



## Report to Policy Committee

**Author/Lead Officer of Report: Rebecca Dixon, Service Manager Care Governance and Nicola Maskrey, Service Manager Strategy and Partnerships**

**Report of:** *Strategic Director adult Care and Wellbeing*

**Report to:** Adult Health & Social Care Policy Committee

**Date of Decision:** *20<sup>th</sup> March 2024*

**Subject:** Adult Health & Social Care Strategy Delivery Plan and Performance Update

Has an Equality Impact Assessment (EIA) been undertaken?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
If YES, what EIA reference number has it been given? <i>(1148)</i>				
Has appropriate consultation taken place?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
Has a Climate Impact Assessment (CIA) been undertaken?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
Does the report contain confidential or exempt information?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
If YES, give details as to whether the exemption applies to the full report / part of the report and/or appendices and complete below: -				
<i>"The (report/appendix) is not for publication because it contains exempt information under Paragraph (insert relevant paragraph number) of Schedule 12A of the Local Government Act 1972 (as amended)."</i>				

**Purpose of Report:**

Sheffield's Adult Health & Social Care Strategy was approved by the Co-operative Executive on 16th March 2022. An operating model to deliver on the strategy was subsequently approved by the Adult Care Policy Committee in November 2022.

Following on from the Strategy Delivery Update provided in both September and December 2023, this paper:

- Provides a further scheduled update, aligned to our cycle of assurance, setting out our delivery progress and what's been achieved.
- Provides an overview of the draft CQC self-assessment for Adult Care, including the full assessment document as an appendix, and horizon scan.
- Demonstrates how impact is being measured so that we can demonstrate our progress in enabling citizens of Sheffield to live the life they want to live.

## Recommendations

It is recommended that the Adult Health and Social Care Policy Committee: -

1. Notes progress in delivering upon the Adult Care Strategy Living the Life You Want to Live.
2. Notes Adult Care and Wellbeing performance at February 2024 in relation to each of the Adult Care and Wellbeing priorities and our actions in response.
3. Notes the planned consultation and engagement on the CQC self-assessment and our preparations.

## Background Papers:

- Appendix 1 - Adult Care and Wellbeing Performance Dashboard February 2024.

Lead Officer to complete: -		
1	I have consulted the relevant departments in respect of any relevant implications indicated on the Statutory and Council Policy Checklist, and comments have been incorporated / additional forms completed / EIA completed, where required.	Finance: <i>Kerry Darlow</i>
		Legal: <i>Patrick Chisholm</i>
		Equalities & Consultation: <i>Ed Sexton</i>
		Climate: Rebecca Dixon and Nicola Maskrey
	<i>Legal, financial/commercial and equalities implications must be included within the report and the name of the officer consulted must be included above.</i>	
2	<b>SLB member who approved submission:</b>	<i>Alexis Chappell</i>
3	<b>Committee Chair consulted:</b>	<i>Cllr Angela Argenzio</i>
4	I confirm that all necessary approval has been obtained in respect of the implications indicated on the Statutory and Council Policy Checklist and that the report has been approved for submission to the Committee by the SLB member indicated at 2. In addition, any additional forms have been completed and signed off as required at 1.	
	<b>Lead Officer Name:</b> <i>Alexis Chappell</i>	<b>Job Title:</b> <i>Strategic Director Adult Care and Wellbeing</i>
	<b>Date:</b> <i>26 February 2024</i>	

## 1. PROPOSAL

- 1.1 As always, this report starts with recognition and gratitude for all those working in the adult social care sector, who continue to work together to support people stay safe, well and independent. Sheffield's Adult Health & Social Care Strategy focuses on five outcomes and makes six commitments as the guiding principles we will follow to deliver upon the outcomes.
- 1.2 Our focus is on the delivery of outcomes and working in genuine partnership with individuals, carers, those with lived experience, colleagues, and partners. Through our collaboration and engagement approach this will enable us to achieve positive outcomes through excellent quality social work and social care in the city for all citizens of Sheffield, including equity of access and experience.
- 1.3 This report provides a further update on delivery of our strategy and performance, following on from the update provided in December 2023. It also provides an update of national and local developments relating to Adult Care as a DASS update and our draft self-assessment for CQC alongside related preparations.

