

# OSMC Performance Session – December 2016

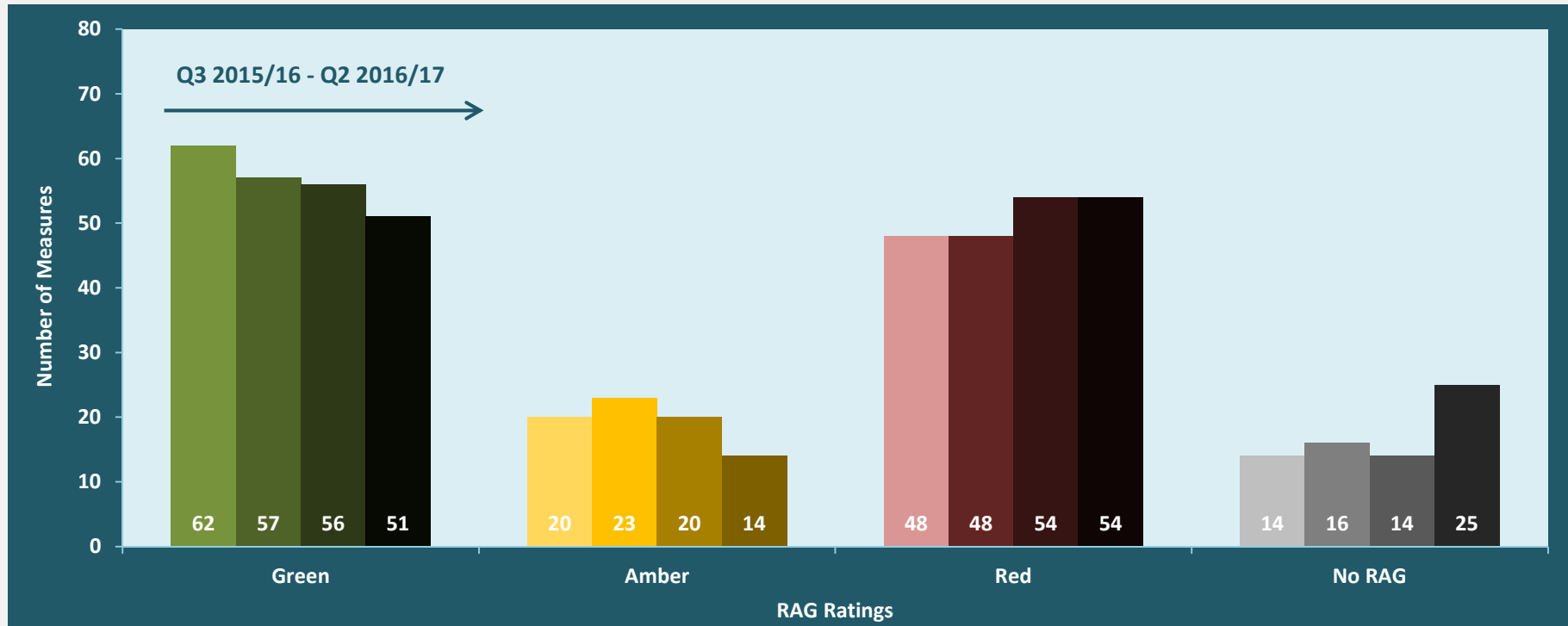
## Agenda

- **Key Performance Indicators**
- **Performance Review – 5 Priorities**
  - In-Touch Organisation
  - Strong Economy
  - Thriving Neighbourhoods and Communities
  - Better Health and Wellbeing
  - Tackling Inequalities

