



Sheffield

Clinical Commissioning Group

Sheffield Health & Social Care Plan 2021/22

Sheffield Commissioning Plan 2021/22

Health and Care Services that deliver what you need

VISION

Working with you to make Sheffield Healthier
&
Helping you to stay Independent, Safe & Well

- Reducing and tackling inequalities across Sheffield
- Better health and wellbeing whilst leading the improvement of quality of care
- Strong health and care economy
- Thriving communities
- Care closer to home
- A caring employer

OBJECTIVES

PRIORITIES



Communities



Voluntary Sector



Ongoing Care



Children & Families



Mental Health & Learning Disability



Frailty

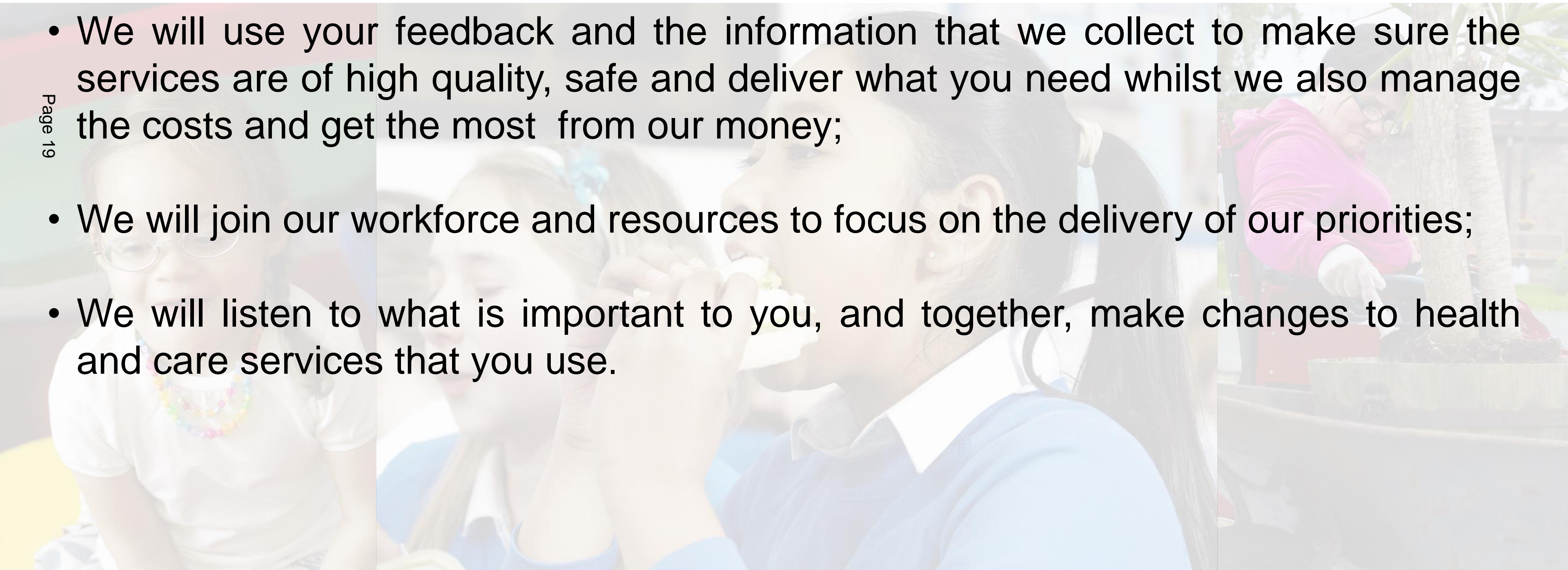
Will include:

Personalised Care; Quicker diagnosis; Reduced waiting times; Improved access to Primary Care; Reduced demand on services – those who need treatment will get it; Resilient Communities with more services delivered in the community and closer to home; Improved mental health crisis care; Community children services.

