

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

No.	Headline	Action	Partners (lead in bold)	Resources	Target date	Progress	Status	Evidence of outcome and improvements made	Date Completed
1	Tackling Inequalities								
1.01	Equalities data gathering and utilization	Review how we currently gather, record and share data about people with protected characteristics and vulnerable groups - statutory and other data held across the partnership	SCC and the partnership	SCC -Business Support Team Manager, data analysts, Equalities Team	Sep-23	Begun analysis of SCC data	Amber		
1.02	Identify and respond to local issues to tackle inequalities.	Analyse customer reasons for homelessness and outcomes by protected characteristics and identify issues/trends Seek out best practice from areas with statistically better outcomes.	SCC	SCC -Business Support Team Manager, data analysts, Equalities Team	Sep-23	Begun analysis of SCC data			
1.03	Involving experts by experience interpreting data and responses	Consult people with lived experience/representative organizations to inform analysis of data and proposed actions	Changing Futures/Shelter/SCC	Changing Futures/ Shelters Community of Practice on Multiple Disadvantage	Jun-23	Peer Audit model being developed			
Page 65	Improve data on LGBTQ+ cohort	Research LGBTQ+ best practice projects, with a focus on data capturing. Research recognized projects for LGBTQ+, such as Albert Kennedy Trust, Outside Project, Stonewall Housing and implement findings	SCC and the partnership	Directly linked with 2.10 of Safe Accommodation Action Plan (DACT)	Dec-23				
	1.05	Integrate health and social care							
		Use National Institute for Health and Care Excellence (NICE) guidelines to support a more integrated health and social care approach for people experiencing homelessness.	SCC Care and ICB		Apr-23				
1.06	Equalities Impact Assessment	Ensure robust Equalities Impact Assessment are taken for all new developments that are implemented in the Action Plan	All Partners	Equalities Teams/Services	2023 to 2028				

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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1.07	Respond to the Commission on Race Equality Report	Ensure all actions taken to deliver our priorities set out in the Homelessness Prevention Strategy are specifically designed to be inclusive and address equality issues for ethnic minorities disproportionately affected by homelessness. Respond to Race Equality Commission Report findings and recommendation	SCC and the partnership	Changing Futures and Directly linked with 2.9 of Safe Accommodation Action Plan (DACT)	Dec-23	Changing Futures have started work on a programme to work with different ethnic minority groups and how best to engage them. SCC Action Plan agreed DACT Survivor Liaison Worker started consultation with refuge residents and others -	Amber		
Supporting People Through the Cost-of-Living Crisis									
2.01	Upskill the workforce to better understand financial inclusion	Implement mandatory training to identify signs of financial difficulties for SCC housing solutions staff, and ability to signpost to resources to assist.	Cost of Living Crisis Support Hub		Jun-23	training undertaken			
2.02	Increase financial inclusion advice	Employ two Specialist Financial Inclusion officers in Housing Solutions. Map out the current provision in the city, link in and provide briefings and updates to partnership.	SCC	Homeless Prevention Grant funded	Feb-23	Recruited. Officers awaiting start date	Amber		
2.03	Enabling Cost of Living partnership	Contribute to 'Cost of Living Crisis' partnership, actions, advice, and resolutions, and implement best practice across the homeless partnership	Cost of Living Crisis Support Hub/ VAS network/SCC/DWP		Apr-23	Partnership attending bronze group and tactical group	Green		
2.04	Acting rapidly in response to central guidance	React immediately to announcements of support and guidance by the central government and provide advice to the people of Sheffield at risk of homelessness.	Cost of Living Crisis Support Hub		2023 to 2028				
2.05	Ensure there is a response for all people in the city for cost of living crisis	Identify and apply for funding available to provide support toward the cost-of-living crisis for people at risk of homelessness. Spend funding in line within the agreed guidelines and timescales.	Cost of Living Crisis Support Hub			SCC hardship fund has been expanded to tackle rising cost of living crisis.			