# EMT Key Performance Indicators - Overview

## RAG Ratings – Q3 2015/16 to Q2 2016/17

### Performance Measures

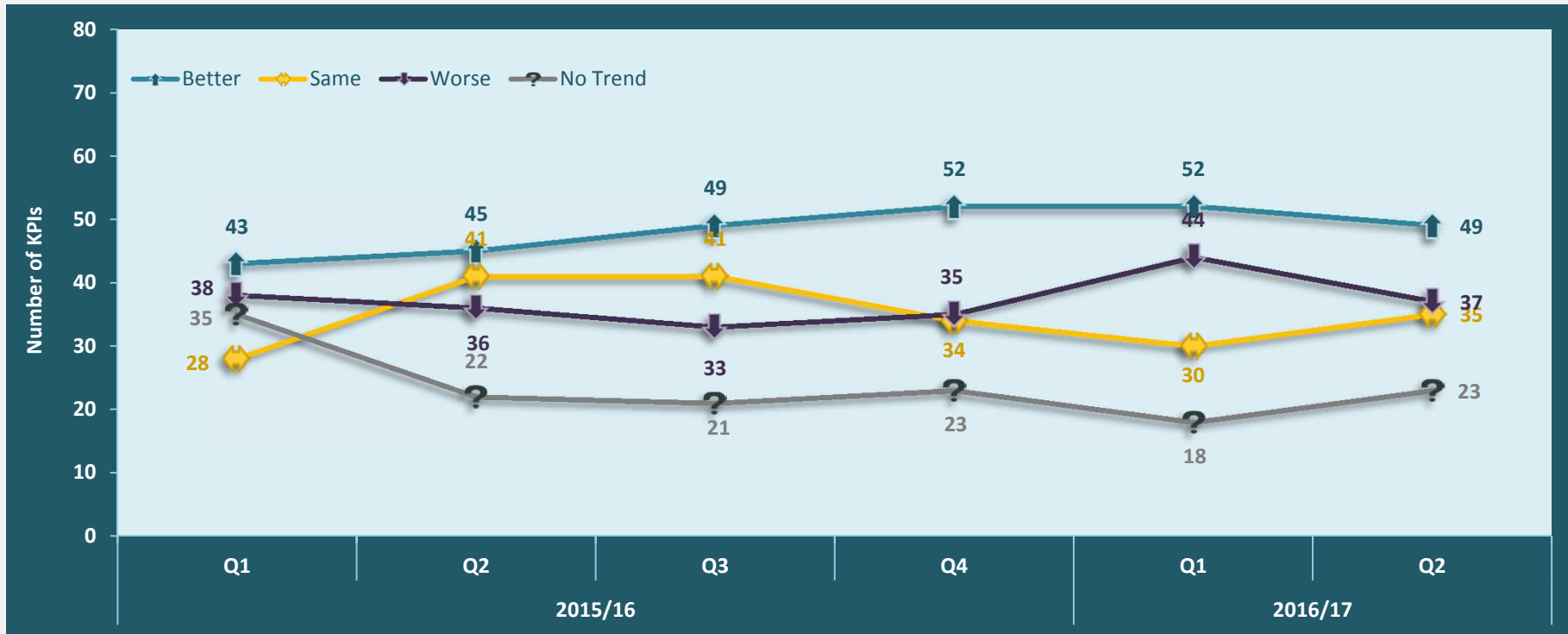


- The RAG summary for the **144 performance measures** is shown on the above chart.
- 71% of measures were due to be updated this quarter.
- Of the 54 red measures, at least 22 (41%) have been red for their last four reporting cycles (quarterly, annual, etc.) and 3 have been declining (2 fit into both categories).