OUTCOMES

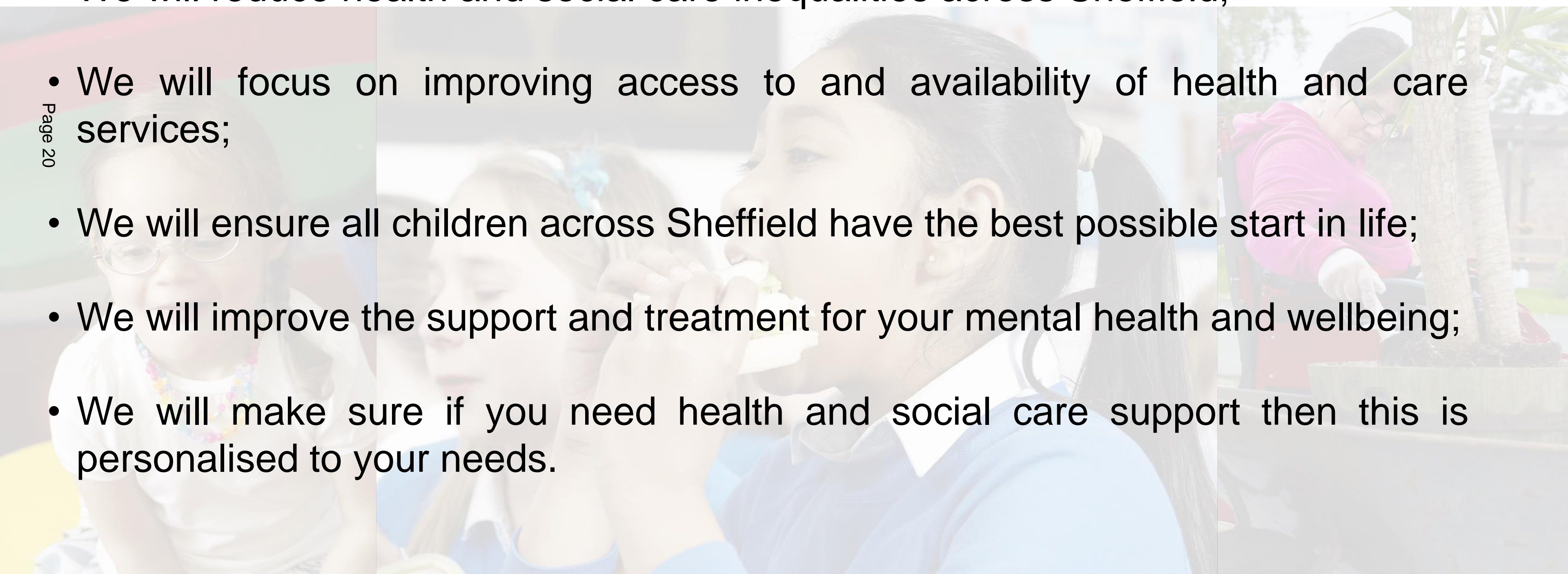
Bringing Health and Social Care Together

- By working together, we can make sure that what you need to live full and healthy lives is available to you;
- We will use your feedback and the information that we collect to make sure the services are of high quality, safe and deliver what you need whilst we also manage the costs and get the most from our money;
- We will join our workforce and resources to focus on the delivery of our priorities;
- We will listen to what is important to you, and together, make changes to health and care services that you use.



Our Joint Priorities

- We will continue to respond to the COVID-19 pandemic;
- We will reduce health and social care inequalities across Sheffield;
- We will focus on improving access to and availability of health and care services;
- We will ensure all children across Sheffield have the best possible start in life;
- We will improve the support and treatment for your mental health and wellbeing;
- We will make sure if you need health and social care support then this is personalised to your needs.



Joint Commissioning Intentions for 2021/22

Communities/Voluntary Sector

- Tackling health inequalities within primary care and your community;
- Improve access to healthcare and health outcomes for people experiencing homelessness, vulnerable migrants, sex workers, traveller groups and ex-offenders;
- Establish a Sheffield Alcohol Liaison Service for individuals who repeatedly present at the Northern General Hospital with alcohol related conditions and support needs.

