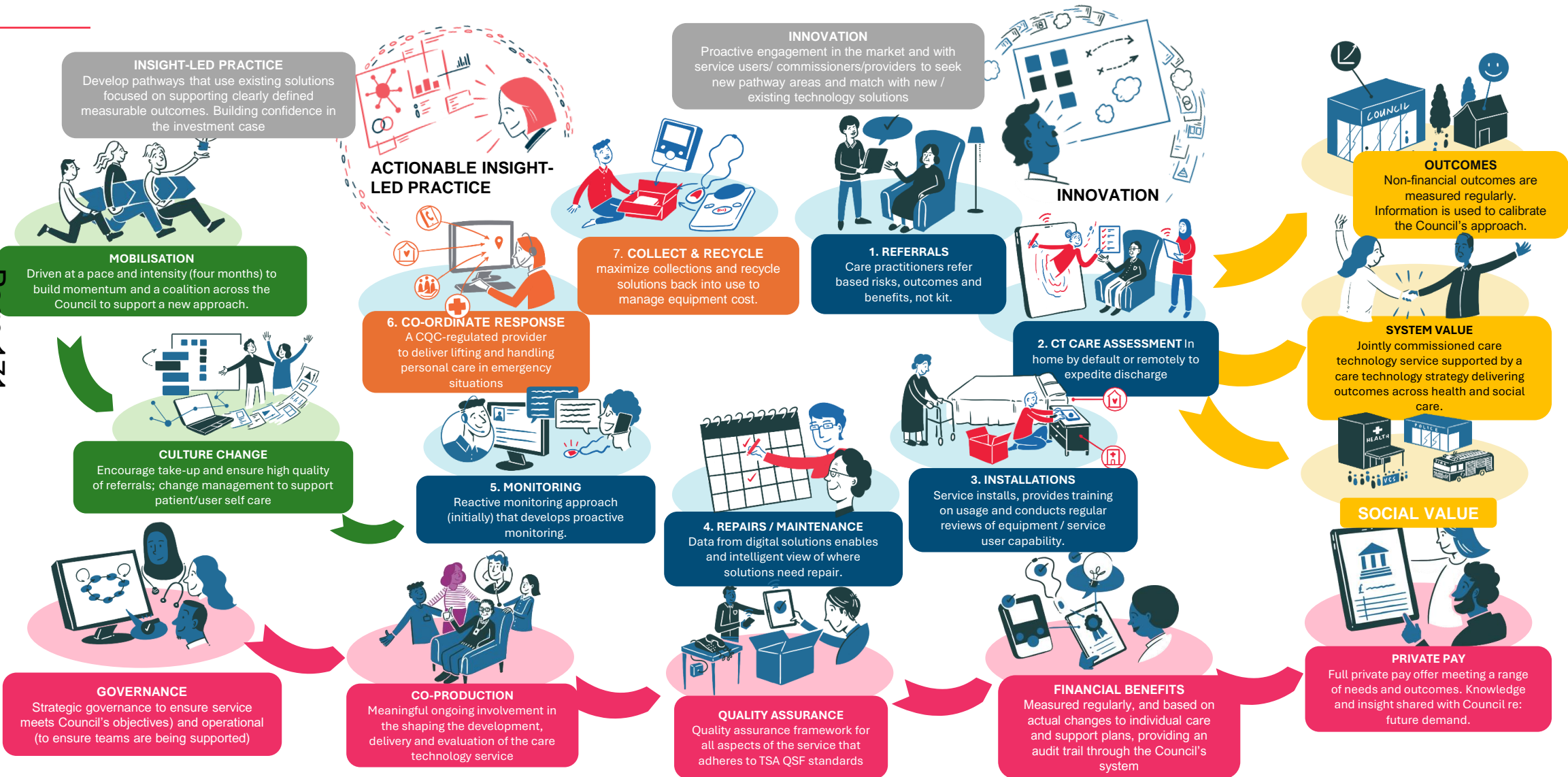


Sheffield's Proposed Future Approach to TEC Service Delivery

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Ambition to action – A roadmap to deliver a new approach to TEC in Sheffield



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Activities

Service review: Building on the NRS report, a deeper dive into the existing service model to identify opportunities for improvement and cost reduction.

Organisation review: Review of the existing organisational structure to ensure the current model is scalable and develop a plan for building capability and capacity.

Financial case for change: Develop the detailed financial case for change based on existing reviews to date, the service review and organisation review.

Committee update 11.12.24

Commissioning Strategy: Finalise the strategy.

Service Design: Finalise the Model and Draft Service Specification ahead of market engagement.

Governance: Establish Governance to drive the transformation of Sheffield's approach to TEC and shape its ongoing development.

Implementation plan: Develop a detailed implementation plan to deliver the Council's new approach.

Upskilling and change: Co-develop and then implement with CWCA leadership the organisational and process change required to deliver the future approach to care technology.

Building capability: deliver a co-designed workforce development plan to prepare the CWCA team to deliver the new approach to care technology. i.e. in person care technology assessments based on outcomes-based referrals.

Approvals: for the TEC Model, Commissioning and Procurement Strategy including the new TEC Charging Policy at the Health & Social Policy Committee **26.3.25**

Collaborative service development: Implementation of the new TEC Service Delivery Model and associated pathways.

Benefits measurement framework: Establish an agreed benefits measurement framework and build the systems/models needed to report.

Culture change, engagement and communication: The programme of activity to build a TEC first mind-set within the Council's workforce. Creating a workforce that advocates for the use of TEC in care and support plans, and in doing so reduces, avoids or delays the use of traditional, and more expensive, care.

Service Marketing and Communication Plan: To promote the use of TEC to maximise take up to improve quality of life and deliver service efficiencies.

Learning and development plan: Implementation of a training and development approach that sits alongside the culture change programme, complementing the existing workforce development.

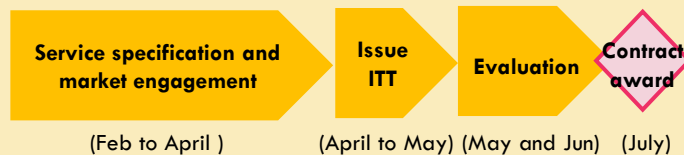
Transition planning: Preparing for a successful and smooth transition of all service users from the current to the new service model.

Safe transition: for all service users to the new service model.

Service development roadmap: Agreeing and then implementing the roadmap for new care pathways and solutions to support additional outcomes and cohorts.

Range Management and Maintenance: Ongoing development and maintenance of the product range supported by co-production.

Procurement



(Full procurement timetable on following page).

Full procurement timetable – Single Commissioning Approach

AN	Activity	Start Date	End Date	Duration
1	Develop draft Service Specification	27-1-25	14-2-25	3 weeks
2	Market Engagement	17-2-25	14-3-25	4 weeks
4	Committee Approval	26-3-25		
5	Finalise Service Specification	17-3-25	28-3-25	2 weeks
6	Prepare ITT Pack	17-3-25	28-3-25	2 weeks
7	Issue ITT	14-4-25	14-4-25	
8	ITT Closes	23-5-25		6 weeks
9	Evaluation of Tenders	26-5-25	20-6-25	4 weeks
10	Bid Presentations – Top 3	23-6-25	27-6-25	1 week
11	Contract Award	14-7-25	14-7-25	
12	Stand Still Period	14-7-25	23-7-25	10 days
13	Mobilisation	28-7-25	14-11-25	16 weeks
14	Go live new Contract	17-11-25	17-11-25	

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