# EMT Key Performance Indicators - Overview

Trends – Q3 2015/16 to Q2 2016/17

## Performance Measures



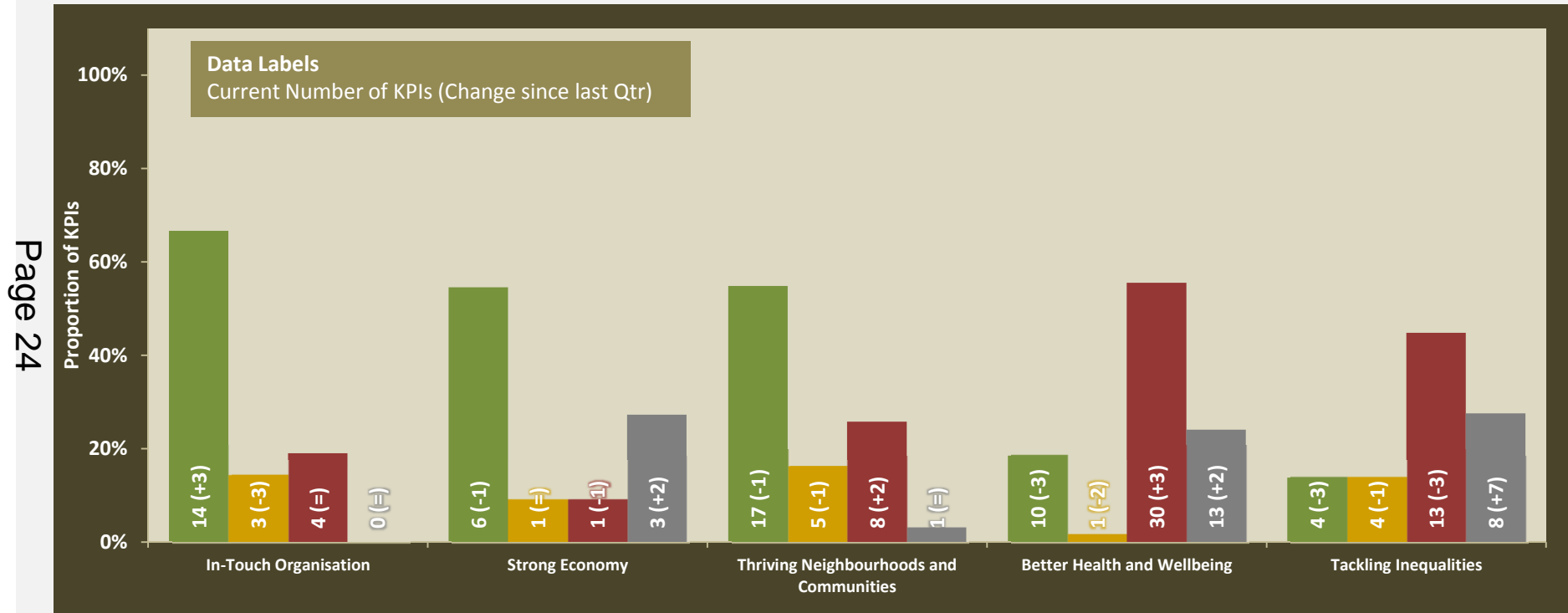
Page 23

- The direction of travel between Q1 and Q2 was relatively stable, with a fall in the number of measures either getting better or worse and an increase in the number that have remained the same.
- Of the 23 measures without a trend, just over half relate to measures that are new or under review.

