

Adult Social Care Future Design Update

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February 2023

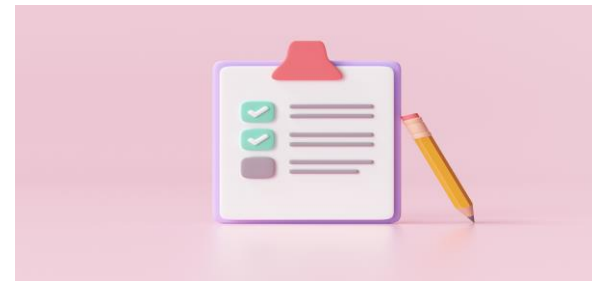


Why do we need a new model?

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Unprecedented challenges – demographics, recruitment & retention, cost of living, financial and new legislation

Great workforce across the system who need effective, sustainable system that works with people, families, carers and communities



- Feedback
- Benchmark
- Demand
- Strategic review
- Self assessments

High Level Aims

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Deliver on Adult Care Strategy, vision, outcomes and commitments



Improve our impact on people, carers and their outcomes



Establish a more sustainable social care market



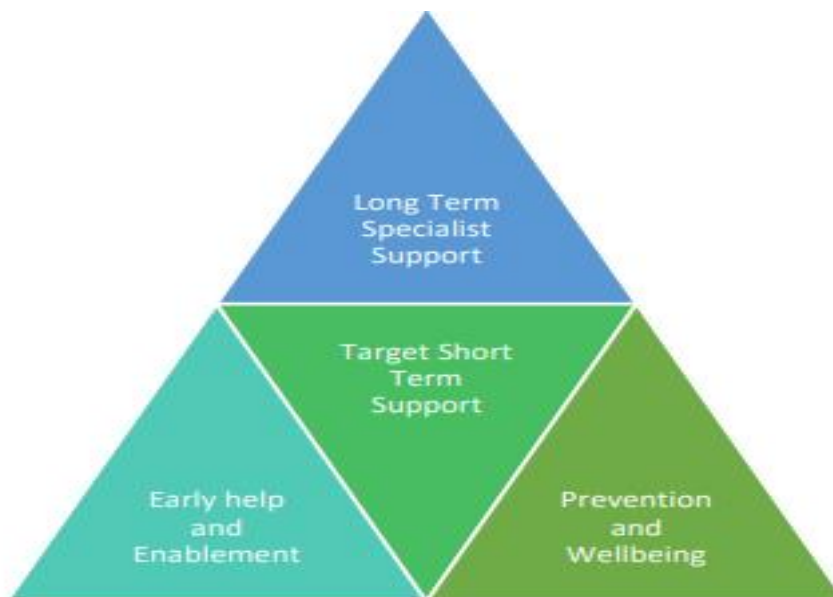
Improve our workforce offer



Establish long term financial sustainability

The New Model

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Key features of the new model

- **Access, Mental Health and Wellbeing** – which supports people new to adult social care, vulnerable adults, those with safeguarding needs, and those with mental health needs. As part of the new service, a multi-agency safeguarding hub (MASH) is under development.
- **Living and Ageing Well** - includes older adults and people with dementia and those accessing occupational therapy, hospital support, and enablement services. Community teams, homecare, residential services will be aligned to Primary Care Network (PCN) boundaries and community connected to enable joined up supports so that people can live the life they want to live.
- **Adults Future Options** - focused around promoting and enabling adults to live as independently as possible and be connected to their own communities. Aligned to commissioned services model and closer integrated working with health and other partners.

Customer Journey -what will feel different?

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- ✓ New Early Intervention & Prevention offer
- ✓ New & significantly improved online offer
- ✓ Better signposting to universal help available, including financial help
- ✓ Better links with other professionals, eg VCF, Housing, Community Support

- ✓ Improved hospital discharge route
- ✓ More consistency of contact
- ✓ Online financial assessment
- ✓ Better use of tech & equipment

- ✓ Specialist teams, with more consistency of contact for person
- ✓ Closer links with health colleagues
- ✓ Bigger role for providers
- ✓ Online account with care info

Where are we now?

