

# Sheffield Safeguarding Adults Performance Data Report

## Report to Executive Board – September 2024

This report includes data submitted to the Partnership from SCC Adult Social Care (ASC) for the purpose of accountability to the Adult Health and Social Care Committee. SASP have also collected other data evidence based on work from partners which is presented to SASP Executive Board.

This report looks at the data for Quarter 1 (2024/25) April to June 2024, including in some cases, comparison with the previous quarters.

This report contains some benchmarking data, using regional data as well as the safeguarding adults collection annual return ([Safeguarding Adults, England, 2022-23 - NHS Digital](#)). Due to inconsistencies around how different local authorities report and analyse their data it is difficult to benchmark local authorities against each other and the SACs data does advise caution against it. For example, the point at which a case is counted as a “concern” may vary by local authority, and some report “other” enquiries as well as S42 whilst some only report S42. It is worth keeping this in mind when interpreting these figures and where possible, discrepancies in the data have been highlighted.

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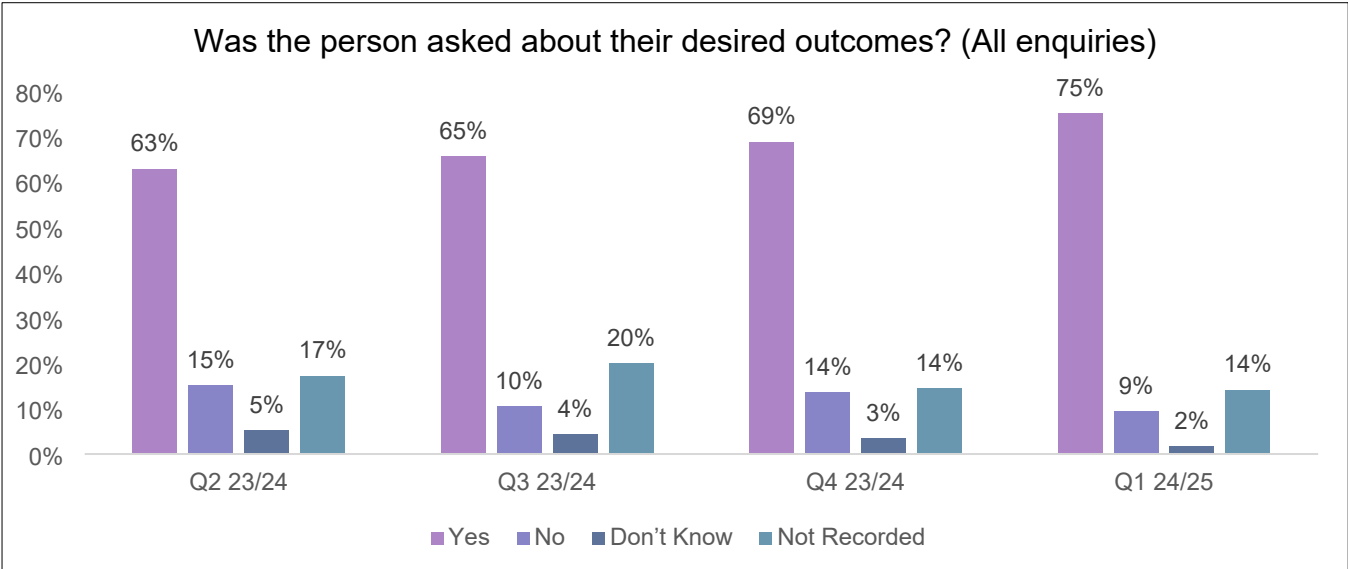
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## Empowerment and Making Safeguarding Personal (MSP)

### Was the Person Asked their Desired Outcomes? (Sheffield ASC Data)

Time Period	20/21 (12 Month Period)	21/22 (12 Month Period)	22/23 (12 Month Period)	23/24 (12 Month Period)	Q2 23/24	Q3 23/24	Q4 23/24	Q1 24/25
% of people who were asked their desired outcomes	61%	70%	76%	67%	63%	65%	69%	75%
					- 13%*	-11%*	-7%*	-1%*

\* Against the target of 76%, based on the 12-month period 22/23.