### 1.4 *Horizon Scanning*

- 1.4.1 We have continued to progress our delivery on our strategy and target operating model but at the same time horizon scan, reflect and learn and talk about some of our developments across England. This has included:
- ✓ - **Adult Social Care Conference** and event to 20th February as a key next step in promoting and building partnership and collaborative working across Sheffield. Over 200 of our staff attended alongside colleagues from across the social care sector to promote wider collaboration.
  - ✓ - **Research** - Development of a partnership with Sheffield University – Centre for Care to look at joint research and areas for development in the social care sector. This will be supported through our Chief

Social Work Officer and Principal Occupational Therapist in particular as we go ahead, with an annual workplan to be provided at next Committee.

- ✓ - **Innovation** – Continuing to embed our strategy and our shift towards earlier intervention, prevention, and independent living. This includes benchmarking, learning from events, and looking at good practice, taking time to look at research, reflect and learn from other areas and look at partnerships in social care to enrich our thinking and with that lay foundations for our plans for this year and going forward for Sheffield to flourish and achieve the very best for our citizens and our workforce.
- ✓ **Collaboration**: To further embed our commitment to partnership working and collaboration, we are co-developing an Adult Partnership Board to strengthen opportunities and build relationships across the wider health and social care system.
- ✓ **Integration**: Our work with the ICB in relation to the CQC assessment of Integrated Care Systems will enable us to further build integrated relationships across the health and social care system and build opportunities for further partnership working.

#### 1.4.2

Underpinning all of this is embedding a culture of empowerment, value, trust, and compassion across Adult Care and across all our workforce – both within Sheffield City Council and across all our providers, which enables everyone to feel engaged to lead and deliver excellent quality support which individuals and carers feel is positive. This will continue to be our key focus as an enabler across all our activities.

### 1.5

#### **ADASS Update**

#### 1.5.1

ADASS recently set out in [Time to Act: A Roadmap for Reforming Care and Support in England](#), that care and support for those of us who are older or disabled, who care or work in care, can be brilliant, but it's stretched ever more thinly. In our priority sessions in March, the plan will be to review the learning from the Roadmap to look at how we can champion care over the next year and bring back proposals in June 2024.

#### 1.5.2

The [ADASS submission to the Spring Budget Consultation 2024](#) puts forward some priorities for consideration in drawing up the Spring Budget that enables a shift towards investing in a range of services and supports aimed at enabling people to live as healthily and independently as possible, for as long as possible. The ADASS submission describes some of the investible propositions that should be part of that transition, including:

- Better support for unpaid carers.

- More reablement and rehabilitation.
- Good quality accessible, specialised and age friendly housing and accommodation.
- Stronger crisis resolution and recovery services; and
- Personalised information, advice and support that enables more people to live at home, or in a place they call home.

### 1.5.3

As with the learning from the Roadmap, during March we will look at learning and bring proposals in June to support and champion care delivery.

## 1.6 ***DASS and Strategy Update***

1.6.1 The Director of Adult Social Services (DASS) is a key role in ensuring that the voice of individuals, carers and communities are heard as well as promoting the voice of social care, social work, and the social model across a range of partnerships is heard.

1.6.2 Over the last few months, we have continued to embed our approaches to coproduction and engagement. This has included:

- Inviting key statutory partners, VCSE colleagues and commissioned providers to whole service events and strategic management meetings.
- Appointing two co-chairs from the autistic community to be our ambassadors and leaders and working with the Autism Partnership Board to place peoples views at the centre of driving change and setting up delivery groups to continue work on each of the strategic themes.
- Continued our proactive input into national forums in relation to hospital discharge and in particular taking forward approaches which Make Discharge Personal and focused on people's outcomes.
- Our Changing Futures programme has coproduction as a key priority, connecting workstreams across the city with people with lived experience, referred to as coproduction associates within the programme, and recognised as equal partners. Our coproduction associates are part of a National Expert Citizens Group in Sheffield, meaning Sheffield is now part of a national coproduction network informing the priorities in central government.

1.6.3 To both streamline and embed our approach with our governance going forward, our aim is to undertake an annual self-assessment based on the CQC assessment framework and principles. This will be fully aligned to the DASS (Director of adult social services) local account and annual

report, so it becomes part of core routine activity aligned to our annual business and strategic planning and performance reporting.

