



What are We Trying to Achieve?

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, and when they need it, they receive care and support that prioritises independence, choice, and recovery.

<p>How will we achieve our vision? Our Outcomes</p>	<p>Safe & Well</p>	<p>Connected & Engaged Aspire & Achieve</p>	<p>Active & Independent</p>	<p>Efficient & Effective</p>
	<p>We want individuals and carers to:</p> <ul style="list-style-type: none"> Feel safe in a place called home, and protected from harm Be Physically and mentally well for as long as possible Able to manage conditions and return to normal life as much as possible 	<p>We want individuals and carers to:</p> <ul style="list-style-type: none"> Feel connected and engaged with their community and networks which promotes wellbeing, independence and early help. Develop their sense of purpose and achieve their personal ambitions, aspirations and outcomes including hobbies, interests, helping others, employment, education, or learning Feel their voices and experience are heard, listened to and acted upon. 	<p>We want individuals and carers to:</p> <ul style="list-style-type: none"> Live independently and live the life they want to live. Have control and choice over decisions that affect their care and support Experience a straightforward adult social care system including advocacy for people who need help expressing their needs and wishes 	<p>Everyone is supported by a system that</p> <ul style="list-style-type: none"> Works smartly together delivering effective and quality outcome-focused services and makes transparent decisions. Has a good choice of services that meet individual needs irrespective of background, ethnicity, disability, gender, sexual orientation, religion or belief. An engaged, supported and well-trained workforce which is innovative and creative and trusted to make the right decision
<p>What Will We Do? Our Priorities</p>	<p>Safeguarding – Our aim is to prevent abuse and neglect of vulnerable adults and make safeguarding personal.</p> <p>Quality, Continuity and Sustainability of Care – Our aim is to deliver outstanding care and support for all citizens of Sheffield.</p> <p>Prevention of Admission and Hospital Discharge - Our aim is to prevent admission and readmission to hospital and discharge people home on a timely basis when they are well.</p> <p>Changing Futures – Our aim is to tackle multiple disadvantage and inequalities and have lived experience at our heart of all we do.</p>	<p>Unpaid Carers - Our aim is that Sheffield is a city where all unpaid Carers are valued and have the right support to continue to care for as long as they want to.</p> <p>Personalisation - Our aim is that the people who receive care and support feel empowered to set the direction, tone and expectations of their care to suit their lives and their own aspirations and that we will support them in doing so.</p> <p>Early Help and Prevention – Our aim is to prevent, reduce, delay the need for care and support and create community connected care & support so that people can receive care in their local community.</p>	<p>Living and Ageing Well - Our aim is that older adults and people living with dementia can live a fulfilled life in a dementia friendly city.</p> <p>Mental Health and Wellbeing - Our aim is to develop good mental and emotional health and wellbeing, for all, at every stage of life.</p> <p>Adults Future Options - Our aim is that autistic people and people living with a disability can live active, independent lives in the way that they want to live.</p> <p>Financial Inclusion – Our aim is to maximise income for people with care and support needs.</p>	<p>Valued and Confident Workforce) - Our aim is that we have a workforce that is representative of our diverse communities and recognize and value social care workforce and the contribution they make to our city.</p> <p>Effective Governance & Financial Resilience - Our aim is to give assurance that we are providing the highest standard of social care at best value and are continuously improving the quality of our services.</p> <p>Climate – Our aim is to contribute to the council's net zero ambitions, to adapting to climate change and promote wellbeing of adults who may be impacted by Climate change.</p>
<p>What Will People Say?</p>	<ul style="list-style-type: none"> I deal with people I know and trust that are well trained and love their job, respect my expertise, and can make decisions with me. I feel safe and well. I am connected and engaged with my community I have aspirations in my life and achieve my goals. I have balance in my life, between being a parent, friend, partner, carer, employee. I am listened to and heard and treated as an individual. I know that I have control over my life, which includes planning ahead. I know that I have some control over my life and that I will be treated with respect I can have fun, be active, and be healthy. I am confident to engage with friends/support services. 		<ul style="list-style-type: none"> I am seen as someone who has something to give, with abilities, not disabilities. I can make a choice on whether I move into a care home, and where and with whom I live. I can manage money easily and use it flexibly. When I need support, it looks at my whole situation, not just the one that might be an issue at the time. We start with a positive conversation, whatever my age. I have a conversation with someone who understands me. The system is easy to navigate. I only tell my story once unless there are changes to 'what matters to me I know where to go and get help. I know what services are available and can make informed decisions. I know what services and opportunities are available in my area. 	

Sheffield Vision for Adult Social Care

High Level Plan 2024 - 2026



How Will We Deliver on our Vision?