**Why is this measure important?** This measure demonstrates Making Safeguarding Personal (MSP).

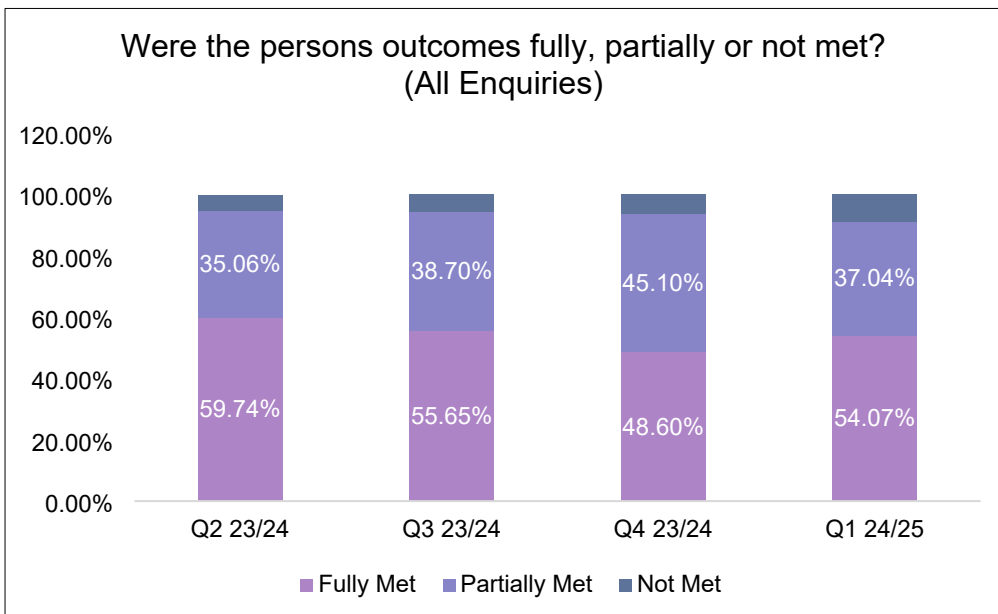
**Commentary**

In Q1 of 24/25, 75% of people were asked their desired outcomes (All Enquiries) and this is an improvement on the last 3 quarters where this figure was 63-69%. This is - 1% against the target of 76%. This figure is higher than the 12-month figure for 21/22 and only 1% lower than the 12-month figure for 22/23. The 12-month figure for 23/24 took a dip compared with previous years (67%) as has been highlighted at the performance and quality subgroup and reported to the exec over the last year.

The team in MASH have been reminding staff of the importance of recording outcomes and as a result there have been improvements seen in this area. The performance and quality subgroup will continue to monitor this measure to ensure the improvements are sustained.

## Were the Persons Outcomes Fully or Partially Met? (Sheffield ASC Data)

Time Period	20/21 (12 Month Period)	21/22 (12 Month Period)	22/23 (12 Month Period)	23/24 (12 Month Period)	Q2 23/24	Q3 23/24	Q4 23/24	Q1 24/25
% of people whose outcomes were fully or partially met	92%	95%	95%	93%	95%	94%	94%	91%



**Why is this measure important?** If a large proportion of desired outcomes are not being fully or partially met, this may indicate that the safeguarding process has not been person centred, or people are not being guided as to what is or what is not an achievable outcome.

### Commentary

In Q1 of 24/25, of the people who expressed their desired outcomes, in 54% of cases these outcomes were fully met (All Enquiries) and 37% partially met. In total 91% of people had their outcomes fully or partially met. This figure (91%) is slightly down on the previous 3 quarters, however a higher % of individuals outcomes were fully met compared to last quarter (54% vs 49%).

There will always be individuals whose outcomes are not met i.e., they were not achievable, therefore we need to continue to support individuals and to manage expectations about what safeguarding can and cannot do. It was discussed that there is a piece of work required with the workforce to ensure that staff have guidance and feel able to have honest and transparent conversations with individuals involved in safeguarding and manage expectations about what can and cannot be achieved. Outcomes recorded can often be vague e.g. "be safe" without specifics about what being safe looks like or feels like to that person. The importance of wording is also recognised, for example "I want to move house" vs "I would like to be supported to be put into touch with housing to explore moving home".

## Satisfaction

The performance and quality subgroup discussed the appropriateness of this measure as well as the lack of clarity about exactly what part of the process we are asking that they are satisfied with. The group felt that a better measure is whether the persons' desired outcomes were met, and whether the risk was removed. It was discussed that potentially a better question would be "do you feel safer?" rather than satisfied. This was discussed at the Safeguarding Board in June 2023, where it was agreed that a new measure, do you feel safer would be better. Therefore, the satisfaction measure has been removed, and a new measure will need to be explored and implemented. This new question "do you feel safer" has been agreed and will be part of safeguarding liquid logic upgrade which will be completed in September 2024.

