

## COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

The Committee will be provided with performance information on a quarterly basis. This report represents the position in April 2023 and focuses on the key performance challenge identified the [Council's Delivery Plan](#).

The performance data itself, which could be summarised as:

- Adult Social Care user annual reviews is now at the highest level for the last 10 years (63%) and is forecast to further improve, achieving the 75% Delivery Plan target by end of June 2023.
- The time taken to put support in place is performing well, sickness absence in the service is reducing and safeguarding risks reduced is sustaining good performance.
- The cost of care packages will see a cost pressure in 2023/24 due to fee rates, inflation and growth in demand, an increase in package costs will occur, most noticeably in April when the planned annual fee increase takes effect.
- The impact of this on the overall adult social care budget is to some extent offset by grants, income from contributions and staffing. Home care provision performance appears to have plateaued below target, however, quality assurance activity and introduction of the Care Quality Framework in 2023/24 should support improvement, alongside the Care and Wellbeing Contract.
- It is anticipated ratings will show improvement in the next 6 months if the CQC are able to maintain their re-inspection rate of Requires Improvement providers.

### **What Are We Doing to Deliver Excellent Quality and Accessible Adult Social Care Services and Improve Our Performance.**

Our vision set out in our Adult Social Care Strategy is that “everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are - and when they need it, they receive care and support that prioritises independence, choice, and recovery”.

We have implemented a Delivery Plan to deliver upon this vision and our priority that people experience excellent quality, accessible and person led support from all adult social care whether from Sheffield City Council or through our funded provision. A Future Design of Adult Social Care was approved at Committee on 16th November 2022 provides the foundations to deliver on the vision and our ambitions.

From our review of performance, we know that we are progressing well in relation to quality-of-care homes, impact on risk, timescale to put

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support in place and gross expenditure. Our priority is to continue to improve our performance so that we are outstanding. However, we also know that we need to improve our review performance, satisfaction, wellbeing outcomes and quality of community provision. To that end improvement activity are underway, aligned to the milestones in the One Year Plan and Council Delivery Plan and the Adult Social Care Strategy Delivery Plan to improve our performance in relation to Quality, Accessibility and Satisfaction, which is reflected in our milestones.

No	Milestone/ Action	Lead	By when	Update	RAG
1	Deliver a new Target Operating Model for Adult Social Care which enables delivery on our strategy and vision and creates the foundations for long term sustainability of social care to improve outcomes and quality.	Principal Programme Manager Adult Health and Social Care	Completed and ongoing implementation	<a href="#">Future Design of Adult Social Care</a> approved at Committee on 16/11/2022 and went live on February 2023. Ongoing review every 3 months to continue to implement.	
2	Deliver a Market Position Statement and Market Sustainability and Oversight Plan.	Assistant Director Adult Commissioning Adult Health and Social Care	Completed and ongoing implementation	<a href="#">Market Position Statement</a> Approved at Committee on 21/09/22. <a href="#">Market Oversight &amp; Sustainability Plan</a> approved at Committee on February 2023. Ongoing review via committee.	
3.	Deliver a Joint Health and Wellbeing Outcomes Framework which sets out the impact health and care services are having in Sheffield.	Director Commissioning NHS SY ICB	Completed and ongoing implementation	<a href="#">The Outcomes Framework</a> has been developed and was approved at Committee on 19/12/2022. Ongoing work to embed as part of performance and outcomes framework as next steps for ongoing monitoring.	
4	Deliver a Sheffield Adult Social Care Workforce Strategy	Chief Social Work Officer	Completed and ongoing implementation	A workforce strategy was approved by Committee in March 2023 for approval. A workforce board is in place to enable implementation of	

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				the strategy and ongoing updates via Committee.	
5	Deliver a new model for residential care with implementation over the following year.	Assistant Directors Adult Commissioning and Ageing and Living Well	Dec 24	A plan to stabilise and <a href="#">develop residential care</a> was approved on 8 <sup>th</sup> February 2023. A new model for <a href="#">short term care</a> was approved by Committee on 15/06/22. Plan to bring updated model to Committee by December 23.	
6	Deliver an Unpaid Carers Strategic Delivery Plan with implementation over the following year which sets out how we will improve experiences and supports to unpaid carers in the City.	Chief Social Work Officer and Service Manager Commissioning	Completed and ongoing implementation.	The <a href="#">Delivery Plan</a> was approved at Committee on 19/12/2022. A Carers Partnership and series of events and partnership arrangements are in place to deliver upon the actions in the plan.	
7	Deliver a Direct Payments and Personalisation Strategy and Strategic Delivery Plan setting out how we will improve choice and control for people with a disability across Sheffield.	Assistant Director Adult Commissioning Service Manager Commissioning	Completed and ongoing implementation.	The <a href="#">Strategy and Delivery Plan</a> was approved at Committee on 19/12/2022. A series of events and partnership arrangements are in place to deliver upon the actions in the plan.	
8	Deliver a new model for safeguarding Adults in Sheffield supported by a new Safeguarding Delivery Plan.	Chief Social Work Officer; Assistant Director Access Mental Health and Wellbeing	April 23	<a href="#">The Safeguarding Update and Delivery Plan</a> was approved at Committee on 21/09/2022. New MASH model	
9	Deliver a new model for Mental Health Social Care Services in Sheffield with implementation in the following year to improve outcomes of people experiencing mental ill health in need of care and support.	Assistant Director Access, Mental Health, and Wellbeing	Completed	The return of <a href="#">mental health social workers</a> back to line management of adult social care following decision by Cooperative Executive on 16 <sup>th</sup> March 22 was completed on 1 <sup>st</sup> April 23 and ongoing implementation	

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				underway. The <a href="#">recommissioning of mental health services</a> is underway following decision at Committee on 21/09/22.	
10	Deliver a new transformational Homecare Contract which enables a more people to live independently for longer.	Assistant Directors Adult Commissioning and Ageing and Living Well	December 23	The approval to <a href="#">recommission homecare</a> was provided by Committee on 15/06/2022. The tender was subsequently issued. He programme is on track for delivery by December 23. Ongoing updates to Committee via Commissioning Updates.	
11	Deliver and implement the national government funding reforms	Assistant Director Governance and Inclusion	Completed	An update and plan to implement the <a href="#">Charging Cap</a> was provide to Committee on 21/09/22. Further guidance awaited from national government.	
12	Quality of Care	Assistant Director Commissioning and Partnerships	Ongoing	Our quality ambitions have been set out in our Market Position Statement approved at Committed on 21st September 2022. Through recommission exercises we will commission providers who are rated Good or Outstanding.  We have also strengthened our quality improvement support, so that current and successful providers are supported to maintain a rating of good or outstanding. We are establishing a joint arrangement with	

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				health, so that have a joint governance arrangement to set standards and monitor quality across all provision in the City.	
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