# EMT Key Performance Indicators - Overview

## RAG Ratings – Q2 Priority Breakdown

### Performance Measures

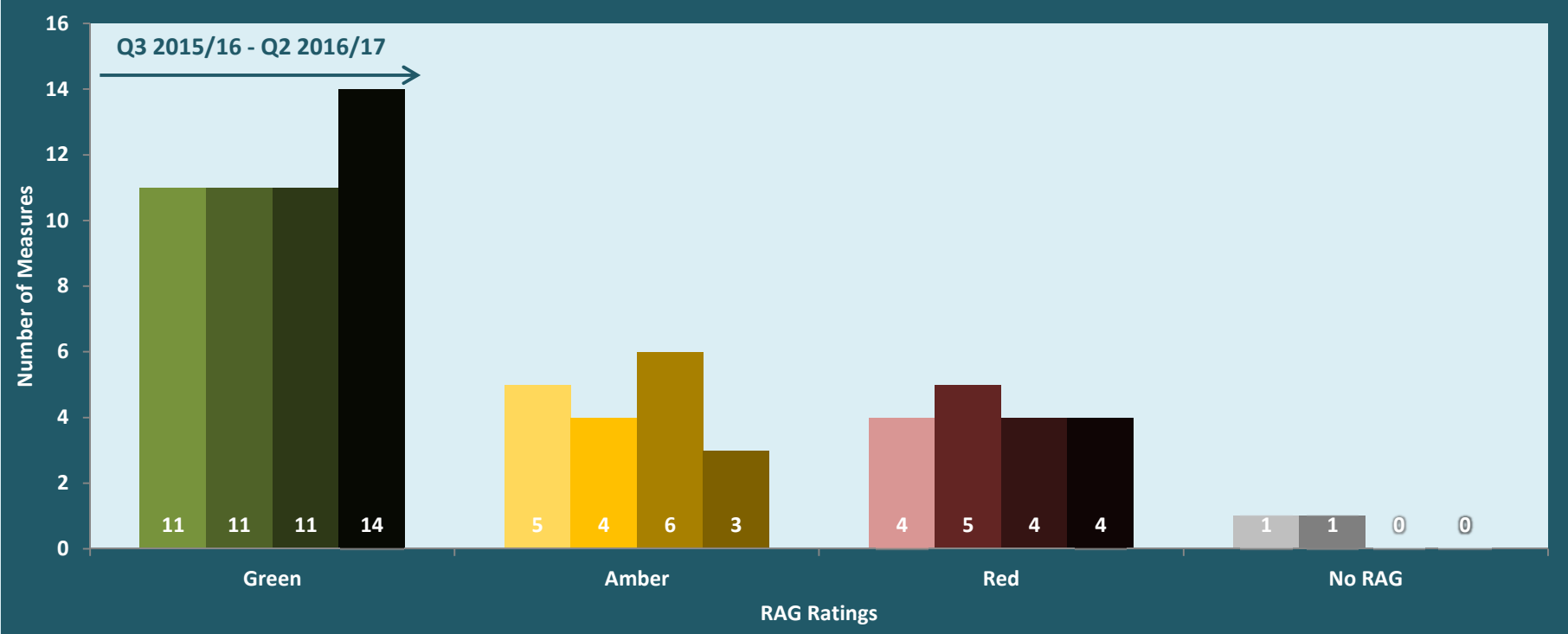


- These charts show the RAG ratings broken down by Priority.
  - The data labels show the number of measures and the change since Q1.
- The main challenges continue to lie with Better Health and Wellbeing and Tackling Inequalities.
- The number of red measures in BHWB has increased by 3. The 30 red measures include all 27 measures