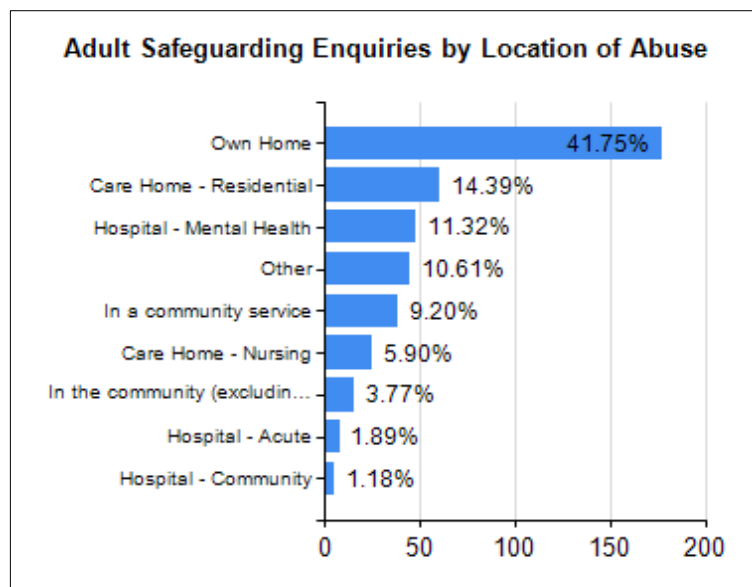
## Prevention

### Adult Safeguarding Enquiries by Location (ASC Data)

#### S42 Enquiries Only – Benchmarking Data

Annual Safeguarding Adults Collection (SAC) Return 2022-23. Top 3 Location of Abuse in S42 Enquiries Only (All England)	
Own Home	47%
Care Home - Residential	23%
Care Home - Nursing	10%

#### S42 and Other Enquiries – Sheffield Data



**Why is this measure important?** This measure provides context for safeguarding enquiries and where abuse is most commonly taking place.

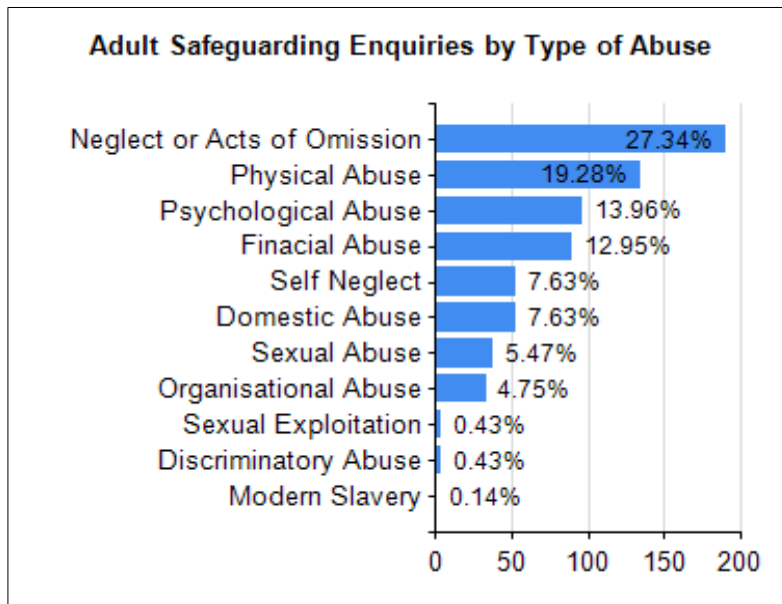
#### Commentary

In 42% of safeguarding enquiries (S42 and Other) the location of abuse was Own Home (enquiries). The second most common location is Care Home Residential (61 enquiries).

Unlike the national data, the third most common location is "Hospital – Mental Health" and not Care Home Nursing. Nursing homes make up around 6% compared with 10% in the national data.

## Types of Abuse (ASC data)

Type of Abuse	Annual Safeguarding Adults Collection (SAC) Return 2022-23. Top 4 types of abuse in S42 Enquiries only (All England)	Sheffield S42 and Other Enquiries Q1 24/25
Neglect	31.97%	27.34%
Physical Abuse	18.66%	19.28%
Psychological Abuse	12.75%	13.96%
Financial Abuse	12.25%	12.95%



**Why is this measure important?** This measure allows us to understand and monitor trends in the different types of abuse identified in Sheffield safeguarding enquiries and where we may need to raise awareness of different types of abuse.

### Commentary

The most common abuse type is Neglect or Acts of Omission, followed by physical and then psychological abuse. The top 4 types of abuse in Sheffield reflect the top 4 type of abuse in the national SAC return.