## **1.7 CQC Update: Preparations and Self-Assessment**

1.7.1 CQC have confirmed as indicated in our leaders briefing in January and to Policy Committee members that the financial position of Councils will not be considered as the focus of CQC will look at the delivery of our Care Act duties. CQC have also confirmed that they will escalate concerns to DHSC where they consider duties not being met. Due to this the following actions are underway as part of our preparations: -

- **Self-Assessment** - Completion of our self-assessment as to our strengths and areas of risk and challenge against the Quality Statements & our delivery on the Care Act and Local Authority Information Return (LAIR). The self-assessment and LAIR will be used by CQC as part of their evidence process and is required to be provided to CQC within 3 weeks of notification.
- **Consultation on Self-Assessment** - Engagement with Members, our workforce, colleagues across the Council, social care providers, VCSE, partners, HWBB on the self-assessment so that the self-assessment feels owned and reflective of everyone's views and enables a collaborative approach to both continuing to build on our strengths and developments to date and embedding a joined-up approach to response to risks and areas of joint challenge. As part of this joint sessions with ICS colleagues are being planned, given that CQC will assess both the ICS and Local Authority.
- **Risk Assessment** - A risk assessment in terms of our current position relating to Care Act duties delivery identified in our self-assessment and the resource, financial, legal implications where there are risks identified in relation to duties not being met and any mitigations/ modelling which can support. This particularly applies to issues reported previously to Committee (e.g. Assessment & Review Waits; Equipment & Adaptations, Quality of Care & Social Care Providers Oversight/ Engagement, Trajectory towards Fair Cost of Care, Leadership and Safeguarding Capacity to meet Demand).

1.7.2 Ensuring that the self-assessment is a document which fully reflects the views of partners, our workforce and those people who access care and support, their families, carers, and those with lived experience. The openness and transparency of this document, through challenge and additional scrutiny will ensure we present a true narrative to CQC which resonates and reflects the views of all to drive forward improvements in ASC. Equally this will ensure accountability to our partners and those who access and experience our services. To enable full and meaningful consultation, the self-assessment report will be available on the Council's website and *Have Your Say* consultation platform via the following link <https://www.sheffield.gov.uk/adultselfassessmentreport>.

1.7.3 Following the culmination of 12 months of development and scoping work, including active engagement and coproduction, our self-assessment for the CQC assessment of Adult Social Care in Sheffield is now in its final stages as a draft for consultation. The CQC Self-Assessment is structured around the themes which CQC will assess our delivery upon the Care Act 2014 duties, and aligned DASS duties, which are: -

- [Working with People](#) - This theme covers: assessing needs, planning, and reviewing care, arrangements for direct payments and charging, supporting people to live healthier lives, prevention, wellbeing, information, and advice, understanding, and removing inequalities in care and support, people's experiences, and outcomes from care.
- [Providing Support](#) - This theme covers market shaping, commissioning, workforce capacity and capability, integration, and partnership working.
- [Ensuring Safety](#) - This theme covers Section 42 safeguarding enquiries, reviews, safe systems, and continuity of care.
- [Leadership](#) – This theme covers strategic planning, learning, improvement, innovation, governance, management, and sustainability.

1.7.4 The narrative for each of these themes includes:

- A summary of how we are meeting the quality statements outlined by CQC for each theme.
- Our key performance and data in relation to this.
- Identified areas of both strengths and areas for improvement. These are all structured around our bold ambitions for the people of Sheffield, work we have undertaken and are developing for these areas, and our impact including the outcomes for people who access our services and those with lived experience.

1.7.5 From the point of receiving the notification of inspection from CQC, we will have 3 weeks to provide the Local Authority Information Return (LAIR) and our self-assessment. The assessment visit by CQC will take place approximately 6-8 weeks later, after this information has been received.

1.7.6 To develop their own learning and approach to assessment, CQC assessed five pilot Local Authorities in 2023. The learning from these pilots is focussed on:

- ***Integrated Working with Health and Our Partners*** - to enable challenges to be addressed such as discharge and mental health,
- Waiting lists and building capacity - this has been a huge area of

- focus for us as part of redesign and new ways of working,
- **Transitions** - partnerships between adult social care, children's services & health,
- **People Who Are Seldom Heard** -how are we engaging with those seldom heard,
- **Workforce** - focus on 'growing your own,' apprenticeships, and incentives,
- **Early Help and Prevention** - Delivery on Care Act 2014 Duties related to early help and prevention.