Ongoing Care

- Work with partners to adopt and develop a personalised approach to re-establish long term condition monitoring and reviews to recover control and management of conditions to pre-COVID levels;
- Recommission the Individual Placement Support employment service and Working Win.

Children, Young People & Families

- Design a new model of local children and young peoples' health and care services;
- Review and improve existing services that help children who have experienced adverse events (ACEs);
- Put in place enhanced SEND (Special Educational Needs and Disabilities) support provision in line with the Sheffield Inclusion Strategy;
- Improve the linkage between children's and adults services..



Joint Commissioning Intentions for 2021/22

Mental Health & Learning Disability

- Establish an all age eating disorder service;
- Improve access to 24/7 crisis services for children, young people and adults; and extend the mental health liaison service;
- Improve access to mental health support for children and young people focusing on early intervention, prevention, support into schools and access into CAMHS (Child and Adolescent Mental Health Services), particularly for more vulnerable children and young people such as children in need or protection, children who are, or have been in care, or who are adopted or on special guardianship orders;
- To improve and enhance the out of hours crisis care for people with learning disability as part of the national "Building the Right Support model" and aligning to the Crisis Transformation Programme;
- Improve the physical health of people with mental health, learning disability, autism and dementia;
- To deliver the 13 recommendations outlined within the Dementia Strategy aimed at improving a range of pathways to support for this population and their families;
- Implement city wide roll out of Mental Health Primary and Community Care new model of neighbourhood support.

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Frailty

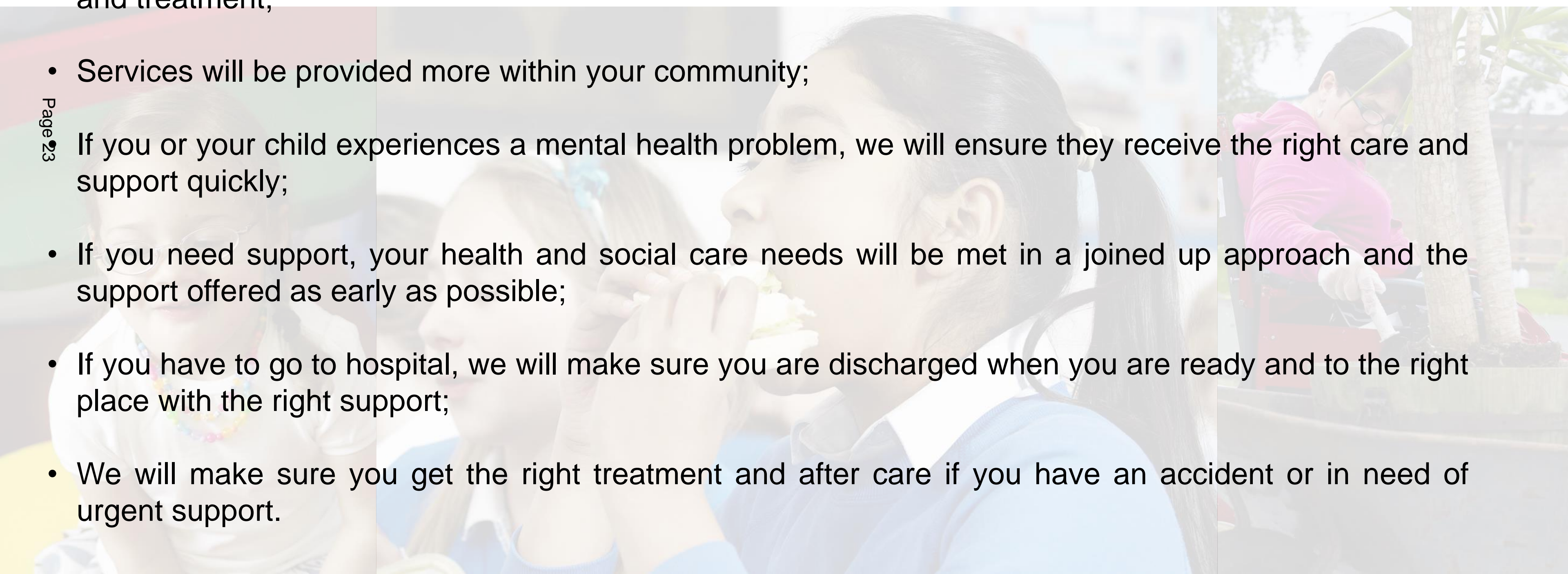
- Further development of a city wide intermediate care offer to sustain the reduced delayed transfers of care position;
- Development of discharge home to assess service to enable assessment at home of any ongoing support needs.