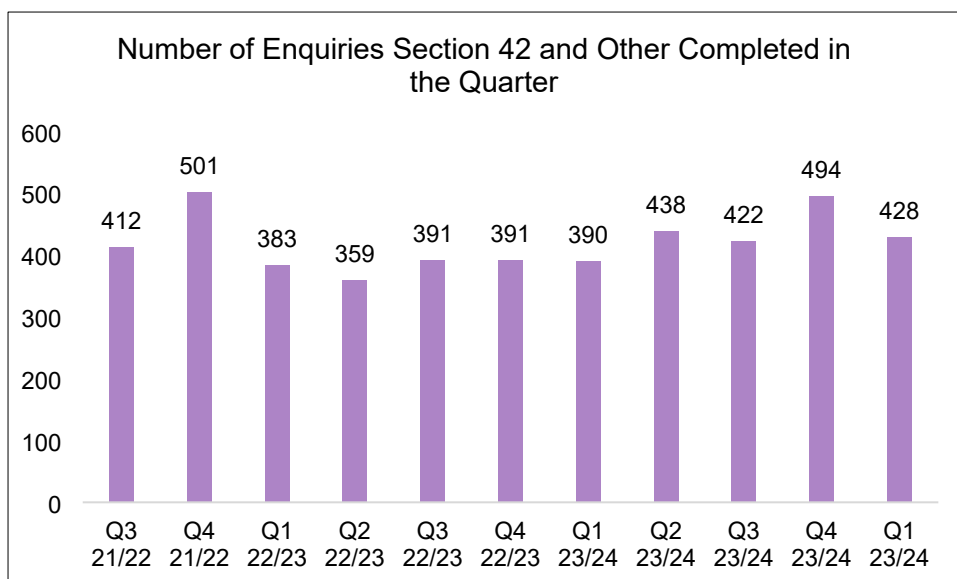
## Proportionality

### Safeguarding Episodes – Benchmarking Data

	Number of S42 Enquiries completed <b>so far</b> in this financial year (2024/25)			
	Sheffield	Leeds*	Doncaster	Rotherham
<b>No of S42 Enquiries Complete</b>	371	1,266	200	212
<b>Per 100,000 (18+)</b>	82	195	81	100

\* CIPFA nearest neighbour, local authority similar in regard to socioeconomic factors.

### Safeguarding Enquiries (ASC Sheffield Data)



**Why is this measure important?** To understand the volume of safeguarding enquiries happening in Sheffield and how this compares with other local authorities.

#### Commentary

The majority of safeguarding episodes completed in Q1 were concern only. There were 371 S42 enquiries completed, and 57 “other” enquiries completed (428 enquiries in total).

When looking at other local authorities, Sheffield has completed less S42 enquiries per 100,000 people than Leeds (which is a CIPFA nearest neighbour) so far this year, and less per 100,000 than Rotherham. Sheffield is relatively on par with Doncaster on this measure. This suggests that Sheffield is not an anomaly in terms of the number of Section 42 Enquiries it is having to complete when comparing to other local authorities in the Yorkshire and Humber area.

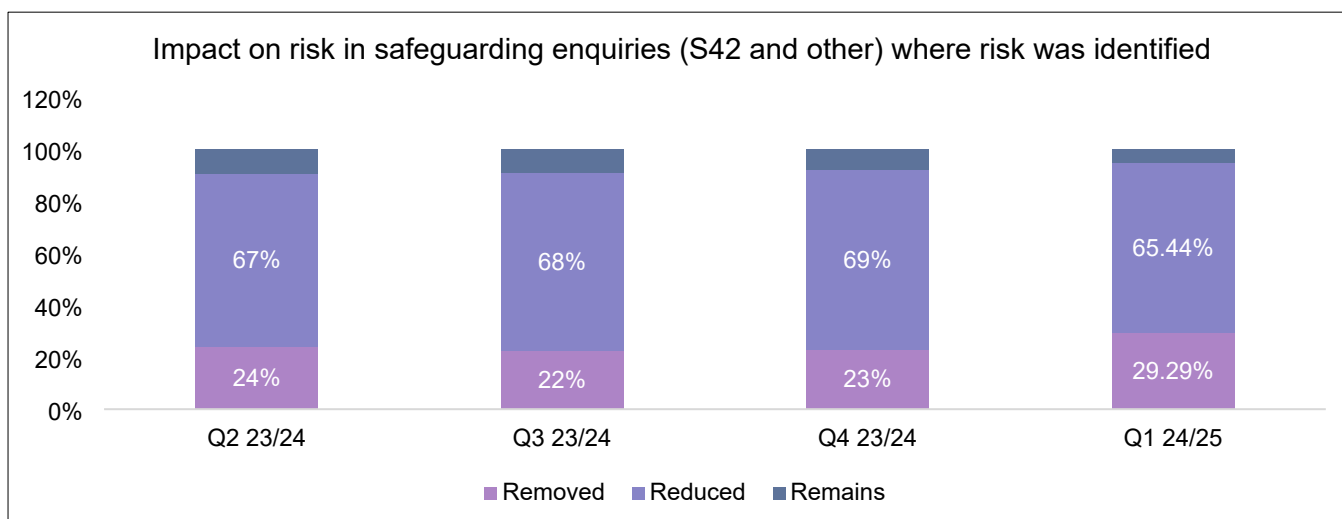
## Impact on Risk (ASC Data)

