



Report to Healthier Communities and Adult Social Care Scrutiny Committee 24th November 2021

Report of: Policy and Improvement Officer

Subject: Written responses to public questions

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Summary:

This report provides the Committee with copies of written responses to public questions asked at previous meetings of the Committee.

The written responses are included as part of the Committee's meeting papers as the way of placing the responses on the public record.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	
Other	X

The Scrutiny Committee is being asked to:

Note the report.

Background Papers: None

Category of Report: OPEN

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1 Response to Helen Moore.

Helen Moore attended the Healthier Communities and Adult Social Care Scrutiny meeting on September 29th 2021 to ask a question relating to lifelong carers and changes to the Carers' Support Services contract. The following information was sent to Ms Moore:

The current contract for Carers Support Services ends in December 2021 and due to this, a decision was made earlier in the year to reprocur the service.

The specification for the new service remains largely unchanged from the previous specification. It was strengthened in relation to carer identification, building resilience early in the carer journey, personalisation and partnering with health system to reach carers before crisis. Support for carers of families with learning disabilities is identified similarly as the current specification.

The Council respects and values all Carers in the city, particularly Carers role during the pandemic. In response to concerns received from Carers such as yourself, regarding the specification and service offer, the Council's Director of Adult Health and Social Care has been listening to Carers to inform a way forward.

Officers in the portfolio will be contacting her to update her on progress and listen to her concerns.

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