What Will be Different?

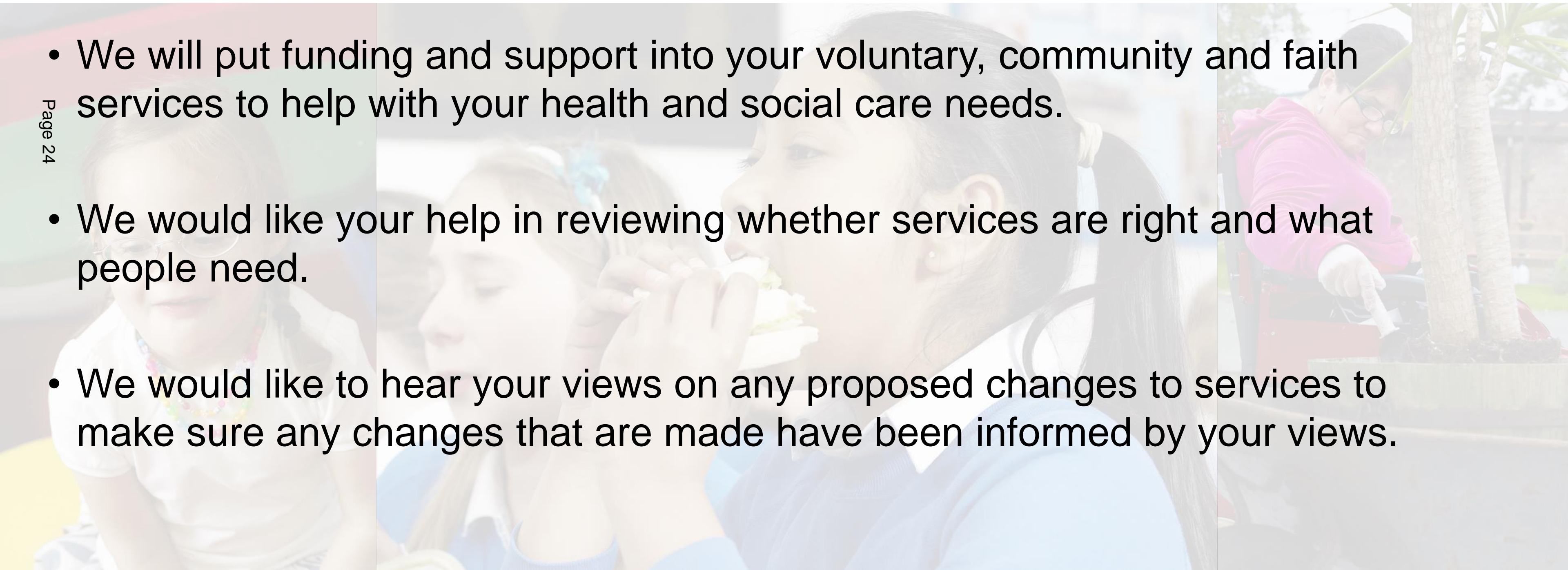
We will continue to improve and make better the following areas:

- Health and care services will prioritise your personal needs and circumstances in planning your care and treatment;
- Services will be provided more within your community;
- If you or your child experiences a mental health problem, we will ensure they receive the right care and support quickly;
- If you need support, your health and social care needs will be met in a joined up approach and the support offered as early as possible;
- If you have to go to hospital, we will make sure you are discharged when you are ready and to the right place with the right support;
- We will make sure you get the right treatment and after care if you have an accident or in need of urgent support.