### S42 Enquiries Only – Benchmarking Data

	% of S42 Enquiries ONLY where risk was removed or reduced (where risk was identified)				
	Sheffield Q2 23/24	Sheffield Q3 23/24	Sheffield Q4 23/14	Sheffield Q1 24/25	All England (S42 Enquiries 22/23)
Risk Reduced or Removed	93%	90%	91%	95%	91%

### S42 and Other Enquiries – Sheffield Data

Time Period	20/21 (12 Month Period)	21/22 (12 Month Period)	22/23 (12 Month Period)	23/24 (12 Month Period)	Q2 23/24	Q3 23/24	Q4 23/24	Q1 24/25
% of enquiries (S42 and Other), where risk was identified, and it was reduced or removed.	73%	80%	93%	91%	91%	91%	92%	95%



**Why is this measure important?** This measure establishes what happened to the risk being investigated (where the risk was identified) because of the action that was taken.

#### Commentary

In all safeguarding enquiries (S42 and “Other”) where risk was identified, risk was removed or reduced in 95%. In 5% where risk was identified, risk remained.

The figure for S42 enquiries **only**, is the same, and the % where risk was identified and risk was removed or reduced was 95%, this is better than the national data for 22/23 where this figure was 91%. This data has remained relatively consistent over the last 4 quarters however, this is the highest it has been.

## Partnership and Accountability

### Average and Median Number of Working/Calendar Days to Complete Adult Safeguarding Enquiries (ASC Data)

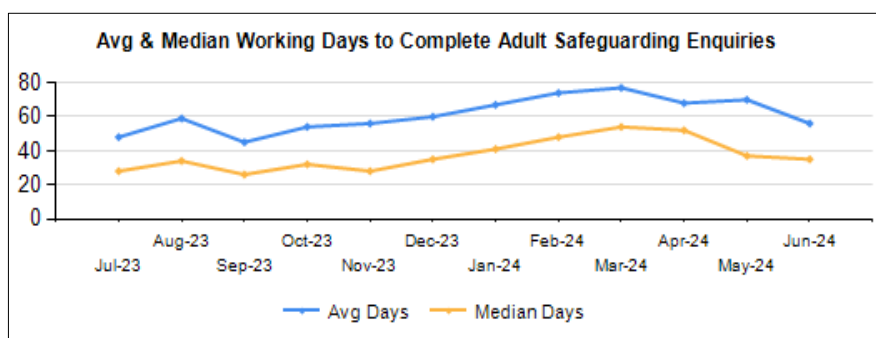
#### S42 Enquiries – Benchmarking Data

Average Calendar Days so far, in this Financial Year to Complete S42 Enquiries.				
Local Authority	Sheffield	Leeds*	Doncaster	Rotherham
Average Calendar Days	92	45	24	95

\* CIPFA nearest neighbour, local authority similar in regard to socioeconomic factors.

#### S42 and Other Enquiries – Sheffield Data

All Safeguarding 2023/24		
Month	Average	Median
July 23	48	28
August 23	59	34
September 23	45	26
October 23	54	32
November 23	56	28
December 23	60	35
January 24	67	41
February 24	74	48
March 24	77	54
April 24	68	52
May 24	70	37
June 24	56	35



**Why is this measure important?** To ensure efforts are made to protect the person from neglect and abuse as quickly as possible and reduce risk.

#### Commentary

A priority is to continue to improve recording practice and resolve data quality issues through implementing practice guidance, reviewing outliers alongside ongoing learning to inform continuous improvement. As a support to this, Adult Care and Wellbeing have embedded in their learning system that staff need to complete Safeguarding training every 3 years and a further learning course will be implemented alongside the practice learning forum to support continuous improvement and learning.