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, and when they need it, they receive care and support that prioritises independence, choice, and recovery.

This high level delivery plan sets out the partnership arrangements and accompanying strategies and delivery plans by which 'Living the life you want to live', the Adult Social Care Strategy 2022 to 2030 is delivered. It follows on from the initial delivery plan that was implemented between 2022 to 2024. An Annual update is provided on delivery upon the Strategy, with quarterly updates provided through the Director of Adult Social Services (DASS) update to Committee on a quarterly basis. The most recent update is November 2023 - [20.2 Appendix 1 - Adults Strategy Delivery Plan Update.pdf](#).

The high level delivery plan is accompanied by delivery plans in each of the priorities that set out the detail of how the priorities and outcomes will be delivered. The strategy is a long-term vision, and we know how quickly situations change and priorities shift. Our delivery plans will need to be mindful of this shifting landscape and are set out starting from 1 April 2022.

We'll make sure our citizens can be more involved in helping set these plans and priorities through our governance structure. Our delivery plans will be published and shared. We will set up ways for people to hear our progress and challenge us where things aren't working. We'll know the strategy is a success when:

- People can make the best possible choices about their health and care.
- People tell us they feel supported as an individual.
- People tell us they are working to achieve their goals.
- People feel a sense of independence and connection to their communities.
- Our system is sustainable.

The Strategy contributes to delivery of the [City Goals](#), [Sheffield Council Plan](#), [Health and Wellbeing Board Strategy](#), [Health and Care Partnership](#) and [South Yorkshire Integrated Care Partnership Strategy](#) and the Council's Future Sheffield Programme. An Adult Partnerships Board is in place to support a multi-agency approach to oversight and delivery of the plan and all priorities are delivered through our partnership arrangements across the City.

Information about supports to adults can be found at [Sheffield Directory](#), [Sheffield Flourish](#) [Sheffield City Council Website](#). Information about our policies and procedures can be found through our [Sheffield TriX online procedures](#).

Outcome	Our Priorities	What is our Plans and Strategies to Deliver on the Priority	What Partnerships Oversee Delivery?	When Do We Provide an Update	Adult Care and Wellbeing Lead
Page 188 Safe & Well	Safeguarding	<p>The safeguarding delivery and strategic plans are: -</p> <ul style="list-style-type: none"> • Adult Social Care Safeguarding Delivery Plan. This sets out how we will prevent harm and abuse and embed making safeguarding personal. It also includes our Deprivation of Liberty Safeguards improvement plan. • The Sheffield Adults Safeguarding Partnership Board Strategic Plan 2024 - 2027. This is the City wide Partnership Strategic Plan and sets out how ensure agencies work together to effectively safeguard and promote the safety and wellbeing of adults (primarily with care and support needs) within Sheffield. 	<p>The Sheffield Adults Safeguarding Board is a statutory multi-agency forum for agreeing how services, agencies, organisations, businesses and the communities work together to safeguard adults who may be or are at risk of abuse and neglect. It oversees implementation of the Adults Safeguarding Strategic Plan.</p> <p>The Adult Care Safeguarding Learning Forum and MASH Huddle shares learning and best practice in relation to safeguarding and assurance and have oversight of the delivery plan.</p>	<p>Six monthly updates to the Safeguarding Adults Partnership Board and Adults Health and Care Policy Committee on progress with implementation of the safeguarding delivery plan and our performance.</p>	<p>Director of Operations Adult Care and Wellbeing.</p> <p>Chief Social Work Officer and Assistant Director Mental Health and Safeguarding.</p> <p>Service Manager Safeguarding Assurance.</p>
	Quality, Continuity and Sustainability of Care	<p>Our aim is to deliver outstanding care and support for all citizens of Sheffield. The Quality delivery plans are -</p> <ul style="list-style-type: none"> • Market Oversight and Sufficiency Plan. This sets out how we ensure and develop a capable and sufficient market. It also provides assurance as to delivery upon CQC providing support theme. • It's supported through: <ul style="list-style-type: none"> ➢ Market Position Statement ➢ Adults Contract Register ➢ Care Quality Assurance Frameworks ➢ Early Indicators of Concern Framework ➢ Healthwatch 	<p>The Joint Sheffield City Council and Sheffield Integrated Care Board Health and Care Quality Committee oversees assurance of quality of care across health & care services and implementation of joint quality and escalation frameworks. It involved representatives from across Sheffield Adult Care and health.</p>	<p>Six monthly updates are provided to the Adults Health and Care Policy Committee on progress with implementation of our Market Oversight and Sufficiency updates.</p>	<p>Director of Quality, Strategy Delivery and Partnerships</p> <p>Assistant Director Adult Commissioning</p>
	Prevention of Admission and Discharge from Hospital	<p>The prevention of admission and discharge from hospital plans are: -</p> <ul style="list-style-type: none"> • Sheffield Discharge Programme – This is a programme of activity to set out how we will ensure timely discharge. 	<p>The Urgent and Emergency Care Board (UEC) has responsibility for prevention of admission and discharge. There are 2 sub-groups which support delivery - Discharge Delivery Group and Mental Health Discharge Group.</p> <p>UEC involves city wide partners in delivery of discharge and prevention.</p>	<p>Six monthly updates are provided to Adults Health and Care Policy Committee on delivery of the hospital discharge programme.</p> <p>Regular updates are also provided to the Urgent and Emergency Care Board and Health and Care Partnership Board.</p>	<p>Joint Health and Care Director Discharge System Lead</p> <p>Discharge Programme Team</p>