that were red last quarter, with the addition of 2 that were previously amber and 1 that was green.
- The increase in the number of No RAG measures in Tackling Inequalities is largely due to a national change in the reporting of young people not in education, employment or training (NEET).

# In-Touch Organisation

## RAG Ratings

### Performance Measures







# In-Touch Organisation

16

6

4

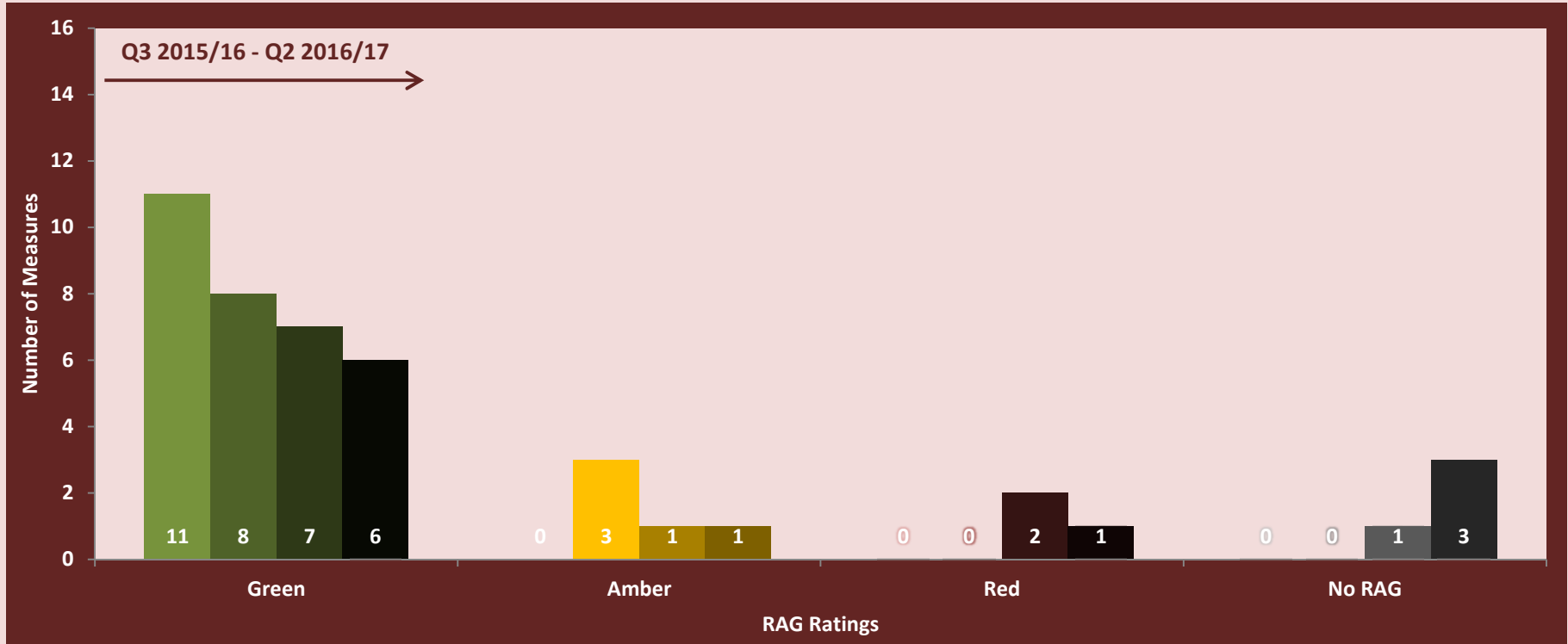
## RAG Ratings – Key Performance Questions