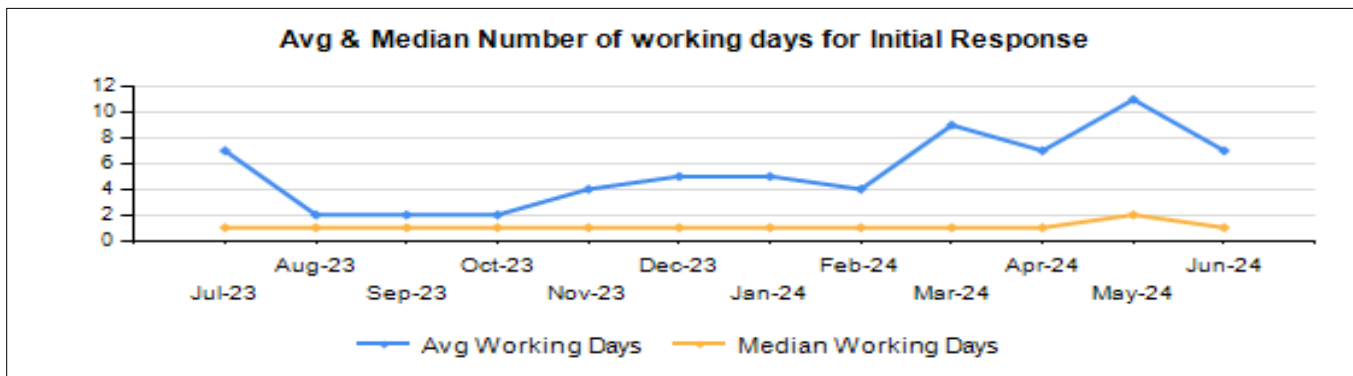
A focus has been on closing longer standing enquiries, the group discussed that this figure could get higher, before getting lower. This is because as longer standing enquiries are closed, the average will increase. Due to this the median and average timescales to close a safeguarding episode are reviewed and completed. A review of the longer standing enquiries has found that staff are often keeping them open and erring on side of caution and being very exact at which point they close. Through the practice guidance and support re-assurance has been given that enquiries can be closed, and staff can continue to monitor and review in different ways without keeping the enquiry open.

There are some cases where enquiries will be open for a long time, for example, where a court case is ongoing or where there are delays in others not coming back to Adult Care (this is being looked at as part of MASH).

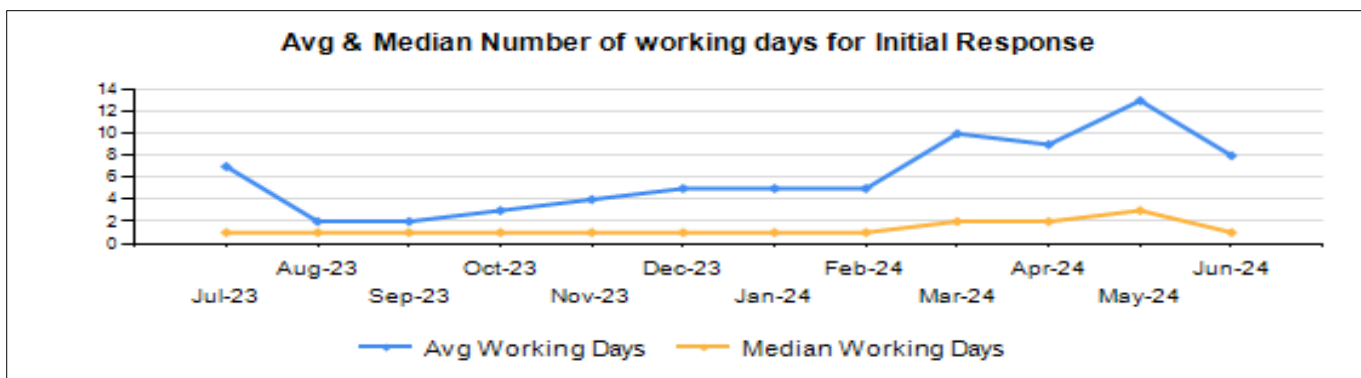


## Initial Response to Safeguarding Contacts Within 1 Working Day S42 and Other Enquiries – Sheffield Data

### All Safeguarding



### MASH Only



#### Why is this measure important?

This measure allows us to assess whether we are meeting the target of 1 day when it comes to the initial assessment of the referral, so that risk is reduced and acted on as quickly as possible. This is the time between the contact being opened and it being closed or progressing to a “safeguarding episode”.

The number of referrals to Safeguarding has been set alongside this measure as a comparison indicator of volume which the service is responding to.

#### Commentary

The target set by Adult Care and Wellbeing is 1 day for the median number of days to complete Safeguarding initial response. There is also a comparison with average days to support improvement activity.

April	May	June
Average = 7	Average = 11	Average = 7
Median = 1	Median = 2	Median = 1