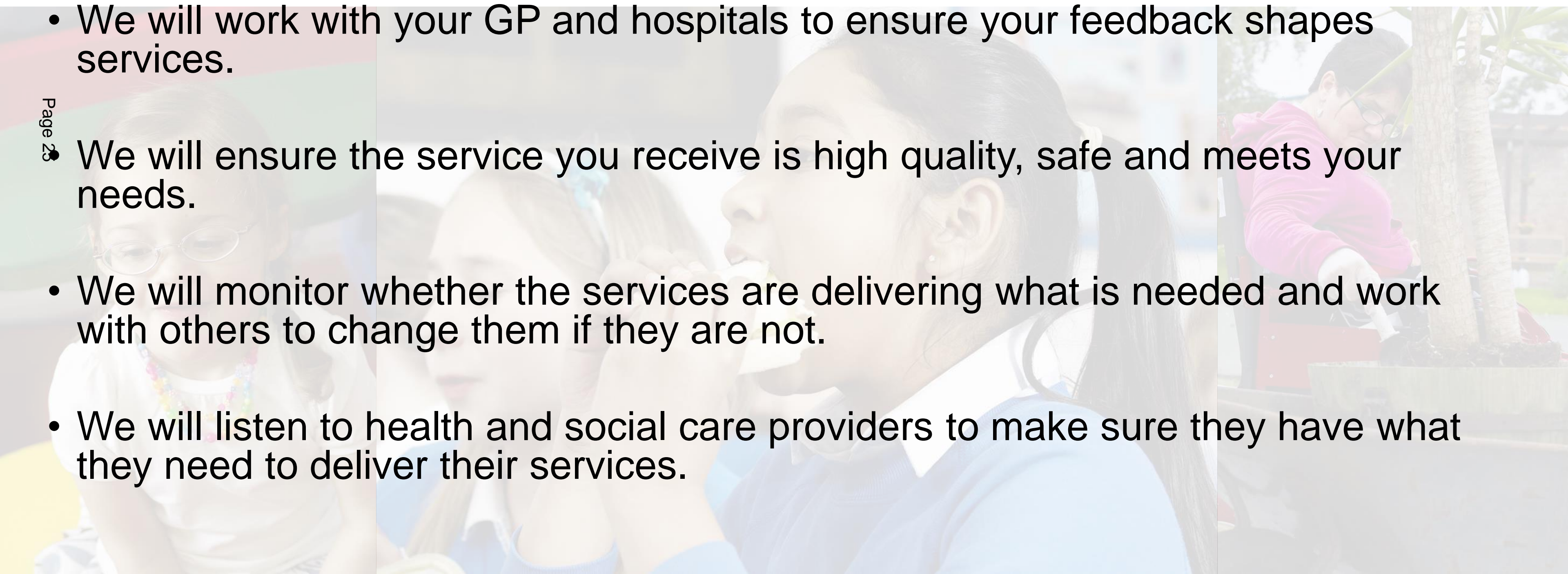
Working in partnership with Sheffield people

- We will listen and engage with you and your community to understand your specific needs and work with you to co-produce the redesign of services.
- We will put funding and support into your voluntary, community and faith services to help with your health and social care needs.
- We would like your help in reviewing whether services are right and what people need.
- We would like to hear your views on any proposed changes to services to make sure any changes that are made have been informed by your views.



Working in partnership with health, care and community organisations

- We will work with voluntary and community organisations to ensure health and care services meet your expectations.
- We will work with your GP and hospitals to ensure your feedback shapes services.
- We will ensure the service you receive is high quality, safe and meets your needs.
- We will monitor whether the services are delivering what is needed and work with others to change them if they are not.
- We will listen to health and social care providers to make sure they have what they need to deliver their services.



We Will Continue

- Meeting the demands from the COVID-19 pandemic
 - Supporting Primary Care and the Sheffield health and care system;
 - Supporting the COVID vaccination programme;
 - Supporting care homes and other frontline services to manage throughout the pandemic;
 - Providing guidance and ensuring Providers and workforce have adequate personal protective equipment.