## 1.8 Adult Care Performance and Quality Update

1.8.1 When developing the Strategy and our accompanying future design, it was acknowledged that we needed to improve the outcomes, and experiences that people of Sheffield had of care and that we also needed to improve our performance in relation to delivering accessible, timely and effective services.

1.8.3 Our Performance Framework and Cycle of Assurance were approved at Committee on 14th June 2023. Following this a performance dashboard has been implemented which aligns together National Adult Care Outcomes (ASCOF Measures), our I statement's set out within our Adult Care Strategy (Our Measure of success of the Strategy), Adult Care and Councils Key Performance Indicators aligned to our legal duties and director assurance, Office of Local Government (OFLOG), measures for Adult Care and CQC framework against the strategic outcomes set out in our Strategy *Living the Life You Want to Live*. The Adult Care Performance Dashboard for February 2024 is attached at Appendix 1.

1.8.4 The highlights from the Dashboard for this update highlight that Adult Care has key strengths in relation to:

- **Early Help and Prevention:** Our I-Statements results indicate a positive direction of travel and demonstrate we are on a much-improved trajectory. In addition, our dashboard demonstrates we are enabling individuals to live independently at home and upon discharge through our enablement, occupational therapy and first contact services. The % of people receiving support from First Contact that no longer need support has reduced but is likely as a result of increased demand and aim is to further focus on combing our early help offer aligned to our developments around occupational therapy noted at Committee in March 2024.
- **Reducing waiting times for reviews:** We have continued to see a continued positive trajectory on reducing waiting times for reviews. In Quarter 2 2023/24 (Sept) this had risen to 68% and as of February 2024 this figure is now at 84%. This is a significant indicator because it tells us people are being seen, providing assurance on safety, that our care packages reflect need, peoples' outcomes are being delivered, and we are better able to prevent crisis and an escalation of need and cost. This improvement has led to other positive impacts



on financial assessments, equipment and adaptations, and safeguarding waiting times.

- **Equity of Access and Experience:** Our I-statement data from 2023, shows a positive trajectory of at least 5% across a range of indicators relating to equity of access, experience, and outcomes, including:
  - *Question 6.* I have a conversation with someone who understands me: 70.7% of people strongly agree / agree in 2023, which is a 5.8% increase from 2022.
  - *Question 9.* I know that I have some control over my life and that I will be treated with respect: 79.2% of people strongly agree / agree in 2023, which is an 8.5% increase from 2022.
  - *Question 15.* I am listened to and heard and treated as an individual: 71.8% of people strongly agree / agree, which is an increase of 5.3% from 2022.
  
- **Continuity of Care and Commissioning for Older People:** As of February 2024:
  - 8 out of 10 providers are rated as good or excellent,
  - Our homecare waits remain low including discharge from hospital.
  - 85% of people who use services say that those services have made them feel safe and secure. (ASCOF 4B).
  - We have care home sufficiency.
  - Sheffield has low numbers of provider failures and exits from the Market.
  - We have low numbers of embargoes and 0 regulation 28 reports.
  
- **Supporting Unpaid Carers:** We are referring 76% more Carers to the Carers Centre. At the end of December 2023, we had referred 779 (65 carers per month) set against the same figures in 2022 which were 443 (37 carers per month). 100% of carers asked said they were satisfied or very satisfied with the service they received. In addition, there is currently no wait for Carers who are high priority and require support urgently, and those with a lower priority waiting no more than 1 to 3 weeks.
  
- **Hospital Discharge:** Over the past two years, we have made significant progress to achieve our ambitions. Our daily reporting shows minimal waits for new home care support required for discharge, somewhere to assess and residential care beds, alongside good flow for our internal homecare provision. NHS England weekly reported performance data highlights Sheffield discharges more people home than regional and peer comparators and have reduced length of stay over 7 days (from 19% in 2021 to 12.4% March 2024 progress has been reported publicly and transparently through our committee system in February and June 2023, and January 2024, to enable us to build openness, transparency, and accountability within our approach.

## **1.9 Adult Care Strategy Next Steps**

### **1.9**

1.9.1 In April we will be hosting two system-wide workshops to bring partners together to look at our progress against the requirements of the Local Authority CQC assessment and review the Strategy Delivery Plan and Target Operating Model for Adult Care as part of our wider engagement activities.

1.9.2 In addition to this, we will be taking forward further scoping and development of how we ensure individuals, carers and those who are seldom heard voices are central to and drive our changes building on our learning and activities to date.