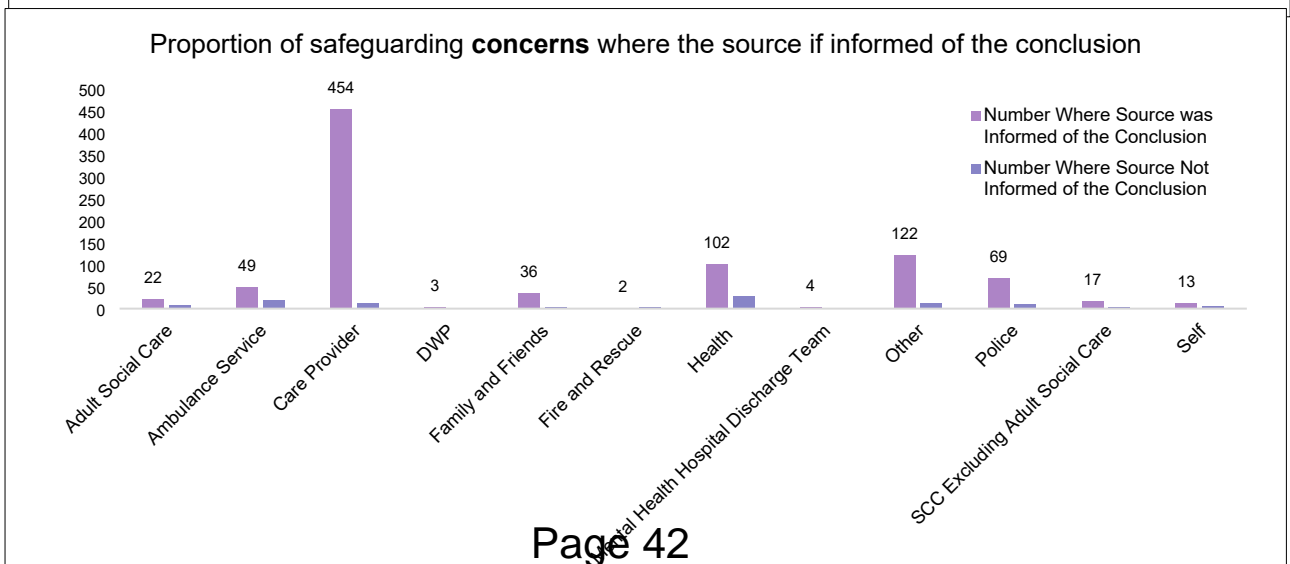
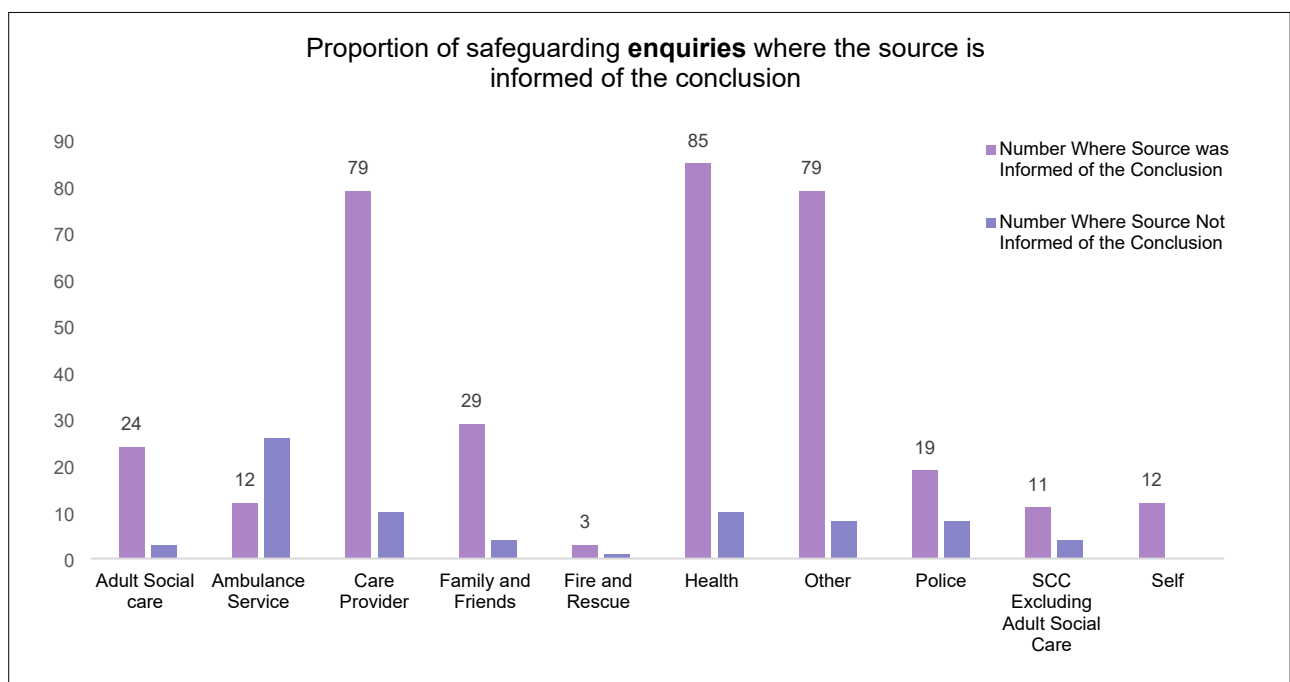
To enable a consistent response in 1 day and respond to increased referrals, additional recruitment has taken place into the MASH team. As the new staff continue to be embedded into the team, it is planned to see the average reduce closer to the median day of 1.

