

Appendix 1: Outcome of Commissioning Strategy Decisions

Commissioning Strategy	Date of Decision	Update
Care & Wellbeing	June 2022 Sept 2023	<p>The Care and Wellbeing Service was successfully implemented on Monday 3 June 2024, with the commissioning strategy approved by Committee in June 2022. The contract model has 16 contract areas (patches) with home care services delivered by one contracted provider per patch. There are 14 providers on our Care & Wellbeing Service Contract, with 9 providers from our previous framework and having previous experiences of delivering care in Sheffield, complemented by 5 new providers bringing with them new learning from other areas.</p> <p>On 3rd June 2,117 (84%) people transferred to the new service, representing 30,292 (76%) weekly care hours, with the remaining people in receipt of home care remaining with their existing provider or choosing to take Direct Payments.</p> <p>We are currently in the service stabilisation phase as providers complete the induction of their new care staff who either transferred as part of TUPE or were new recruits.</p> <p>The transformation phase will commence once the services have stabilised as we look to transform our current home care services into the new Care and Wellbeing Services in line with the Service Specification.</p>
Temporary Care Home Beds	June 2022	<p>Approval was provided on June 2022 to recommission Temporary Care Home Beds as a first part of our transforming care home programmes. Procurement was completed, offering both block contracts and frameworks for S2A, respite and emergency care.</p>
Adults with Disabilities and Enhanced Supported Living	September 2022	<p>The Adults with Disabilities Commissioning framework, which was approved at Committee in September 2022, has continued to be developed through working in partnership with people we support, unpaid carers, providers, and the Learning Disability Partnership Board to achieve our aims.</p> <p>There are now two Frameworks in place for providers who support people with a learning disability/autism in their home and the community. These are the Adults with Disabilities Framework and the Enhanced Supported Living Framework.</p> <p>The Adults with Disabilities Framework went live in April 2023 and has a contract term of 7 years, with an ability to reopen the framework every 6 months to build and ensure sufficiency in the Market. There are 3 Lots:</p> <p>Lot 1 - Supported Living (42 providers) Lot 2 – Activities outside the home (24 providers) Lot 3 – Overnight short breaks (6 providers)</p> <p>The Enhanced Supported Living Framework enables delivery of support in a person’s own home and went live in January 2023. It was re-opened in December 2023 and there is now a contract in place for 23 providers. It expires in 2027.</p>
Technology Enabled Care	November 2022	<p>An extension was granted for 12 months on November 2022 for delivery of TEC Monitoring Services by way of the Technology Enabled Care Monitoring Service Contract Extension and Market Shaping Strategy.</p> <p>The TEC Monitoring Services operate in partnership with other health and social care organisations and emergency services, such as Sheffield Council’s Citywide Care Alarms (CWCA), Yorkshire Ambulance Service, and South Yorkshire Fire and Rescue Service, delivering a 24/7 emergency response to people’s homes.</p> <p>We are currently in the process of exploring our options with commercial and legal services to extend the current contract through the ESPO Framework for the provision of our TEC Monitoring Services to afford the time to complete the below key activities, which will see us return to Committee on the 18 September 2024.</p> <ul style="list-style-type: none"> • Market Engagement – 17-06-24 to 13-09-24 • Produce the first draft of the Service Specification – 05-07-24 • Market Engagement – 24-06-24 to 13-09-24 • Complete the Committee Report with all associated documents – 16-08-24 • Finalise the co-produced TEC Service Delivery Model along with the TEC Joint Commissioning Strategy – 30-08-24 • Complete Procurement Strategy – 30-08-24 • Health and Social Care Policy Committee – 18-09-24
Care at Night	December 2022	<p>Following approval at Committee on December 2022, the Care at Night Service was tendered and went live on the 1 April 2024. The contract is for 2 years with an option to extend for a further 1 year. This service is a joint commission between NHS South Yorkshire Integrated Care Board (SY ICB), Sheffield Place and Sheffield City Council.</p>