Connected & Engaged Aspire & Achieve	Changing Futures	<p>Our aim is that support is consistent, compassionate and accessible to all, with lived experience at its heart. This is the future we believe in. This is the changing future we are working towards. This is delivered through the:</p> <ul style="list-style-type: none"> • Changing Futures Programme • Multiple disadvantage strategy 	The Changing Futures Board oversees delivery of the changing futures programme and multiple disadvantage strategy. It involves individuals, colleagues across council, health services, VCSE and city-wide partners.	Annual updates on the multiple disadvantage and changing futures programme & strategy are provided to the Adults Policy Committee.	<p>Director Integrated Commissioning</p> <p>Assistant Director Vulnerable Adults</p> <p>Changing Futures Programme Team</p>
	Unpaid Carers	<p>Our aim is that Sheffield is a city where all unpaid Carers are valued and have the right support to continue to care for as long as they want to. This is delivered through:-</p> <ul style="list-style-type: none"> • Carers Delivery Plan – this sets out our ambitions and arrangements for supporting unpaid carers. • A Carers Strategy was co-produced, and members of the Carers Partnership considered that a delivery plan would evidence impact and delivery on actions. 	The Carers Partnership oversees delivery of the Carers Delivery Plan including developments for the City. It involves unpaid carers, carers organisations, health and care services and city-wide partners.	<p>Annual updates are provided to the Adults Health and Care Policy Committee on the Delivery Plan.</p> <p>Quarterly Updates on performance are provided through DASS updates to Committee.</p>	<p>Director of Operations Adult Care and Wellbeing.</p> <p>Joint Health & Care Assistant Director Transformation</p> <p>Strategic Commissioning Manager</p>
	Personalisation	<p>Our aim is that citizens of Sheffield are empowered to take control and self-direct their own care and support; as a result, citizens will achieve the outcomes that they choose and live the life they want to live. This is delivered through the personalisation strategy: -</p> <ul style="list-style-type: none"> • Personalisation Strategy • Personalisation Strategy Delivery Plan – this a delivery plan which sets out how the strategy will be delivered. 	The Personalisation Board oversees delivery on the Personalisation Strategy and our approach to direct payments. It involves individuals with a disability, colleagues across council and city-wide partners.	<p>Annual updates are provided to the Adults Health and Care Policy Committee on the Delivery Plan.</p> <p>Quarterly Updates on performance are provided through DASS updates to Committee.</p>	<p>Director Quality, Strategy Delivery and Partnerships</p> <p>Strategic Commissioning Manager</p>
	Early Help and Prevention	<p>Living the Life You Want to Live and the accompanying target operating model acts as the adults early help strategy. It's delivered through:</p> <p>Early help Delivery Plan – this is a plan which coordinates delivery of our early help activity. This is supported by:</p> <ul style="list-style-type: none"> ➢ Occupational Therapy, Equipment And Adaptations Programme. ➢ Technology enabled care and falls prevention programme. ➢ HomeFirst Programme ➢ Better Care Fund & s75 review programme. ➢ Unpaid Carers <p>It contributes to and is supported by the Health & Wellbeing Strategy – A Fair and Healthy Sheffield, Council Plan, City Goals, South Yorkshire Integrated Care Strategy and Councils Target Operating Model.