

PART A - Initial Impact Assessment

Proposal Name:	Early Help and Prevention – Our Occupational Therapy, Equipment, Adapted Hou
EIA ID:	2804
EIA Author:	David Stevenson
Approval Status:	Approved

Proposal Outline:	This committee report provides an update on Adult Care and Wellbeing's early help and prevention services- namely Occupational Therapy, Equipment and Adapted Housing and Citywide Care Alarms. The report details the activity underway to achieve an accessible, responsive suite of services to improve long term outcomes for local people in the city. The report specifically details current commissioning arrangements for the Integrated Community Equipment Loan Service and the options for recommissioning, along with key updates with regards to implementation of national guidance. An update is provided on the City-Wide Care Alarms service including on future engagement in relation to charges to customers.
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Proposal Type:	Non-Budget
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Year Of Proposal:	24/25
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Lead Director for proposal:	Kelly Kafarski
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Service Area:	Living and Ageing Well Short Term
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EIA Start Date:	21/08/2024
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Lead Equality Objective:	Break the cycle and improve life chances
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Equality Lead Officer: Ed Sexton

Decision Type

Committees: Policy Committees

- Adult Health & Social Care

Portfolio

Primary Portfolio: Adults Care and Wellbeing

EIA is cross portfolio: No

EIA is joint with another organisation: No

Overview of Impact

Overview Summary: The majority of the report contains updates for information so has no direct impacts on any protected characteristics. Several decisions are recommended by the report which will directly affect people in Sheffield:

- 1. Approve an extension of the Integrated Equipment Loan Services (ICELS) of 18 months. This will allow the vital ICELS service to continue whilst longer term consultation and engagement is undertaken regarding ICELS with a view to bring a recommendation to committee in March 2025.
- 2. Proposal to engage Citywide Care Alarms (CWCA) customers on modifying charges following engagement and for the charges in the service to be reviewed annually going forward.

Impacted characteristics:

- Age
- Carers
- Disability
- Poverty & Financial Inclusion

Consultation and other engagement

Cumulative Impact

Does the proposal have a cumulative impact: No

Impact areas:

Initial Sign-Off

Full impact assessment required: Yes

Review Date: 21/02/2025

PART B - Full Impact Assessment

Age

Staff Impacted: No

Customers Impacted: Yes

Description of Impact: Many of the customers of Citywide Care Alarms and the ICELS service are older people, therefore this group is more likely to be impacted by any changes to services. The 18 month extension of the current ICELS contract will ensure our equipment loan service can continue to operate and provide people with equipment to enable them to live safely at home, to be

discharged from hospital etc. Raising the charge of the Citywide Care Alarms service would negatively affect customers of the service. However the service has not raised charges for at least 9 years and therefore customers have been protected from any cost increases. As a traded service CWCA needs to recover the cost of the operation of the service in full. It is therefore necessary to consider charging to secure the long term viability of the service. Without an increase in charges the service cannot continue to operate which would result in greater harm to older people.

Carers

Staff Impacted: No

Customers Impacted: Yes

Description of Impact: The 18 month extension of the current ICELs contract will ensure our equipment loan service can continue to operate and provide people with equipment to enable them to live safely at home, to be discharged from hospital etc. For Carers this will mean that equipment will continue to be available for the person they care for. Likewise the Citywide Alarms service provides assurance for carers that the person they care for is safe at home. This is particularly useful for carers who don't live with the person that they care for. Increasing the charges for the care alarm service may cause more people to cease the care alarm service which would reduce prevention benefits for the individual e.g. falls response and benefits for carers. However as noted if charges are not uplifted the service will not be viable to operate going forward.

Care Experienced

Staff Impacted:

Customers Impacted:

Description of Impact:

Disability

Staff Impacted: No

Customers Impacted: Yes

Description of Impact: Many of the customers of Citywide Care Alarms and the ICELS service are disabled, therefore this group is more likely to be impacted by any changes to services. The 18 month extension of the current ICELS contract will ensure our equipment loan service can continue to operate and provide people with equipment to enable them to live safely at home, to be discharged from hospital etc. Raising the charge of the Citywide Care Alarms service would negatively affect customers of the service. However the service has not raised charges for at least 9 years and therefore customers have been protected from any cost increases. As a traded service CWCA needs to recover the cost of the operation of the service in full. It is therefore necessary to consider charging to secure the long term viability of the service. Without an increase in charges the service cannot continue to operate which would result in greater harm to disabled people.

Poverty & Financial Inclusion

Staff Impacted: No

Customers Impacted: Yes

Description of Impact: By increasing the charge for citywide care alarms it may make the service more unaffordable for customers with limited income. Engagement and proposals will seek to strike a balance with a low charge and the financial sustainability of the service. Citywide Care Alarms is a charged service and operates outside of the means tested framework of social care as it is a universal service. Therefore it is always a charged service to customers.

Action Plan & Supporting Evidence

Outline of action plan:

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Ensure engagement with affected customer groups

proceeds as planned to ensure any impacts are fully understood and customers are listened to. As referenced in the EIA, consultation and engagement will take place to inform a decision about future Citywide Care Alarms charging.

Action plan evidence:

N/A

Changes made as a result of action plan:

Mitigation

Significant risk after mitigation measures: No

Outline of impact and risks:

Review Date

Review Date:

21/02/2025