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		<p>Following the tender launched in October 2023 there were a total of seventy-four organisations that reviewed the tender documents, and twenty-six separate bids were submitted by the closing date. There were two bids that were rejected as they were submitted after the deadline. Bluebird Care were successful in the tender.</p>																										
Care Homes	February 2023	<p>The Transforming Care Homes programme is a priority programme that is developing in a phased approach following approval of the Transforming Care Homes Programme at Committee in February 2023 along with the Care Homes High Level Plan and Commissioning Strategy.</p> <p>This programme alongside the embedding of the new quality assurance framework will aim to ensure that people in Sheffield who need residential or nursing care, and their families, have positive experiences and outcomes, and we can reach a position collectively with the sector for delivery upon fair cost of care.</p> <p>A new framework using a Dynamic Purchasing System for standard rate care homes for Older People’s (residential and nursing care) went live on Monday 5th February 2024 with 25 Providers (45 care homes) successfully joining the framework. The providers that were successful are:</p> <table border="0" data-bbox="706 646 1754 1079"> <tr> <td>1. Affinity Care</td> <td>14. Logini Care Solutions</td> </tr> <tr> <td>2. Akari Care</td> <td>15. Monarch Healthcare</td> </tr> <tr> <td>3. Alexander Court</td> <td>16. Nightingale Care Home</td> </tr> <tr> <td>4. Alpine Health Care</td> <td>17. Palmsrow Healthcare</td> </tr> <tr> <td>5. Anchor Hanover</td> <td>18. Pearlcare</td> </tr> <tr> <td>6. Brancaster Care</td> <td>19. Regal Care</td> </tr> <tr> <td>7. Bupa Care</td> <td>20. Roseberry Care Homes</td> </tr> <tr> <td>8. Country Court</td> <td>21. Sanctuary Care Property</td> </tr> <tr> <td>9. Gresham Northhill</td> <td>22. SheffCare</td> </tr> <tr> <td>10. HC-One</td> <td>23. Silver Healthcare</td> </tr> <tr> <td>11. Hermes Care</td> <td>24. The Glen</td> </tr> <tr> <td>12. Hill Care Services</td> <td>25. Vitality Care Homes</td> </tr> <tr> <td>13. Inlet</td> <td></td> </tr> </table> <p>Currently there are 17 care home providers with a total of 17 care homes that have not joined the framework. The framework contract is open for 5 years (until 2029) and we will support and encourage all relevant homes in the City to submit a tender as a key next step.</p>	1. Affinity Care	14. Logini Care Solutions	2. Akari Care	15. Monarch Healthcare	3. Alexander Court	16. Nightingale Care Home	4. Alpine Health Care	17. Palmsrow Healthcare	5. Anchor Hanover	18. Pearlcare	6. Brancaster Care	19. Regal Care	7. Bupa Care	20. Roseberry Care Homes	8. Country Court	21. Sanctuary Care Property	9. Gresham Northhill	22. SheffCare	10. HC-One	23. Silver Healthcare	11. Hermes Care	24. The Glen	12. Hill Care Services	25. Vitality Care Homes	13. Inlet	
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Advocacy	November 2023	<p>In April 2024, following evaluation of tenders, the contract was awarded to the Sheffield Advocacy Hub and the new contract commenced from 01/05/2024. The contract is for 7 Years with option to extend for two plus 1 year.</p> <p>Sheffield Advocacy Hub is a partnership made up of 3 voluntary sector organisations, Citizens Advice Sheffield, Disability Sheffield & Cloverleaf Advocacy. As part of the re-tendering process SACHMA joined the partnership, with a particular focus of increasing advocacy numbers in under-represented communities.</p> <p>Advocacy services provide a voice for people, supporting the residents of Sheffield to get the support they want from social care and health services, as well as participating in discussions about issues that affect them and their communities. The new service specification includes two new advocacy areas which are:</p> <ul data-bbox="691 1465 2392 1528" style="list-style-type: none"> • Non statutory (generic) deaf advocacy. • Parental Advocacy - Advocacy for parents of children subject to Child Protection and who have a difficulty in participating in the process. <p>The new service specification includes other new areas of responsibility such as:</p> <ul data-bbox="691 1591 2659 1759" style="list-style-type: none"> • Training for social care professionals • Setting up, maintaining, and linking into peer & self-advocacy networks • More of a robust requirement to feed up themes identified through advocacy and now peer & self-advocacy, to the relevant boards who can influence change. • The introduction of volunteers to the service with clear progression routes into paid roles • Awareness raising role. <p>The extended remit of the service will support beyond the statutory requirement and has strong prevention elements included in the service specification. The new remit puts a particular focus on volunteering, self-advocacy, peer advocacy, promoting independence and connecting people to communities.</p>																										

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		The service specification is written in way to accommodate collaborative working and future requirements, for example if Sheffield Teaching Hospital would like to purchase advocacy training for their staff, they are able to do so through the SCC contract, or if the ICB would like to integrate their Mental Health - Access to Health Services advocacy offer in the future, they are able to do so.
Healthwatch	December 2023	<p>Further to the Healthwatch Commissioning Strategy paper approved in December 2023, a soft market test was completed in January 2024. There were two viable responses to this, indicating the necessity to go through a competitive process. Following legal advice, a tender is being progressed to undertake contract award.</p> <p>The specification has been drafted in line with local feedback and priorities, as well as national best practice guidance and will be published mid-May 2024 for competitive process, and a contract start date of 1st October 2024.</p>
Care Academy Workforce Development	January 2024	<p>A Care Sector Workforce Strategy was agreed in March 2023 to support this alongside undertaking the commissioning programmes of care and wellbeing, adults with a disability framework to enable and create foundations for a stable and supported workforce. A key part of this was development of a Sheffield Care Academy, following on approval to commission in January 2024 at Health and Social Care Policy Committee.</p> <p>The development of the Sheffield Care Academy will support our goals to develop a sustainable care workforce in Sheffield which is ready for the future.</p>

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