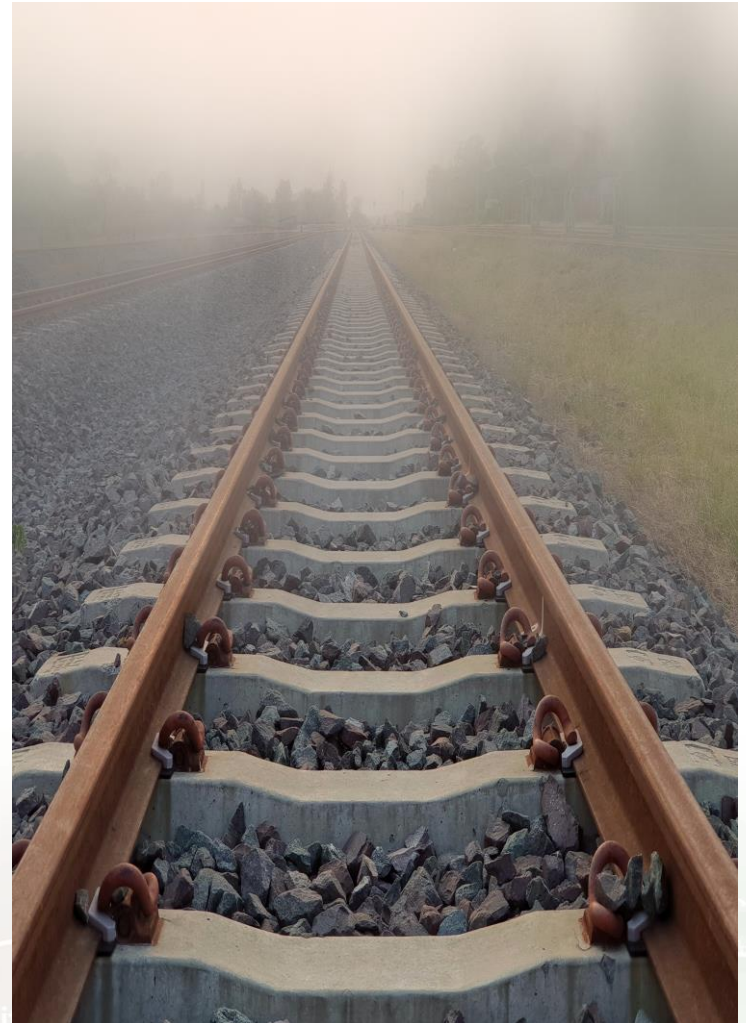
- Leadership Structure in place and new teams went live at the end of Feb 23.
- Sheffield Directory launched.
- Staff progression pathways in place
- Customers moving to appropriate teams
- Leadership Development
- Partnership engagement in the new model



Where next?

- Implement, embed, learn and continuous improvement.
- Solving known problems
- Partnership working and early intervention and prevention.
- Integrating other parts of the operating model
 - Homecare
 - Strategic review of Care Homes
 - Adults with disabilities framework
 - Mental Health framework
 - Workforce Strategy
 - And many more from ASC strategy delivery plan

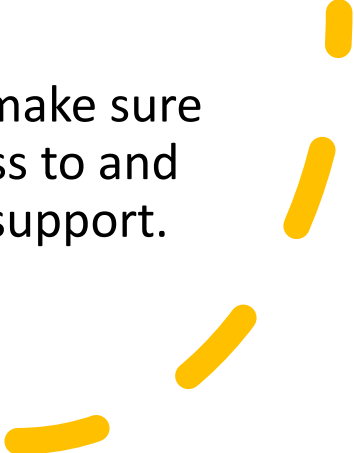
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Adult Social Care Values

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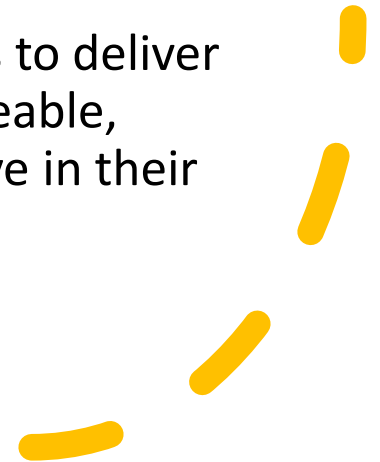
Person Centred Strengths Based

- We view everyone as unique individuals who have strengths, **assets**, skills, and talents.
 - We avoid trying to fit people into a range of inflexible services. Instead, we focus on their strengths, assets, and the **outcomes** they want to achieve.
 - We listen to what matters to each person we work with, making sure they have an equal voice in their care and support.
 - We remove barriers so that people can engage and connect with what matters to them, including delivering support more locally.
 - We tackle inequality, working to make sure that everyone has the same access to and experience of excellent care and support.
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Collaborative and Empowering

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- We communicate openly — sharing information and listening to others.
- We make sure everyone can make informed decisions about their support and maintain an active role in their community.
- We collaborate with people and communities to make sure we're working together effectively, and we are committed to developing more ways to share power.
- We continue to support effective integration, particularly across health and social care, but also across the system.
- We support everyone who works to deliver adult social care to be knowledgeable, informed, innovative, and creative in their work.



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Compliance and Best Value

- Everything we provide and choose to fund is based on a standard of safe, effective, and quality services for all.
- We focus on people's experiences, continuing what works and fixing what doesn't.
- Our decision making is clear, **transparent**, and **inclusive** (meaning everyone is involved). Decisions are made with the people they affect and as locally as possible.
- Important Human Rights principles of dignity, fairness, respect, and equality will be at the centre of all we do.
- We fully promote creativity about how people are supported — and use our funds to innovate and provide support that works.
- We take impacts on the environment into account and contribute to the city's sustainability goals.
- We promote best practice, commit to improving and meeting standards, and encourage evidence-based innovation across all parts of adult social care.