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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2.06	Increasing and improving public communications regarding financial help	Work with partners to encourage the public to access financial support before homelessness occurs.	The partnership and Cost of Living Crisis Support Hub		Aug-23				
2.07	Improving public information on the Crisis	Provide information and signposting on how and where to seek support, including advice to owner occupiers and people who rent their home.	The partnership and Cost of Living Crisis Support Hub	Steering groups, partners existing comms channels, newsletters	2023 to 2028				
2.08	Maximize people's income	Support people to maximize their finances, via employment, training, education and benefit system navigation.	Cost of Living Crisis Support Hub/ housing solutions/Opportunity Sheffield/Shelter		Dec-23	Gold, Silver and Bronze meetings taking place in SCC recruitment of financial Inclusion officers underway	Amber		
Page 67	Removing barriers to accessing financial support	Simplify access to crisis support and earlier intervention.	Cost of Living Crisis Support Hub	One Route In project	2023 to 2028				
	2.10	Monitoring the cost of living crisis	Monitor the Cost-of-Living Crisis impact on homelessness and review actions in response through partnership meetings.	The partnership and Cost of Living Crisis Support Hub	2023 - 2025				
2.11	Energy costs	Investigate the use of pre-payment meters in properties, support uptake of payments for fuel costs	The partnership and Cost of Living Crisis Support Hub		Aug-23				
2.11	Provide tailored low cost solutions to prevent homelessness	Provide practical tailored support to individuals at low cost, such as travel costs and work attire, to actively prevent homelessness.	SCC	DWP, SCC homeless prevention fund. LAS	2023 to 2028				
3	Proactively Preventing Homelessness								
3.01	Improving public information and guidance of services	Improve and refresh the information available across resources in the city about what to do if you are at risk of homelessness, and where to go for support.	SCC & the partnership		Jun-23	SCC web offer currently being reviewed	Amber		

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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3.02	Improving information for groups with increased risk of homelessness	Produce information on housing options /advice to the Targeted Groups defined by government - single people, prison leavers, hospital leavers, care leavers, victims of DA, former armed forces, people with mental health issues so they know where and how to get support.	SCC/DACT/Shelter	Directly linked with 2.4 of Safe Accommodation Action Plan (DACT)	Dec-23				
3.03	Improve 'Duty to Refer' process	Review and improve the duty-to-refer process to achieve a greater percentage of customers referred at the prevention stage.	SCC,		Sep-23				
3.04	Expand access to Referrals in to housing	Develop a formal pathway for non-statutory bodies to refer into the homelessness service (Commitment to refer)	SCC		Dec-23	Website has options to refer for non-statutory bodies			
Page 68	Improving and sharing information on groups with increased risk of homelessness	Expand and improve on protocols and information-sharing agreements between services and partners working with Targeted Groups at risk of homelessness.	SCC		Dec-23				
	3.06	Targeting resources in areas of highest instances of homelessness	SCC		2023 to 2028	Changing Futures leading on some primary research linked to brain injury. Expression of interest			
3.07	Upstream prevention	Create training packages to educate the workforce to become more aware of the signs that someone may be at risk of homelessness	SCC/Shelter	Learning and Development Team	Jul-23	Shelter already delivering training to children and family workforce	Amber		
3.08	Working closely with landlords	Implement a service "Call before you serve", that supports landlords to liaise with the council before they service notice to their tenants.	SCC	Funded through Homeless Prevention Grant.	Feb-23	Recruitment undertaken, officer in post	Green		
3.09	Improving mediation to prevent homelessness	Review the mediation offer across the city. Review services in line with current homeless presentation analysis, to target resources to those who need mediation services.	SCC	Housing Independence service (TBC)	Jan-23				
3.10	Working with local services to target advice	Target specialist advice and initiatives to locally based universal services	Shelter	Shelter	2023 to 2028				