Key Performance Question	RAGs – Measures and Actions
<p>1 Do we listen and respond appropriately?</p>	 <p>A horizontal bar chart showing RAG ratings for Q1. It consists of three segments: a green segment with the number 2, a yellow segment with the number 1, and a red segment with the number 2.</p>
<p>2 Are we delivering efficient services to meet the diverse needs of the city and its residents?</p>	 <p>A horizontal bar chart showing RAG ratings for Q2. It consists of two segments: a green segment with the number 12 and a yellow segment with the number 4.</p>
<p>3 Are we connected and working well within the Council and with others, making the best use of our shared intelligence?</p>	 <p>A horizontal bar chart showing RAG ratings for Q3. It consists of three segments: a green segment with the number 2, a yellow segment with the number 1, and a red segment with the number 1.</p>
<p>4 Are we providing the conditions needed for our staff to perform at their best?</p>	 <p>A horizontal bar chart showing RAG ratings for Q4. It consists of one segment: a red segment with the number 1.</p>

# Strong Economy

## RAG Ratings

### Performance Measures



# Strong Economy



## RAG Ratings – Key Performance Questions

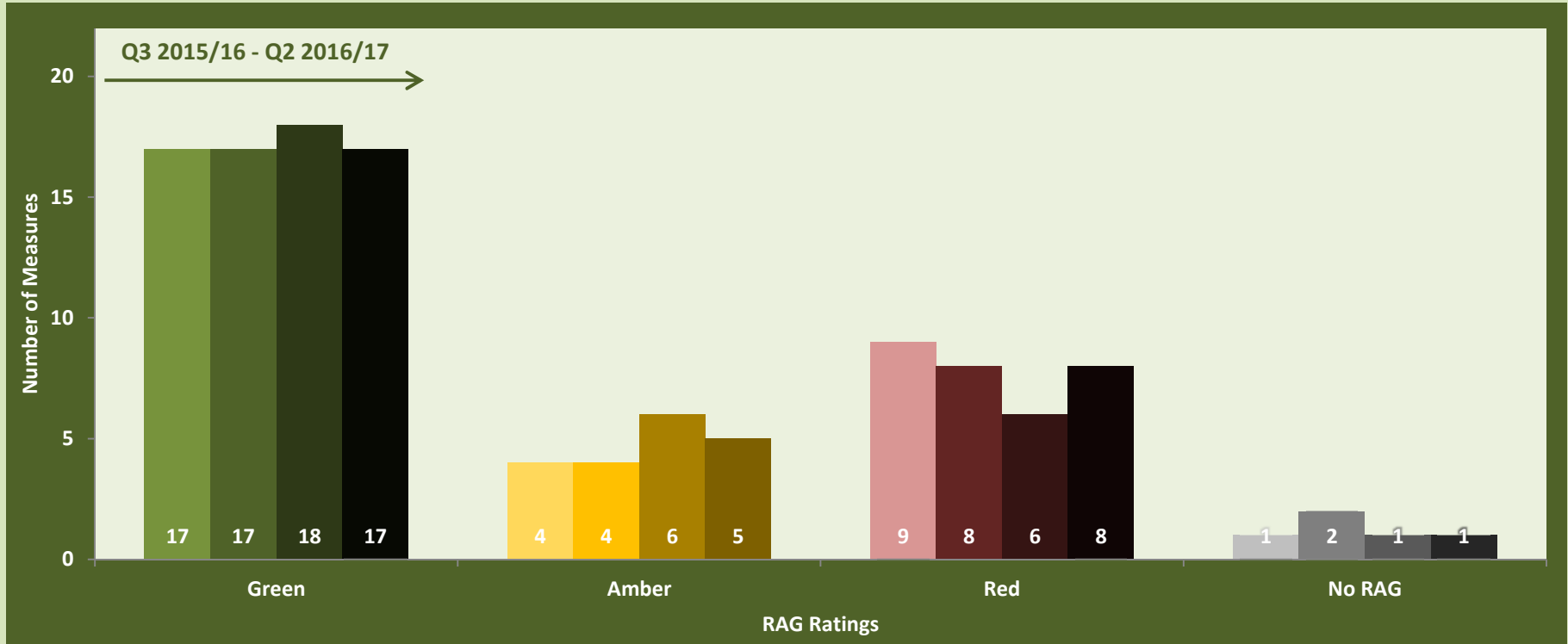
Key Performance Question	RAGs – Measures and Actions			
1 Are we creating the conditions to attract investment and supporting businesses to start and grow?	<table border="1"> <tr> <td>5</td> <td>4</td> </tr> </table>	5	4	
5	4			
2 Are we making the most of our distinctive economic assets and strengths?	<table border="1"> <tr> <td>4</td> <td>2</td> <td>2</td> </tr> </table>	4	2	2
4	2	2		
3 Are we creating the right conditions for people and supporting them to gain the skills to contribute to, and benefit from, the local economy?	<table border="1"> <tr> <td>1</td> <td>1</td> <td>1</td> </tr> </table>	1	1	1
1	1	1		
4 Are we putting in place the infrastructure to future-proof the economy for the next 20 years?	<table border="1"> <tr> <td>1</td> <td>2</td> </tr> </table>	1	2	
1	2			



