



Report to Health Scrutiny Sub Committee 7 December 2022

Report of: Greg Hackney, Senior Head of Service, Sheffield Health, and Social Care NHSFT

Subject: Progress report on the relocation of step-down services from Wainwright Crescent to Lightwood House

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Summary:

- 1.1 A report was provided to the Health Scrutiny Sub Committee in June 2022 regarding the plan to relocate the Step-Down service from Wainwright Crescent to Beech, on the Trusts Lightwood Lane site in July 2022.
- 1.2 The new facility would be a significant improvement. Relocating the service to Beech would provide and enable
 - Therapeutic care and support in a modern facility
 - Dignity and privacy with 100 % of bedrooms providing en-suite facilities and able to provide separated sleeping, ensuring sexual safety
 - Meaningful activities through more and flexible private and communal space
- 1.3 The planned relocation was supported by the Committee and the Committee requested a follow up report regarding progress and the impact of the relocation.

What does this mean for the people of Sheffield?

- 1.4 **The service successfully re-located on the 5th July 2022.** Review and feedback to date indicates the relocation has been successful and the intended improvements are being realised.
- 1.5 Key points to note are summarised as
 - a) **Positive feedback from service users on the environment** – all rooms are ensuite, two separate kitchens, enclosed garden, plenty of spaces to relax and receive visitors with privacy

- b) **Positive feedback from staff of being in an improved environment** – this service change had been discussed for many years prior to a commitment to make the changes required. There are better staff facilities including a shower and staff room.
- c) **No adverse impact on waiting times** - due to the operational model of the unit, despite reduction of beds from 11 to 10, service users are not experiencing waits to access the service.
- d) **Infection control concerns that existed at Wainwright Crescent have been addressed** – new flooring, separate clinic room and safe storage of medication, en-suite bedrooms, which allows for better isolation of service users with an infection and minimise risk of infection spread.
- e) **Co-location with other services** means staff and service users at Beech are not as isolated as they were
- f) **CQC registered the new facilities and there was positive feedback** from this process
- g) **Opportunity to offer more to service users** – access to minibus service at Lightwood to facilitate trips and greater opportunity for therapeutic work and in-reach
- h) **Changes to housekeeping contract is improving quality** – previously this was subcontracted to the council. This is now fully in-house, providing greater assurance on quality and availability.

1.6 Specific impacts

Expectation pre-move	Progress Update
Impact on care: The Quality and Equality Impact Assessment concluded the impact on care would be very low and manageable.	Feedback over the first 3-4 months supports the assessment and no adverse impacts on care have been highlighted.
Standard of accommodation: The environment is of a higher standard and quality and suitable to the needs of the client group	The improved accommodation has been well received by service users and staff.
Reduction of one bed: The new accommodation had one bed less. We projected to admit more people with 10 beds than we previously admitted with 11 beds.	Throughput and length of stay has improved, and the reduced bed hasn't had an adverse impact.
New location and access: There will be increased travelling times for some visitors, but reduced times for others, given this is a city-wide facility. This general impact was considered to be minimal.	There have been no noticeable or reported problems arising from the re-location to the Lightwood House site and impact on travel arrangements or visiting arrangements.

	<p>While its still relatively early days, over the 3 months since the relocation admission numbers have remained the same – suggesting that the new location is not a deterrent for individuals needing to access the service.</p> <p>Generally there have been no adverse feedback has been received regarding any negative consequences or impacts upon individual travel arrangements arising from the new location.</p> <p>More recently we have had some recent comments from service users about transport as the bus service/route has been changed and no longer comes on the top road, so people have to cross the busy dual carriageway and walk further for another bus</p>
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Recommendation

Some members of the Committee may have taken the opportunity to visit the new facility.

For the Committee to consider if they are assured that the service relocation has had a positive impact for the people of Sheffield and advise if further lines of enquiry would be beneficial.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	X
Other	

The Scrutiny Committee is being asked to:

Note the progress made in the relocation of Step-Down Services and consider the level of assurance that positive steps have been taken to improve the experience and outcomes of the people of Sheffield.

Background Papers:

Review paper included.

Category of Report: OPEN (please specify)

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