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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3.11	Improving Access to Prevention Advice	Implement outcomes from SCC City-Wide Housing Review, focussing on prevention and early advice	City-Wide Housing, SCC		Aug-23	Restructure in progress, to be completed Sept 2023			
3.12	Educating young people, and bringing awareness to services	Increase education work in schools/universities and other young people's services to raise awareness of housing issues, signs of homelessness, and the realities of leaving home at an early age.	Roundabout		2024 to 2025				
4	Improving Services to Support Vulnerable Groups								
4.01	Improving services for 16/17 year olds and Care Leavers	Review data gaps and Housing Support Pathway for care leavers and 16/17 year old protocol	SCC Children's Housing Solutions		Aug-24				
4.02	Improving Services for 18-25 year olds	Review service offer/pathway for under 25 year olds and alignment with other YP services.	SCC DACT and Joint Commissioning Group		Aug-24				
4.02	Improving pathways to prevent Domestic Abuse	Review the pathway for prison leavers including perpetrators of Domestic Abuse, to eliminate the possibility of people being released from custody with 'no fixed abode' by partnership working with local prisons and other institutions (hostels) to ensure perpetrators do not return to domestic abuse survivor addresses.	DACT/Shelter and Housing Solutions and the partnership	Directly linked with 2.3 of Safe Accommodation Action Plan (DACT)	Aug-23				
4.03	Mitigating re-traumatization of survivors of domestic abuse	Improve the earlier identification of those at risk of domestic abuse by working in a multi-agency way so that people only need to tell their story once.	DACT/Changing Futures/Housing Solutions/Shelter	DASH Tool Changing Futures Learning and Development Team Directly linked with 2.5, 2.8, 3.5 and 6.3 of Safe Accommodation Action Plan (DACT)	2023 to 2025	Sept 22 update to 2.8 of (SCHSAP): Disabled IDVA funding received summer 22 via MOJ and OPCC			
4.04	Improving housing provision for survivors of Domestic Abuse	Review and improve the provision of housing options and support for male and LGBTQ+ survivors of domestic abuse	DACT and Housing Solutions and the partnership	Directly linked with 1.3 , 2.1 and 4.1 of Safe Accommodation Action Plan (DACT)	2023 to 2025	DACT: Work underway re families.	Amber		

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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4.05	Achieving the recognised standard to tackling Domestic Abuse	Domestic Abuse Housing Alliance accreditation to be achieved.	CWH/DACT	Staff resource part funded through the Strategic Commissioning Team Directly linked with 1.4 of Safe Accommodation Action Plan (DACT)	Apr-25				
4.06	Improve our services through co-production with people with lived experience of domestic abuse to inform our practice and improve systems	Consistent consultation with DA survivor groups to help services identify shortfalls in the current system.	DACT/Shelter and Housing Solutions	Changing Futures Learning and Development Team and SCC Directly linked with 1.1, 2.7, 2.2 and 4.2 of Safe Accommodation Action Plan (DACT)	2023 to 2028	Work ongoing and underway as part of service reviews. Housing IDVA	Amber		
Page 70	IDVA Resource	Homelessness Independent Domestic Violence Advisor (IDVA) role to be co-located in Housing Solutions	IDVA and housing Solutions		Mar-23		Amber		
	4.08	Improve exit pathways for refugees and asylum seekers leaving assigned accommodation	Work with partners to ensure prevention advice and accommodation is readily available for refugee households that receive full UK status and are exiting Home Office assigned accommodation.	SCC and partnership	Jul-23	Meeting held with SCC and City of Sanctuary			
4.09	Referrals to Healthcare	Review the referral procedure between SCC and healthcare professionals. Identify where gaps are together and work with providers to ensure referrals are appropriate and timely	ICB/SCC/Health		Sep-23				
4.1	Improve outcomes for families	Develop a community based housing led response to address the high level of homeless cases and disproportionate impact on ethnic minorities	SCC	seek external funding/or deliver smaller scale project within existing resources	Jul-23	EOI submitted			
4.11	Substance misuse and sustaining a tenancy	Review and improve support packages for tenants with substance misuse issues at risk of losing their property.	Shelter and partnership	Changing Futures, ICB	TBC				