# Thriving Neighbourhoods and Communities

## RAG Ratings

### Performance Measures



# Thriving Neighbourhoods and Communities



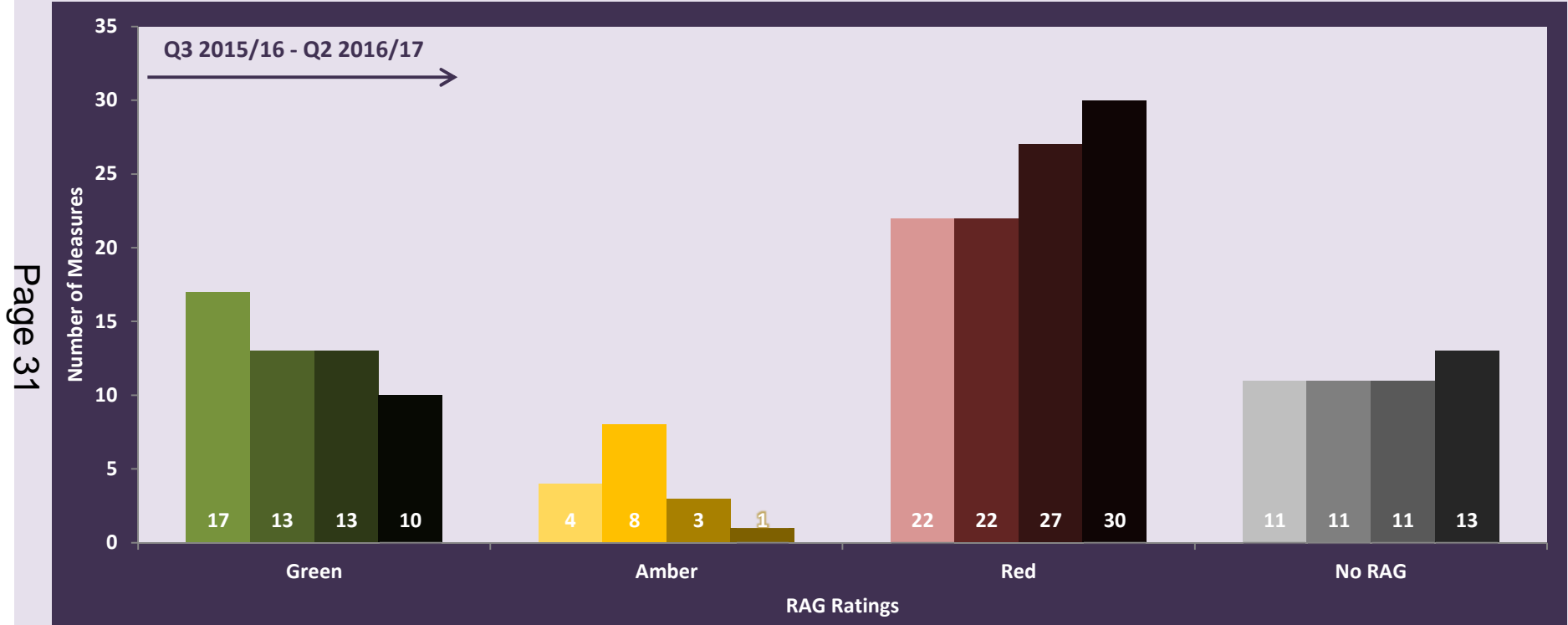
## RAG Ratings – Key Performance Questions

Key Performance Question	RAGs – Measures and Actions			
1 Are all schools becoming great and inclusive schools?	<table border="1"> <tr> <td>1</td> <td>2</td> </tr> </table>	1	2	
1	2			
2 Do we make sure that the housing needs of Sheffield people are met?	<table border="1"> <tr> <td>2</td> <td>1</td> <td>4</td> </tr> </table>	2	1	4
2	1	4		
3 How effective is Local Transport?	<table border="1"> <tr> <td>7</td> <td>1</td> <td>3</td> </tr> </table>	7	1	3
7	1	3		
4 How well do we manage the local environment?	<table border="1"> <tr> <td>6</td> <td>2</td> <td>2</td> </tr> </table>	6	2	2
6	2	2		
5 Do our neighbourhoods feel safe with communities and people that get on well together?	<table border="1"> <tr> <td>2</td> <td>1</td> </tr> </table>	2	1	
2	1			
6 Do our neighbourhoods have infrastructures of people, organisations and spaces that allow residents to come together as a community?	<table border="1"> <tr> <td>1</td> </tr> </table>	1		
1				

