


COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

 Adult Health and Social Care					
Strategic priority: Healthy lives and wellbeing for all					
<p>Issue Summary: Our vision is that ‘everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are - and when they need it, they receive care and support that prioritises independence, choice, and recovery.</p> <p>We need to focus on improving wellbeing outcomes and quality of care and support for Adults and their families and carers across Sheffield and delivering accessible, excellent quality services to do that. We also need to address the financial sustainability of social care and are making progress on this aim, with £9.4m of savings delivered to date.</p>					
Accountable Officer: Director of Adult Health and Social Care			Accountable Committee: Adult Health and Social Care		
Performance picture	Baseline July 2022	Current	Target by June 2023	Direction of travel	RAG
Proportion of ASC users who have had an annual review	44% (July 22)	51% (Nov 22)	75%		
ASC timescales median no. of days to determine if support needed	34 days (July 22)	35 (Nov 22)	28		
ASC timescales median no. of days to put support in place	14 days (July 22)	13 (Nov 22)	28		
Gross current expenditure on long- and short-term care for adults aged 65 and over, per adult aged 65 and over	1,023.59 (2020/21 for Sheffield)	1,128.92 (2021/22 for Sheffield)	1,161.94 (2021/22 Mean for Core Cities)		
Gross current expenditure on long- and short-term care for adults aged 18-64, per adult aged 18-64	228.22 (2020/21 for Sheffield)	259.51 (2021/22 for Sheffield)	264.85 (2021/22 Mean for Core Cities)		
Sickness absence: % time lost due to sickness – last 12 months	7.5% (12 months to end June 22)	7.5% (12 months to end Nov 22)	<6% across service		
% of Regulated Care – Care Homes - rated good or outstanding	89% (July 22)	87% (Nov 22)	Y&H Q1 22/23: Care homes 77%		
% of Regulated Care - Homecare – rated good or outstanding	79% (July 22)	76% (Nov 22)	Y&H Q1 22/23: Homecare 84%		
% Safeguarding Adults Outcomes Met: % expressed outcomes fully met (S42 enquiries)	66% (Q1 22/23)	53% (Nov 22)	64% (Y&H Q1 22/23 average)		

COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

% Safeguarding Adults Outcomes Met: % expressed outcomes partially or fully met (S42 enquiries)	95% (Q1 22/23)	99% (Nov 22)	95%		
Safeguarding Adults Impact on Risk: % risk removed or reduced (S42 enquiries)	91% (Q1 22/23)	97% (Nov 22)	93% (Y&H Q1 22/23 average)		
Overall satisfaction of carers with social services: % Extremely or very satisfied	35% (21/22)	Annual measure	39% (National Average)		
Overall satisfaction of people who use services with their care and support: % Extremely or very satisfied	59% (21/22)	Annual measure	64% (National Average)		

What Are We Doing to Deliver Excellent Quality and Accessible Adult Social Care Services and Improve Our Performance.

Our vision set out in our [Adult Social Care Strategy](#) is that “everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are - and when they need it, they receive care and support that prioritises independence, choice, and recovery”.

We have implemented a [Delivery Plan](#) to deliver upon this vision and our priority that people experience excellent quality, accessible and person led support from all adult social care whether from Sheffield City Council or through our funded provision. A [Future Design of Adult Social Care](#) was approved at Committee on 16th November 2022 which aims to provide the foundations to deliver on the vision and our ambitions.

From our review of performance, we know that we are progressing well in relation to quality-of-care homes, impact on risk, timescale to put support in place and gross expenditure. Our priority is to continue to improve our performance so that we are outstanding.

However, we also know that we need to improve our review performance, satisfaction, wellbeing outcomes and quality of community provision.

To that end improvement activity are underway, aligned to the milestones in the One Year Plan and Council Delivery Plan and the Adult Social Care Strategy Delivery Plan to improve our performance in relation to Quality, Accessibility and Satisfaction, which is reflected in our milestones.

COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

No	Milestone/ Action	Lead	By when	Update	RAG
1	Deliver a new Target Operating Model for Adult Social Care which enables delivery on our strategy and vision and creates the foundations for long term sustainability of social care to improve outcomes and quality.	Principal Programme Manager Adult Health and Social Care	March 2023	Future Design of Adult Social Care approved at Committee on 16/11/2022. Achieving Change completed which supports the implementation of the design and on track for full implementation by March 2023	
2	Deliver a Market Position Statement and Market Sustainability and Oversight Plan.	Assistant Director Adult Commissioning Adult Health and Social Care	Sept 2022	Market Position Statement Approved at Committee on 21/09/22. Market Oversight & Sustainability Plan planned for approval at February 2022 Committee aligned to national requirements.	
3.	Deliver a Joint Health and Wellbeing Outcomes Framework which sets out the impact health and care services are having in Sheffield.	Director Commissioning NHS SY ICB	Nov 22	The Outcomes Framework has been developed and an update report is at Committee on 19/12/2022 for approval.	
4	Deliver a Sheffield Adult Social Care Workforce Strategy	Chief Social Work Officer	April 23	A workforce strategy is in development and its planned that a strategy will be brought to Committee by March 23 for approval.	
5	Deliver a new model for residential care with implementation over the following year.	Assistant Directors Adult Commissioning and Ageing and Living Well	Feb 23	A report setting out plans for long term residential care is planned to be brought to Committee by March 23 for approval. A new model for short term care was approved by Committee on 15/06/22.	
6	Deliver an Unpaid Carers Strategic Delivery Plan with implementation over the following year which sets out how we will	Chief Social Work Officer and Service	Feb 23	The Delivery Plan has been developed and is brought for approval at Committee on 19/12/2022. A series of events and	

COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

	improve experiences and supports to unpaid carers in the City.	Manager Commissioning		partnership arrangements are in place to deliver upon the actions in the plan.	
7	Deliver a Direct Payments and Personalisation Strategy and Strategic Delivery Plan setting out how we will improve choice and control for people with a disability across Sheffield.	Assistant Director Adult Commissioning Service Manager Commissioning	April 23	The Strategy and Delivery Plan has been developed and is brought for approval at Committee on 19/12/2022. A series of events and partnership arrangements are in place to deliver upon the actions in the plan.	
8	Deliver a new model for safeguarding Adults in Sheffield supported by a new Safeguarding Delivery Plan.	Chief Social Work Officer; Assistant Director Access Mental Health and Wellbeing	April 23	The Safeguarding Update and Delivery Plan was approved at Committee on 21/09/2022. Work is underway with partners to implement the plan and model.	
9	Deliver a new model for Mental Health Social Care Services in Sheffield with implementation in the following year to improve outcomes of people experiencing mental ill health in need of care and support.	Assistant Director Access, Mental Health and Wellbeing	April 23	The return of mental health social workers back to line management of adult social care following decision by Cooperative Executive on 16 th March 22 is on track for completion by April 23. The recommissioning of mental health services is underway following decision at Committee on 21/09/22.	
10	Deliver a new transformational Homecare Contract which enables a more people to live independently for longer.	Assistant Directors Adult Commissioning and Ageing and Living Well	June 23	The approval to recommission homecare was provided by Committee on 15/06/2022. The tender was subsequently issued. The programme is on track for delivery by June 23.	

COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

11	Deliver and implement the national government funding reforms	Assistant Director Governance and Inclusion	Oct 23	An update and plan to implement the Charging Cap was provide to Committee on 21/09/22. Guidance is being sought as to future of charging reforms following Autumn Statement.	
12	Quality of Care	Assistant Director Adult Commissioning and Partnerships	June 23	<p>Our quality ambitions have been set out in our Market Position Statement approved at Committed on 21st September 2022. Through re-commissioning exercises we will commission providers who are rated Good or Outstanding.</p> <p>We have also strengthened our quality improvement support, so that current and successful providers are supported to maintain a rating of good or outstanding. We are establishing a joint arrangement with health, so that have a joint governance arrangement to set standards and monitor quality across all provision in the City.</p>	

This page is intentionally left blank