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5	Tackling Rough Sleeping								
5.01	Improve data sharing and governance across partners	Ensure we have shared governance and integrated programs for rough sleeping. Review CHAIN system in London as potential best practice for data sharing.	SCC, Changing Futures, and the partnership	Rough Sleeping Initiative 5 funding	2023 to 2025				
5.02	Reducing the reoccurrence of rough sleeping	Review and re-establish exit practices from different levels of support to reduce the reoccurrence of rough sleeping when support is reduced.	SCC and the partnership	Rough Sleeping Initiative 5 funding	Dec-23				
5.03	Support for those with no recourse to public funds	Provide bespoke packages to those that have been on the streets and want to move into Independent living	SCC and partnership		Jul-23				
5.04	Improving co-ordination of rough sleeper services	Create a new management position to have a strategic approach to enable leadership, partnership management and co-ordination of rough sleeping services.	SCC	Rough Sleeping Initiative 5 funding	Apr-23	Funding secured	Amber		
Page 71	5.05	Ensure rough sleeper services are sufficiently funded	Identify and apply for national funding linked to increasing support and provision for rough sleepers, and apply funds in line with the guidelines and timelines of the funding.	SCC and the partnership		2023 to 2028			
	5.06	Expand Housing first service	include coordinator role, fund nurse and case work assistant, new support worker posts, expand to 50 units	SCC	Rough Sleeping Initiative 5 funding	2022 to 2025			
5.07	Reducing the occurrence of rough sleeping	Identify and support access to employment, education and training services provided by partners by the introduction of a co-location rough sleepers initiative role from DWP.	DWP	Rough Sleeping Initiative 5 funding	Jan-23	Work coach in post at DWP	Green		
5.08	Increasing move on accommodation	Deliver 47 units of new move-on accommodation for rough sleepers in the city, including specialist provision for women.	Housing Growth, SCC Roundabout, Action, Great Places	Part funded through the Housing Revenue account allocated for stock increase and RSAP (DLUHC and Homes England funded)	2024 to 2025	All funded developments on target			
5.09	Targeted accommodation provision for abstinence	Review the need for provision of additional abstinence-based accommodation	SCC	Strategic change team and Housing Independence (TBC)	Jun-24				
5.10	Awareness and support to the hidden homeless	Increase awareness and support services to help the hidden homeless, such as those sofa surfing and sex workers who do not have a fixed abode	SCC and SWWOP	Additional winter pressure RSIS	Dec-23	Additional funding secured to support female hidden homelessness	Amber		

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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5.11	Targeted accommodation provision for women and LGBTQ+	Introduce provision for women/non-binary/trans people that are separate or distinct from services for male rough sleepers	SCC	TBC	2024 to 2025				
6	Improving Housing Options and Support								
6.01	Increase affordable accommodation	Identify gaps for affordable accommodation needed in the city and work with partners to widen housing options across multiple tenures for general needs and specialist housing.	SCC	Housing Strategy Team	2024 to 2025				
6.02	Move on from Temporary accommodation	Improve the planning and continuity of support to customers leaving Temporary Accommodation to help them successfully resettlement and move on.	SCC/Shelter	Targeted Prevention Teams	2023 to 2028			SCC Start Team in place, Discussions between organisations on referrals and criteria	
6.03	Prioritise social housing for the homeless	Continue to prioritise homeless households for social housing. Review nominations outcomes Improve pre-tenancy partnership work to increase successful outcomes. Review Allocations Policy	SCC and Registered Providers		Dec-23				
6.04	Local Community Targeted Support	Improve tenancy sustainment at a local community level, identifying the risk of homelessness and targeting floating support for vulnerable households.	SCC/Shelter and the partnership						
6.05	Building and strengthening relationships with Landlords	Increase the number of landlords that provide affordable housing and work with these landlords and tenants to have successful tenancies.	SCC	Private Rented Solutions and CB4YS	2023 to 2028				
6.06	Address gaps in specialist accommodation needed in the city for supported housing	Produce Specialist Accommodation Needs Assessment		Strategic Housing Team	Sep-23				
6.07	Address gaps in specialist accommodation needed in the city for supported housing	Implement Findings of the Housing Related Support Review (Accommodation Services	SCC		2023 to 2028			sign off from Strategy and Resources Committee Pending March 2023	