1.9.3 It's aimed by taking this approach that, we are able to ensure that our self-assessment, strategy delivery plan and next steps in relation to our Target Operating Model are cohesive and focused on how as a partnership we can collectively enable people to live the life they want to live.

1.9.4 In preparation for the workshops, we are currently reviewing progress made against the Strategy Delivery Plan since September 2023. This will help to frame discussions and provide an opportunity to review and update the proposed priorities for 2024 – 2026 with partners. As the monthly performance update demonstrates, we have broadly continued to show an improvement in services in line with our commitments in the Directorate Plan.

1.9.5 Examples in practice include:

- The launch of the refreshed of the Learning Disabilities Partnership Board, in December 2023 which is co-chaired with a person with a learning disability. The commissioning report provides a further update regard transforming our approach to care homes, short breaks and accommodation with care in particular at March Committee.
- In terms of improving our Financial Resilience, the Joint Efficiencies Group is now putting together nine key lines of enquiry which set out how closer working between health and social care can generate efficiencies for both. The Financial Recovery report provides further update at March Committee.
- For Safeguarding, a monthly agenda item on safeguarding performance is now included at the Directors Leadership Team. The second phase of Safeguarding Audits has been completed, which teams have found helpful in reflecting on practice. Modern Slavery training is now mandatory for all staff. The Safeguarding Delivery report provides a further update at March Committee.

1.9.6 We are continuing to strengthen partnerships across the Care and Wellbeing. A working group has formed to co-develop a Partnership and

Innovation Board including key VCS and Community Organisations, Care Providers, Skills for Care, and the University of Sheffield's Centre for Care. The aim of the Board is to facilitate collective voice and opportunities for collaboration and innovation and build capacity in the system.

1.9.7 Following the April partnership workshops, in May we are also launching a year-long programme of system-wide workshops for Care and Wellbeing, for partners to collaborate on key issues and opportunities in the City. The proposed themes for the workshops are:

- Disability Friendly City
- Dementia Friendly City
- Carers Friendly City
- Autism Festival
- Care Delivery – Our Care at Home and Care Homes
- Early Help and Prevention
- Celebrating our Workforce
- Climate Change

1.9.8 The themed workshops will link to the quarterly Whole Service Events and will provide an opportunity for a deeper examination of what we could aspire to achieve for each theme through partnership working, where collectively we already have strengths – strategic and operational, where there are opportunities for stronger collaboration or innovation, and where more development is needed.

1.9.9 We expect that in addition to strengthening partnership working in the city, the workshops will influence strategy and contribute to improvements, efficiencies, and innovation in delivery for all partners.

## **2. HOW DOES THIS DECISION CONTRIBUTE?**

2.1.1 This report contributes to delivery upon Social Care outcomes as set out in the Adult Social Care Strategy *Living the Life You Want to Live* – note the strategic outcomes it relates to (Safe and Well, Connected and Engaged, Active & Independent, Inspire and Achieve, Efficient and Effective)

2.1.2 This proposal directly supports the future design of Adult Care (operating model) which is rooted in improving the experience and outcomes of people through the care system and maximising their independence and health wherever possible.

2.1.3 Organisational Strategy *Living the Life, You Want to Live* – the Adult Social Care Strategy 2022- 2030, drives the implementation of our ambitious plans for social care in Sheffield over the next decade. The strategy met the obligation in Our Sheffield One Year Plan 2021/22 to 'Produce a long-term strategic direction and plan for Adult Social Care

which sets out how we will improve lives, outcomes and experiences for adults in Sheffield'. The Delivery Plan update augments this with further detail on how the outcomes were achieved.

2.1.4 The plan also supports a broad range of strategic objectives for the Council and City, and is aligned with existing policies and commitments, including: -

- [The City Goals](#): - A Creative & Entrepreneurial Sheffield, A Sheffield of thriving communities, A connected Sheffield, A Caring and Safe Sheffield, A Sheffield for All Generations
- [The Council Plan](#): *Outcome 3: People live in caring, engaged communities that value diversity and support wellbeing; Outcome 4: A creative and prosperous city full of culture, learning, and innovation*

2.1.5 Our self-assessment for CQC is a review of the current position of ASC in Sheffield which aims to reflect the views and experiences of our staff, partners and people who access care and support, their families, carers, and those with lived experience.

