



Report to Healthier Communities and Adult Social Care Scrutiny & Policy Development Committee 15 March 2017

Report of: Phil Holmes
Director of Adult Services

Subject: Update on Adult Social Care Performance

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Summary:

This agenda item provides a summary for scrutiny members of adult social care performance in Sheffield. The presentation which is appended to this report and which will be presented to members of the Committee at the meeting sets out:

- How adult social care is performing in Sheffield across a number of key measures
- What we will be doing over the next year to improve performance.

This report is an annual agenda item for scrutiny. The last time this topic was covered was January 2016.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	
Performance / budget monitoring report	x
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	
Other	

The Scrutiny Committee is being asked to:

Scrutiny members are asked to review the information provided in the presentation and appended documents and provide comments on it and identify any priorities for improvement.

Background Papers:

- Presentation on adult social care's performance (to be presented at the Committee meeting)
- Independent, Safe and Well: Sheffield's Local Account for 2016
- Adult Social Care Outcomes Framework Regional Benchmarking overview

Category of Report: OPEN

Report of the Director of Adult Services

Update on Adult Social Care Performance

1 Introduction

- 1.1 This agenda item provides a summary for scrutiny members of adult social care performance in Sheffield. The presentation which is appended to this report and which will be presented to members of the Committee at the meeting sets out:
- How adult social care is performing in Sheffield across a number of key measures
 - What we will be doing over the next year to improve performance.
- 1.2 This report is an annual agenda item for scrutiny. The last time this topic was covered was January 2016.

2 Adult Social Care Performance in Sheffield

- 2.1 As the main presentation to be presented to scrutiny demonstrates, there is significant room for improvement in adult social care performance in Sheffield.
- 2.2 Although the financial climate is increasingly challenging – making it harder to invest to improve areas of poor performance – the presentation and appended documents demonstrate that Sheffield’s regional neighbours manage to deliver better outcomes than Sheffield does, while dealing with the same financial insecurity.
- 2.4 There are some excellent staff working in adult social care across Sheffield. This performance does not reflect their incredible efforts on the front line. Instead focus must be on the development of better structures, more effective processes and greater support. This requires strong leadership from senior officers over the coming year and beyond.
- 2.3 The presentation sets out the things that we are doing to improve our performance measures and – much more importantly – to deliver better outcomes for Sheffield people. It will take time to significantly improve performance from such a low base, but there is no reason why a city with the assets, the pride and the people of Sheffield should not be able to achieve this.
- 2.4 Also appended to the report is *Independent, Safe and Well*, our public report detailing our work and performance in 2015/16. This ‘Local Account’ is produced every year, ensuring transparency in our service provision and performance.

3 What does this mean for the people of Sheffield?

- 3.1 11,000 Sheffield people received long-term support from the Council in 2016, receiving support either from direct in-house provision or from services commissioned by the Council. Clearly, therefore, adult social

care's performance is absolutely critical for a significant number of Sheffield people and their family, friends, carers and wider community.

- 3.2 In addition, adult social care is facing a significant increase in demand for support, anticipating a 10% rise between 2012 and 2020 in people aged over 65 with long-term limiting health needs. Viewed in the context of significant budgetary restraints, adult social care needs to be as effective and efficient as possible to ensure that those Sheffield people who need support receive it as appropriate and to a high quality.

4 Recommendation

- 4.1 Scrutiny members are asked to review the information provided in the presentation and appended documents and provide comments on it and identify any priorities for improvement.