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6.08	Address gaps in accommodation needed in the city for permanent homes /Move on Accommodation	SCC Stock Increase Programme, South Yorkshire Housing Partnership Apply for SHAP programme funding May 2023	SCC	HRA,RP investment Homes England Grant	2023 to 2025				
6.09	Improving access to Private Rented Housing	Improve access to good quality housing in the private rented sector, expand choices and provide affordable options for all	SCC/Nomad	Private Rented Solutions	2023 to 2028	Project underway			
6.1	Address Gaps in TA	Develop 3 new schemes - families, single men, single women c 100 units	SCC	SIP/Homes England	2023-25	Project underway			
6.11	Improve support to families	Develop a Housing First Proposal for families - potentially sub-regionally	SCC/Barnsley, Rotherham, Doncaster homeless leads			early discussions with sub-region, SYHP and combined mayoral authority			
6.13	Improve support to vulnerable groups	Complete Early Help Programme to maximise early prevention - includes review of Floating Support	SCC		?				
6.13	Expanding affordable social housing options	Review our approach to providing shared housing and smaller units that will be affordable for single-person households in the social housing sector.	SCC/RPs		Feb-24				
7	Strengthening Partnerships and Improving Systems								
7.01	Information and guidance of services	Ensure all services are able navigate services relating to homelessness by creating a guide to be distributed to partners, and reviewed annually for accuracy.	SCC		Dec-23				
7.02	Simplifying support of complex needs	Consider a 'Multi-Agency Assessment/Advice Hub' with the aim to simplify the complex support system delivered across multiple services and sectors.	Changing Futures SCC / Housing Solutions/Shelter	Shelter/Changing Futures /Housing Solutions	Jan-24				
7.03	Removing barriers to health care services	Improve access to appropriate primary health care and treatment programmes for those who are homeless or who at risk of homelessness.	ICB		Apr-23				

Homelessness Prevention and Rough Sleeping Action Plan 2023 -2028

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7.04	Improving pathways for those leaving institutions	Review pathways and timelines of people leaving institutions, such as hospitals and care, to ensure they have appropriate accommodation to move on to.	SCC and the partnership		Jun-23				
7.05	Increase homeless prevention funding opportunities	Co-ordinate programmes and funding bids across the partnership to ensure maximum impact and efficiency	SCC/Partners		Apr-23				
7.06 Page 74	Increasing our learning of when we can prevent homelessness	Review duty to refer applications to identify potential earlier referral opportunities, and implement findings in pathways and training resources to be delivered to partnership	SCC		Jun-23				
	Embed the voice of people with lived experience within the decision making structures of the partnership	Increase the participation of experts by experience with the Steering group and Forum. Revise structures and ways of working to facilitate meaningful engagement	SCC	Changing Futures	Apr-23				
7.08	Strengthening a joint response to tackling homelessness	Meet with partners to review our joint response to homelessness, and identify areas of duplication across services and situations where partners can support one another and integrate the offer.	SCC and the partnership	Strategic Housing Forum/Providers For	Aug-23				
7.09	Develop Workforce	Identify and undertaken joint training opportunities, embed trauma informed practice within service offer	SCC and partnership		Dec-23				
7.1	Identifying technologies that help sustain tenancies	Identify any assistive technologies that could support sustainable tenancies, including those in use in other core cities, and secure funding to implement them.	SCC	RSI5	2023 to 2025	Secured some funding through RSI5	Amber		