2.1.6 Our intention is that by having an open and transparent narrative, the feedback and further co-production work this will activate, will enable us to make improvements which mean everyone in Sheffield can access the care and support they need, when they need it, irrespective of their individual circumstances, ensuring equity of access, experience, and outcomes for all.

2.1.7 To appraise our performance and delivery of the areas of improvement identified in the self-assessment, and wider performance framework, we will consider the following three core elements:

- ✓ **Our self-assessment**: what we know and regard as our strengths, areas of challenge and improvement and opportunities.
- ✓ **What the data tells us**: Our performance information, including dashboard reports, ASCOF measures, key performance indicators (KPIs), benchmarking, workforce surveys, I-statements, compliments, and complaints.
- ✓ **What people tell us**: our partners from statutory sectors, VCSE and commissioned providers; people who access and use our services, their families, carers, and those with lived experience.

2.2.4 The voice of people who use our services, their families, carers, and those with lived experience, are a vital component to driving forward improvements, because they are the best placed to tell us about their experience of the care and support, we deliver. By triangulating the outcomes from these core elements, we will be able to assess the impact of our coproduction and engagement activity.

2.3.1 In addition to ensuring our Strategy Delivery Plan continues to be

relevant to current and projected needs and aspirations, working with partners on our CQC Self-Assessment, establishing the broader Partnership workshops and board, as well as our continued commitment to coproduction with citizens, will further strengthen collaboration and relational working in Adult Care and Wellbeing, in line with all three of the Council Values.

- 2.3.2 By working with partners throughout we can maximise opportunities for addressing the climate emergency, adapting our city and council for a changing climate, and reducing emissions to achieve our ambition to be a net zero city by 2030. In addition, a dedicated partnership workshop on Climate will provide a space to reflect on progress so far, and identify key priorities and actions to take forward.

### **3. HAS THERE BEEN ANY CONSULTATION?**

- 3.1 The production of our self-assessment for CQC is the culmination of 12 months' work, developing our narrative, seeking external challenge on our performance including peer challenge and internal audit, embedding a robust performance framework, and ensuring it reflects the feedback and experiences of people who access care and support from our services, alongside our workforce.

- 3.1.1 Our key next step as part of our preparation for CQC in ACW has been to distribute the draft document to elected members, our partners and workforce. Alongside this by making this document openly available in the public domain we endeavour to gain further insight and feedback from the citizens of Sheffield. In addition to this we are hosting a series of workshops with staff and partners across all sectors to further test our narrative to ensure it is a collaborative document encompassing the views, perspectives, and experience of all.

- 3.1.2 Going forward, as part of the annual review of our self-assessment, our intention is to firmly embed this within our performance framework and actively seek opportunities to share and develop with the people that access our services, their families, and carers, alongside those with lived experience.

- 3.1.3 An overall approach to coproduction and involvement is also a key element of the delivery plan, ensuring that the voice of citizens is integrated into all major developments ahead. This includes co-developing mechanisms so that people with lived experience are equal partners in the delivery of our strategic plan, building further on our lessons from our festival of involvement undertaken throughout the summer 2023.

- 3.1.4 Our commitment to coproduction and collaboration is further reinforced in the Council's corporate plan 2024-2028, which includes a core mission statement of "Together we get things done".

## **4. RISK ANALYSIS AND IMPLICATIONS OF THE DECISION**

### **4.1 *Equality Implications***

4.1.1 The strategy was supported by a comprehensive equality impact assessment, which can be found on the [Council website](#). The additional detail in this Strategy Delivery Plan does not alter this assessment, although does add a layer of detail.

4.1.2 The self-assessment for CQC adds further detail to our delivery and performance against the strategic outcomes and priorities outlined in our delivery plan. Core to the self-assessments the principle of coproduction and engagement to ensure it provides a transparent and honest account of Adult Social Care, which reflects the views and experiences of the people who use and access our services, their families, carers, and those with lived experience,

### **4.2 *Financial and Commercial Implications***

4.2.1 The strategy was supported by a financial strategy, which can be found on the Council website, Our Adult Social Care vision and strategy ([sheffield.gov.uk](http://sheffield.gov.uk)) and is closely aligned with the budget strategy. The additional detail in this Strategy Delivery plan does not alter this strategy, although does add a layer of detail. All individual components will be assessed for their financial contribution to this finance strategy and the Council's budget. This will be used to inform both plans and decision making.