# Better Health and Wellbeing

## RAG Ratings

### Performance Measures



# Better Health and Wellbeing



## RAG Ratings – Key Performance Questions

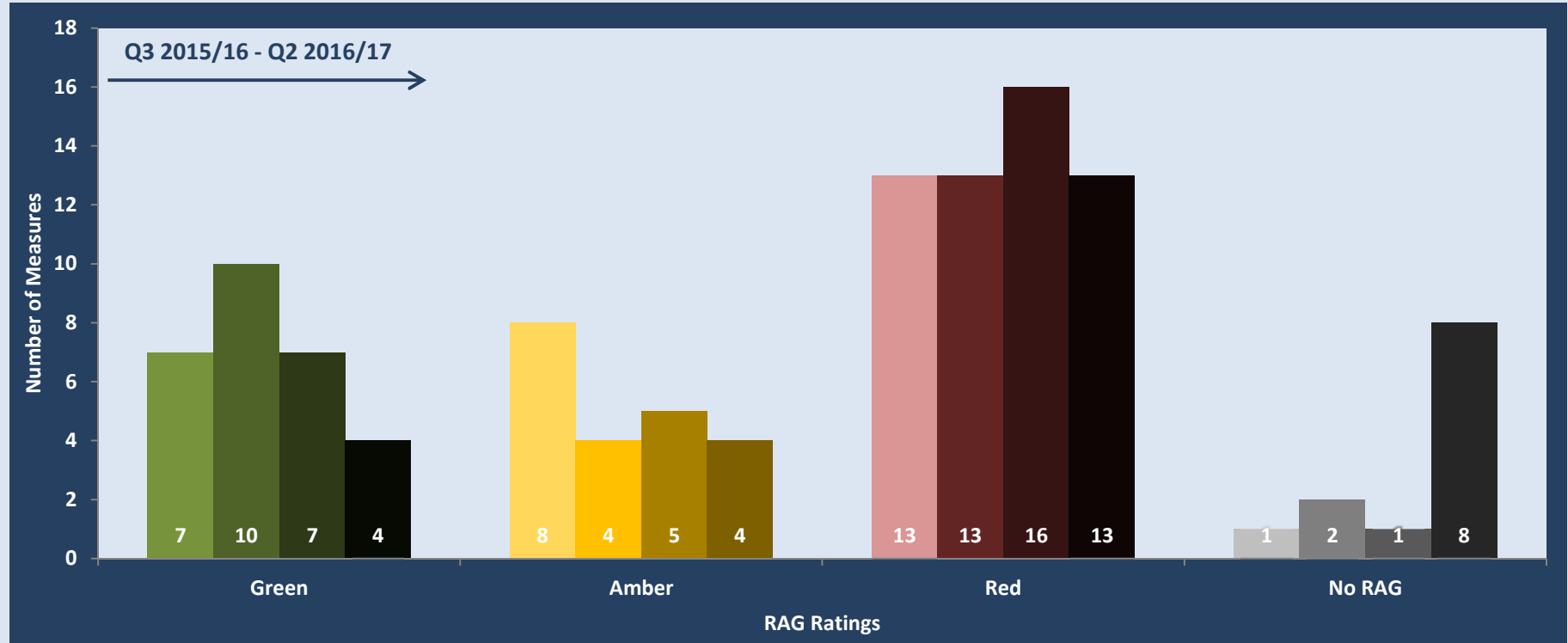
Key Performance Question	RAGs – Measures and Actions			
1 Do we ensure that children have a great start in life?	<table border="1"> <tr> <td>5</td> <td>8</td> <td>8</td> </tr> </table>	5	8	8
5	8	8		
2 Do we support children and young people to fulfil their potential?	<table border="1"> <tr> <td>1</td> <td>2</td> <td>3</td> </tr> </table>	1	2	3
1	2	3		
3 Do we support people to stay healthy and well?	<table border="1"> <tr> <td>1</td> <td>2</td> <td>9</td> </tr> </table>	1	2	9
1	2	9		
4 Do we support people regain their health and wellbeing when they need it?	<table border="1"> <tr> <td>1</td> <td>2</td> <td>1</td> </tr> </table>	1	2	1
1	2	1		
5 Do we ensure there are good quality, innovative, value for money care and support services available for the people of Sheffield?	<table border="1"> <tr> <td>2</td> <td>5</td> <td>1</td> </tr> </table>	2	5	1
2	5	1		
6 How do we support people to be in control of their care and support and have genuine voice and influence over the things that affect them?	<table border="1"> <tr> <td>4</td> </tr> </table>	4		
4				

# Tackling Inequalities



## RAG Ratings

### Performance Measures



# Tackling Inequalities



## RAG Ratings – Key Performance Questions

Key Performance Question	RAGs – Measures and Actions
1 How well are we performing our leadership role in reducing inequality in the city?	
2 How well are we supporting children and young people to reduce the likelihood of them living their adult lives in poverty?	
3 Are we helping to build an inclusive economy based on fair access to decent jobs and helping adults overcome barriers to gaining skills and employment?	
4 Are we performing our role in mitigating the worst effects of poverty?	