

# Transforming Care Homes in Sheffield

## Plan on a page – Oct 2024 – Sept 2026



**What are we trying to achieve?**

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, and when they need it, they receive care and support that prioritises independence, choice, and recovery.

How and when will we achieve it?	Phase 1 Review and scope our commissioning intentions and investment Oct 24 – Aug 25	Phase 2 Finalise our commercial intentions working with the market, specify the requirements and strengthen the innovation in the market and commercialise Sept 25 – Feb 26	Phase 3 Strengthen, integrate and embed new models of care and outcomes 26 March – July 26	Phase 4 Review and evaluate the models Aug 2026 and beyond
<p>Page 271</p> <p>What will we do?</p>	<ul style="list-style-type: none"> <li>■ Design, build and deliver the specifications for the new models of care including the maximisation on innovations and tech enabled care</li> <li>■ Collaboration with stakeholders particular with providers, people with lived experience and family carers</li> <li>■ Fees levels reviewed for 25/26 consulted on and proposed</li> <li>■ Market Position Statement refresh work plan</li> <li>■ Market sustainability report finalised – indicating direction of travel to support the market and sustain a stable market</li> <li>■ Commissioning and delivery plan for care homes jointly developed</li> <li>■ Develop Modelling including: -                             <ul style="list-style-type: none"> <li>• Specifying different levels of need and how these could be met</li> <li>• How this will be procured and the contract type i.e. Frameworks</li> <li>• Costs levels for different cohorts/levels of need</li> <li>• Joint commissioning with ICB</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>■ Develop relationships and non-financial support to care homes including: -                             <ul style="list-style-type: none"> <li>• Workforce development – Learning and Development Offer through the Social Care Academy for all the care sector staff so that we can assure citizens about quality of care and support, and we retain our workforce through an improved offer.</li> <li>• Business Sheffield/Commercial Experts – support providers to be market ready in preparation for the new models and reshaping</li> <li>• Developing relationships with potential new partners such as Housing Associations and Developers</li> <li>• Continue regular care home partnership provider meetings to include commissioning intentions, development sessions and open discussions.</li> <li>• Use the monitoring and quality assurance process for support/development of providers</li> <li>• Development the knowledge and experience in the new care models including Commissioners, Social Care Workers, Health and ICB Workers, Brokerage Teams, Quality Assurance and the wider community.</li> </ul> </li> <li>■ Further develop the Transformation of building base care including: -                             <ul style="list-style-type: none"> <li>• Agreement of outcomes for delivery</li> <li>• Marketing and awareness of the new model including the benefits</li> <li>• Future predictions on need and demand</li> <li>• Commissioning intentions for remodelling the market post covid</li> <li>• A Market Position Statement which describes the above</li> </ul> </li> <li>■ Continue to move away from individual placement agreements which includes: -                             <ul style="list-style-type: none"> <li>• Specification for complex provision of care homes focused on outcomes, quality and value.</li> <li>• Modelling to ensure most appropriate procurement method</li> <li>• Investigating the merit of joint procurement with ICB</li> <li>• Options appraisal around future delivery models to achieve excellent quality care</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>■ Following the Procurement of new models of care:                             <ul style="list-style-type: none"> <li>• Quality requirements to embed and monitor</li> <li>• Monitor Contracts and Key Performance Indicators</li> <li>• Gather feedback from people who use the services and providers.</li> </ul> </li> <li>■ From the learning of the above identify and share best practice including: -                             <ul style="list-style-type: none"> <li>• Lessons learnt</li> <li>• People who use the service feedback such as surveys, compliments and complaints</li> <li>• CQC recognition, inspections and ratings</li> <li>• Healthwatch and ICB review.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>■ Identify how do we evidence the new models have been success: -                             <ul style="list-style-type: none"> <li>• Coproduce a review of the new models which is presented in a document to members and other stakeholders.</li> <li>• Identify any gaps and what could have worked better.</li> <li>• Delivery plan linked to financial outcomes</li> <li>• Provider diversification and innovation</li> <li>• Market development plan</li> <li>• Improved standards for supporting/communicating with full fee payers</li> </ul> </li> </ul>

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