</p>	The Adults Partnership Board oversees delivery of our approach to early help and prevention. The Adults partnership board is made of city-wide partners and academia. Each programme has a partnership arrangement to enable delivery.	<p>Six monthly updates are provided to the Adults Health and Care Policy Committee on delivery of the:-</p> <ul style="list-style-type: none"> ➢ Adult's early help programme. ➢ Occupational Therapy, Equipment And Adaptations Programme ➢ Technology Enabled Care <p>Quarterly updates on the Better Care Fund are provided to the Health and Wellbeing Board with Annual reports to the Adults Policy Committee.</p>	<p>Director Quality, Strategy Delivery and Partnerships</p> <p>Joint Health & Care Assistant Director Transformation.</p> <p>Assistant Director HomeFirst</p> <p>Service Managers HomeFirst Strategic Commissioning Team</p>
Active and Independent	Living and Ageing Well	<p>Our aim is that older adults and people living with dementia can live a fulfilled life. The ambition is delivered through: -</p> <ul style="list-style-type: none"> • City wide Dementia Strategy • Living and Ageing Well Market Position Statement • Integrated Neighbourhood Model • Care Homes Market Position Statement • Care homes transformation programme • Care & wellbeing transformation programme • Care Suites Programme 	<p>The City-Wide Dementia Partnership Group oversees delivery of the dementia strategy. It involves individuals, colleagues across council, health services, VCSE and city-wide partners.</p> <p>From 25/25, a LAW programme board will coordinate implementation of the Living and Ageing Well model, including implementation of care and wellbeing, care homes transformation as phase 2 of strategy implementation.</p> <p>The Mental Health, Learning Disability, Dementia and Autism Delivery Group</p>	<p>Updates on the City Wide Dementia Strategy are provided to Adults Health and Care Policy Committee.</p> <p>Updates on implementation of the Care & Wellbeing Service, Care Homes and LAW Market Statement are provided on a six-monthly basis through the Adults Market Oversight update to Adults Policy Committee.</p>	<p>Director of Operations Adult Care and Wellbeing.</p> <p>Assistant Director Living and Ageing Well.</p> <p>Strategic Commissioning Manager</p>
	Mental Health and Wellbeing	<p>Our aim is that people of Sheffield have good mental and emotional health and wellbeing, for all, at every stage of life". This is delivered through the: -</p> <ul style="list-style-type: none"> • All Emotional and Mental Health Strategy and associated delivery plan • Physical health Strategy or People Living with Severe Mental Illness, People with Learning Disabilities, and Autistic People • Mental Health Market Statement • Mental health social work transformation plan • Mental Health discharge Plan 	<p>The Mental Health, Learning Disability, Dementia and Autism Delivery Group (MHLDDA) coordinates delivery of all age emotional and mental health strategy and the physical health strategy. It involves individuals, colleagues across council, health services, VCSE and city-wide partners.</p> <p>Health Scrutiny have oversight theme 4 of the strategy which is the effectiveness of care and treatment services.</p>	<p>Annual updates on the city wide emotional and mental health strategy are provided to the Adults Health and Care Policy Committee.</p> <p>Annual updates to health scrutiny.</p> <p>Quarterly Updates on performance are provided through DASS updates to Committee.</p>	<p>Director of Operations Adult Care and Wellbeing.</p> <p>Assistant Director Mental Health and Wellbeing</p> <p>Strategic Commissioning Manager</p>