Supporting our workforce

- Better Care Fund programmes across health and social care
 - People Keeping Well In their Communities;
 - Active Support and Recovery Service;
 - Independent Living Solutions Service;
 - Ongoing Care;
 - Hospital Adult Inpatient Urgent Care;
 - Mental Health;
 - Capital Grants Service.



What have we done in 2020/21

Worked together on meeting the demand of the COVID-19 pandemic;

Brought Social Care and Health staff together with GP's, to provide a 'team around the person' approach to supporting individuals, ensuring people are supported to receive services to support their needs in their local community;

Work together to improve our community equipment service, to ensure more people receive equipment they need in a timely manner;

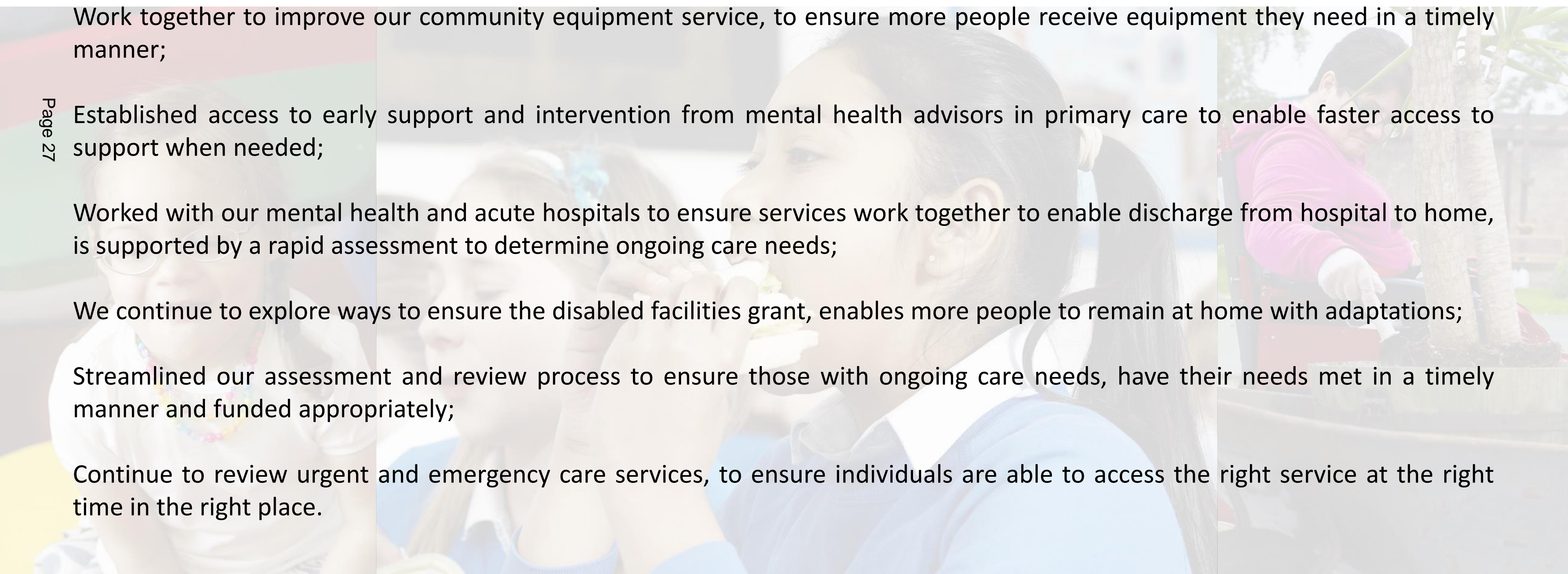
Established access to early support and intervention from mental health advisors in primary care to enable faster access to support when needed;

Worked with our mental health and acute hospitals to ensure services work together to enable discharge from hospital to home, is supported by a rapid assessment to determine ongoing care needs;

We continue to explore ways to ensure the disabled facilities grant, enables more people to remain at home with adaptations;

Streamlined our assessment and review process to ensure those with ongoing care needs, have their needs met in a timely manner and funded appropriately;

Continue to review urgent and emergency care services, to ensure individuals are able to access the right service at the right time in the right place.



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