### **4.3 *Legal Implications***

4.3.1 The core purpose of adult health and social care support is to help people to achieve the outcomes that matter to them in their life. The Care Act 2014 sets the Council's statutory power to direct the provision that:

- promotes wellbeing.
- prevents the need for care and support.
- protects adults from abuse and neglect (safeguarding)
- promotes health and care integration.
- provides information and advice.
- promotes diversity and quality.

4.3.2 The Care Act Statutory Guidance requires at para 4.52 that "... Local authorities should have in place published strategies that include plans that show how their legislative duties, corporate plans, analysis of local needs and requirements (integrated with the Joint Strategic Needs Assessment and Joint Health and Wellbeing Strategy), thorough engagement with people, carers and families, market and supply analysis, market structuring and interventions, resource allocations and procurement and contract management activities translate (now and in future) into appropriate high quality services that deliver identified outcomes for the people in their area and address any identified gaps.

4.3.3 The Living the life you want to live – Adult Social Care Strategy which was approved in March 2022 set out the high-level strategy to ensure these obligations are met. This report demonstrates how we are already delivering on commitments and sets out a clear plan for 2023 and up to 2030.

#### **4.4 Climate Implications**

4.4.1 The Adult Social Care Strategy and Delivery Plan makes specific reference to ensuring a focus on Climate Change – both in terms of an ambition to contribute to net zero as well as adapt to climate change. Elements of the Strategy Delivery Plan with a significant climate impact, have and will continue to complete a detailed climate impact assessment to inform plans and decision making.

4.4.2 The elements with the most significant climate impact to date are linked below and information can be seen in Climate Impact Sections of those reports:

- Supported living, day services and respite care for working age adults.
- Approval of new technology enabled care contract extension and strategy.
- Adults Health and Social Care Digital Strategy
- Transforming Care Homes for Citizens of Sheffield

4.4.3 The Climate Impact Assessment for Recommissioning Homecare Services A Climate Statement has been drafted on behalf the Committee and was approved at Strategy and Resources Committee on 14th December 2023 along with all Committee statements. Delivery upon the statement will be provided as core to our strategy delivery and DASS updates for assurances.

#### **4.5 Other Implications**

4.5.1 There are no specific other implications for this report. Any recommendations or activity from the detailed workplans of the strategy will consider potential implications as part of the usual organisational processes as required.

### **5. ALTERNATIVE OPTIONS CONSIDERED**

5.1 ***Do Not Provide an Update on The Strategy Delivery Plan Progress*** – When the Strategy Delivery Plan was approved by Committee in June 2022 the was a commitment to review the plan regularly and by not reviewing, we would not be meeting that commitment. Due to the significant amount that has been delivered on the plan, leaving it as it would make it harder to identify the priorities going forward.

5.2 ***A different delivery plan*** - The real options for the delivery plan are

around the individual elements, which will be worked through as part of the constituent pieces of work. These will be worked through in different ways, with many of them resulting in their own future reports to the Committee.

- 5.3 ***Do not share the ACW CQC Self-Assessment with partners and in the public domain*** - To not share the self-assessment and ask for comment would go against the approach and principles we are embedding as business as usual in Adult Care. To have both credibility and relevance, it is vital that this is a report which provides an honest and transparent narrative for adult social care informed by the voices and experiences of staff, partners, commissioned providers, VCSE, and the people who access our services, their families, carers, and those with lived experience.

## **6. REASONS FOR RECOMMENDATIONS**

- 6.1 Asking for regular updates and refreshes of the Strategy Delivery Plan will keep the Committee, wider stakeholders, and the public the ability to hold the Council to account for progress and impact and will provide an additional mechanism to input to future development.
- 6.2 Asking for regular updates and refreshes of the CQC self-assessment, including wider assessment preparations and communications will enable Committee to have oversight and assurance that Adult Care know themselves and are able to drive forward service improvements, alongside the assurance that we are well prepared for the CQC assessment process.
- 6.3 Ensuring that the self-assessment is a document which fully reflects the views of partners, our workforce and those people who access care and support, their families, carers, and those with lived experience. The openness and transparency of this document, through challenge and additional scrutiny will ensure we present a true narrative to CQC which resonates and reflects the views of all to drive forward improvements in ASC. Equally this will ensure accountability to our partners and those who access and experience our services.
- 6.4 Noting the performance update, enables Committee to undertake scrutiny of Adult Care performance including strengths and areas for prioritisation.