	Adults Future Options	<p>Our aim is that Sheffield lives in a place people with learning disability and autistic people can call home, in communities that care, doing things that matter to them, celebrated for who they are – and when they need it, they receive care and support that prioritises independence, choice, and recovery.' This is delivered through: -</p> <ul style="list-style-type: none"> • All age autism strategy • Learning disability strategy • South Yorkshire Housing Strategy Market Statement • Physical health Strategy or People Living with Severe Mental Illness, People with Learning Disabilities, and Autistic People • Adult Future Options Commissioning Programme • Transitions Programme • Sensory Impairment Strategy 	<p>The Learning Disability Partnership Board oversees delivery of the learning disability strategy. It involves individuals, carers, colleagues across council, health services, VCSE and city-wide partners. Its co-chaired by an adult with an learning disability and the Assistant Director Adults Future Option.</p> <p>The Autism Partnership Board oversees delivery of the autism strategy. It involves individuals, carers, colleagues across council, health services, VCSE and city-wide partners.</p> <p>The Sensory Partnership Board oversees delivery of the Sensory Strategy. It involves individuals, carers, colleagues across council, health services, VCSE and city-wide partners.</p>	<p>Annual updates on the learning disability strategy and all age autism strategy are provided to the Adults Policy Committee.</p> <p>Quarterly Updates on performance are provided through DASS updates to Committee.</p>	<p>Director of Operations Adult Care and Wellbeing.</p> <p>Assistant Director Adults Future Option</p> <p>Strategic Commissioning Managers</p>
	Financial Inclusion	<p>Our aim is to maximise income for people with care and support needs. This is delivered through our:</p> <p>Financial Inclusion Delivery Plan.</p>	<p>The financial inclusion partnership arrangements oversee delivery.</p>	<p>Annual updates are provided to the Adults Policy Committee.</p> <p>Quarterly Updates on performance are provided through DASS updates to Committee.</p>	<p>Director Quality, Strategy Delivery and Partnerships</p> <p>Assistant Director Care Governance and Financial Inclusion</p>
	Valued Workforce	<p>Our ambition is that we have a workforce that is representative of our diverse communities and recognize and value social care workforce and the contribution they make to our city.</p> <ul style="list-style-type: none"> • Adult Social Care Workforce Strategy and accompanying Workforce Delivery Plan. • Equality, Diversity, Social Inclusion And Justice Plan • Sheffield CARES • Wellbeing Plan • Modern Slavery & Oversees Workers Programme • Professional development plan (SCC workforce) • Quality matters Framework 	<p>The Adult Social Care Workforce board oversees delivery of the workforce strategy. It involves representatives from care sector, health and skills for care and is chaired by representatives of South Yorkshire ICB and Skills for Care.</p> <p>It also links into and supports the South Yorkshire Workforce Board and health & care workforce strategy.</p>	<p>Six monthly updates are providing on delivery of the strategy through the care sector workforce delivery plan, the Professional Development Plan and Quality Matters Framework to the Adult's Policy Committee.</p> <p>Six monthly updates are provided on the Equality, Diversity, Social Inclusion And Justice Plan to the Adults Policy Committee.</p>	<p>Director Quality, Strategy Delivery and Partnerships</p> <p>Chief Social Work Officer</p> <p>Care Sector Workforce Development Manager</p> <p>Practice Development Manager</p> <p>Principal Occupational Therapist</p>
	Governance	<p>Our ambition is to give assurance that we are providing the highest standard of social care at best value and are continuously improving the quality of our services. This is met through the Care Governance Strategy and its accompanying domains: -</p> <ul style="list-style-type: none"> • Quality and Outcomes (Performance framework; Care Quality Framework and Practice Quality Framework) • Risk and Resilience (Risk Register; Risk Management; Business Continuity & Health & Safety) • Valuing our Workforce and Leaders • Statutory and Regulatory Compliance including Directors Assurances, Working with People Delivery Plan • Finance and Resource Management (Use of Resources Delivery Plan) <p>These contribute to and supports the implementation of the Councils Performance Framework.</p>	<p>Directorate wide performance clinics and Directorate review provided a framework for reviewing our performance, risks and governance.</p> <p>The Joint Sheffield City Council and Sheffield Integrated Care Board Health and Care executives' group and joint efficiency group promotes and enables a joint approach to managing s75 and BCF agreement, joint efficiencies and commissioning programmes. It involves representatives from across Sheffield Adult Care and health.</p> <p>The Cycle of Assurance sets out</p> <p>The Councils Performance and Delivery Board and Corporate Assurance Board provide the forums and partnership to enable oversight of the Adults Performance and compliance with duties.</p>	<p>The frameworks and cycle of assurance are updated on an annual basis to ensure currency.</p> <p>Updates are provided to Adults Health and Care Policy Committee as follow: -</p> <ul style="list-style-type: none"> • Quarterly Updates on performance are provided through DASS report. • Quarterly updates on budget position, use of resources and risk management. • Six monthly updates are provided on the Working With People Delivery Plan. <p>Updates on Adults Performance and Budget are provided to the Finance and Performance Committee as part of the Councils Performance and Budget Frameworks Updates.</p>	<p>Director Quality, Strategy Delivery and Partnerships</p> <p>Assistant Director Care Governance and Financial Inclusion</p> <p>Chief Social Work Office</p> <ul style="list-style-type: none"> • Care Governance Service Manager • Financial Governance Service Manager
	Climate	<p>Our ambition is to contribute to the council's net zero ambitions, to adapting to climate change and promote wellbeing of adults who may be impacted by Climate change. This is delivered through:</p> <ul style="list-style-type: none"> • Adults Climate statement • Sheffield City Council Climate Action Plan 	<p>The Adults Partnership Board supports delivery of our approach to Climate across the care sector. The Adults partnership board is made of city-wide partners and academia. Each programme has a partnership arrangement to enable delivery.</p> <p>The Councils Climate Board oversees the delivery of the Councils Climate Action Plan and each policy committee commitments to Climate as a partnership.</p>	<p>Annual updates are provided to the Adults Health and Care Policy Committee.</p>	<p>Director Quality, Strategy Delivery and Partnerships</p> <p>Assistant Director Adult Commissioning</p>