

Sheffield Streets Ahead Highways Maintenance

Area Highway Representative Monthly Monitoring Report

September 2022

Local Area Committee -

East LAC
(Darnall, Manor Castle, Park & Arbourthorne, Richmond)

AHR Contact -

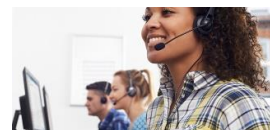


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Customer Experience Team

1301 total enquiries
573 related to street cleaning
44% of the total no of calls in your area



Resurfacing schemes



City-wide
 sq metres of road **9,784**
 sq metres of pavements **31,104**
 were resurfaced this month



Network Priority Incidents reported

1,292 Total number of incidents responded to in month for your area.

The incidents were:

- 646** High priority (2 business days and under)
- 646** Low priority (typically 28 day response)



Street Lighting and Signage



City-wide We look after **70,458** street lighting columns & signs

We achieved an average repair time of **1.8** days
 Faults that required support of the electrical distribution company were resolved in an average of **8.2** days

In your area, there were:

- 50** faults recorded
- 44** were repaired by Amey
- 6** more complex faults were repaired with external support

Grounds Maintenance

Grass cutting

Summer maintenance programme started April 2022
 Winter maintenance will start 31 October 2022



Leaf clearance

'Hot spot' leaf clearance programme is due to start in October 2022
 and will continue until the end of January 2023

The tree planting season began at the start of October 2021 and continued until the end of March 2022
373 trees have been planted this season
71 trees were in your area



Trees

City-wide **373**
71

Street Cleaning

Enquiries

City-wide **2,352** street cleaning enquiries were recorded
573 were in your area



Fly-tipping

City-wide **1,219** fly tipping incidents were recorded
294 are in your area **(24%)**

Hotspots for your area were:

street	#incidents
Staniforth Road	15
Fisher Lane	12
Lumley Street	7
Ouse Road	5
Coventry Road	5



Litter Bins



City-wide There are **3,072** litter bins
of which **373** are in your area

46 Litter pick collections were conducted in your area.

From **573** street cleaning enquiries,
236 related to litter, damaged/full bins & graffiti **(41%)**

Highway Drainage

Gullies



City Wide There are **81,609** Highway network surface water gullies

From the planned Annual programme

14,239 gullies are in your area, of which
0 were cleaned this month

3 high flood risk hotspots were also attended in your area.

Winter maintenance

Gritting routes are broken into two categories

Priority 1 routes - the main arterial routes which link Sheffield to other major cities and motorways

Priority 2 routes - other main routes, such as bus routes, link roads, roads where key public service facilities are located and rural routes



City-wide
there were **0** gritting runs
there are **2,223** grit bins

245 grit bins are in your area



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