This measure specifically looks at Contact Records where the outcome was 'Progress to Safeguarding Episode'. Therefore, this is an indication of the time taken to screen to decide whether or not there was suspected abuse or neglect. MASH have provided assurances that they do screen all Contact Records in Liquidlogic within 24 hours to decide where they need to prioritise resources to manage risk thus they are confident they have in practice met this standard.

A priority and focus for Adult Care and Wellbeing over next 6 months is to continue to improve recording practice and resolve data quality issues through implementing practice guidance and reviewing outliers. Its aimed that this will to take the learning to inform continuous improvement.

### Proportion of Safeguarding Enquiries and Concerns where the Source of the Referral is Informed of the Conclusion (ASC Data)

	Q1 23/24	Q2 23/24	Q3 23/24	Q4 23/24	Q1 24/25
Source Informed of Conclusion - Enquiries	82%	84%	88%	87%	83%
Source Informed of Conclusion - Concerns	87%	90%	87%	92%	89%

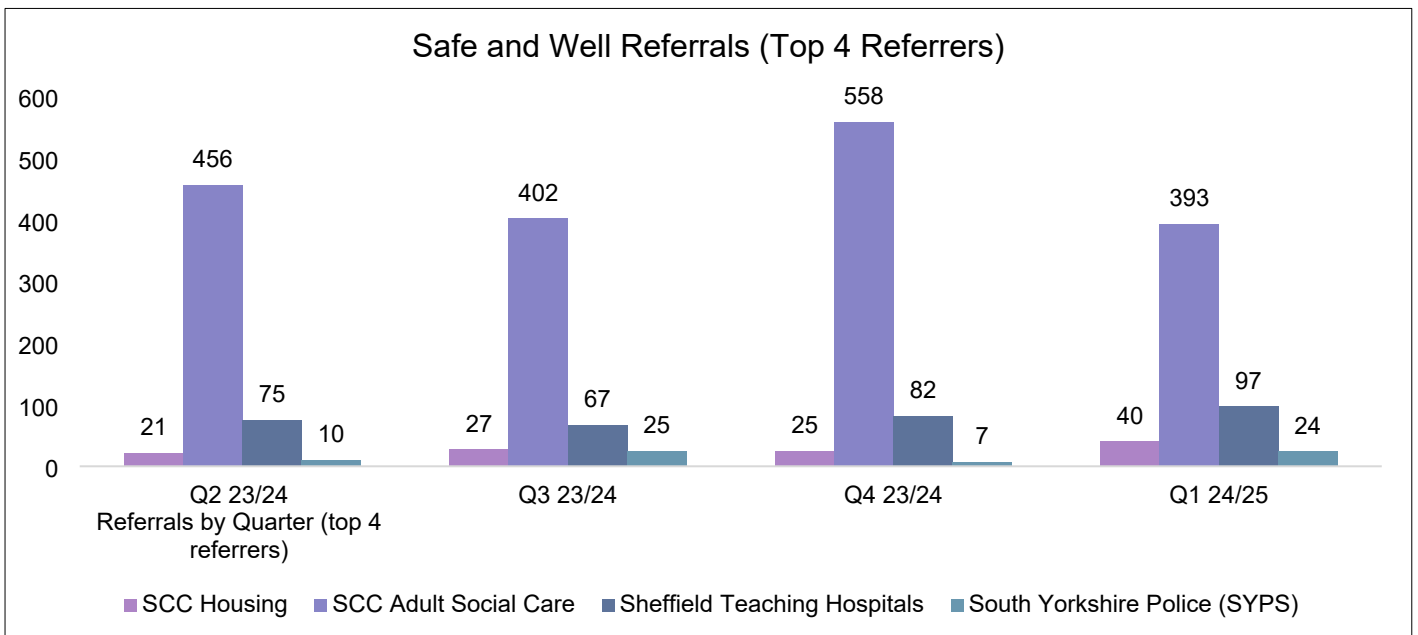


**Why is this measure important?** A recommendation from SAR Person D recommended “SASP review evidence that all agencies with safeguarding responsibilities receive appropriate feedback on their concerns and challenge circumstances where decisions may continue to leave the adult at risk.”

**Commentary**

The % of enquiries where the referrer was informed of the conclusion is 83%. SASPB reviews comparison of all agencies and Adult Care continues to place well.

The % referrers informed of the outcome for concerns was 89%. There has been a steady improvement in the % of sources informed of the conclusion when the outcome is concern only and over the last 4 quarters this figure has been between 87% and 92%.



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